Vote Social Development

APPROPRIATION MINISTER(S): Minister for Disability Issues (M23), Minister of Housing (M37), Minister of Revenue (M57), Minister for Seniors (M61), Minister for Social Development and Employment (M63), Minister for Veterans (M75), Minister for Youth (M77)

DEPARTMENT ADMINISTERING THE VOTE: Ministry of Social Development (A25)

RESPONSIBLE MINISTER FOR MINISTRY OF SOCIAL DEVELOPMENT: Minister for Social **Development and Employment**

Vote Social Development Overview of the Vote

Overview of the Vote

The Minister for Social Development and Employment is responsible for the appropriations in Vote Social Development for the 2024/25 financial year covering the following:

- a total of nearly \$23,194 million on payments of New Zealand Superannuation
- a total of nearly \$9,341 million on payments for the working age benefits Jobseeker Support, Sole
 Parent Support and Supported Living Payment
- a total of nearly \$2,191 million on accommodation assistance
- a total of over \$1,140 million on support to improve employment and social outcomes
- a total of over \$768 million on payments for non-recoverable hardship assistance, transitional assistance, entering or remaining in the workforce assistance and special circumstance assistance
- a total of over \$603 million on financial assistance for childcare, care of unsupported children and the extraordinary care fund
- a total of over \$601 million on payments to assist people to obtain a qualification including Student Allowances, and Study Scholarships and Awards
- a total of nearly \$555 million to support those in receipt of a benefit, including New Zealand Superannuation, to heat their homes in winter (the Winter Energy Payment)
- a total of nearly \$496 million on disability assistance for adults and children with disability costs
- a total of nearly \$345 million on advance payment of benefits and other recoverable payments to assist with hardship
- a total of nearly \$335 million on community support services
- a total of nearly \$147 million on purchasing services from non-governmental organisation service providers and Crown entities
- a total of nearly \$128 million on the provision of debt write-downs to achieve accurate valuations of outstanding Crown debt in accordance with generally accepted accounting practice
- a total of nearly \$109 million for departmental capital expenditure
- a total of nearly \$94 million on the Ministry of Social Development's Te Pae Tawhiti Transformation Programme
- a total of nearly \$77 million on payments supporting youth who are not able to live at home and payments to provide financial support to young parents
- a total of nearly \$76 million on income support and assistance to seniors and administration of service cards
- a total of nearly \$64 million on prevention programmes to minimise errors and fraud of the benefit system and services for investigation and collection of overpayments and fraudulent payments
- a total of nearly \$63 million on social policy advice, and data, analytics and evidence services

Overview of the Vote Vote Social Development

- a total of nearly \$33 million on resolving historic claims of abuse in care
- a total of nearly \$32 million on supporting employers of existing and incoming apprentices
- a total of nearly \$25 million on management of student support
- a total of nearly \$21 million on the Training Incentive Allowance
- a total of \$19 million on supporting New Zealanders to obtain a drivers licence
- a total of over \$17 million on supporting equitable pay for care and support workers
- a total of over \$15 million on corporate support services
- a total of over \$6 million on planning, correspondence and monitoring
- a total of \$766,000 on supporting the Social Workers Registration Board, and
- a total of \$100,000 on investigating and responding to alleged social work offending.

The Minister for Social Development and Employment is also responsible for a capital injection of over \$14 million to the Ministry of Social Development.

The Minister of Housing is responsible for appropriations in the Vote for the 2024/25 financial year covering the following:

- a total of nearly \$305 million on payments for emergency housing assistance
- a total of over \$147 million on housing support assistance for those in need to access or retain housing solutions
- a total of over \$93 million on services to support people to access accommodation
- a total of nearly \$7 million on reimbursement to tenants of income related rent overpayments
- a total of over \$1 million on an emergency housing support package, and
- a total of \$917,000 on a housing place-based approach.

The Minister for Youth is responsible for an appropriation in the Vote for the 2024/25 financial year covering the following:

a total of nearly \$23 million on partnering for youth development.

The Minister of Revenue is responsible for appropriations in the Vote for the 2024/25 financial year covering the following:

- a total of nearly \$1,729 million on payments for student loans, and
- a total of nearly \$26 million for management of student loans.

The Minister for Disability Issues is responsible for appropriations in the Vote for the 2024/25 financial year covering the following:

- a total of over \$2,594 million on supporting t\u00e4ngata whaikaha M\u00e4ori and disabled people, and
- a total of \$1 million on disability-related legal expenses.

Vote Social Development Overview of the Vote

The Minister for Veterans is responsible for appropriations in the Vote for the 2024/25 financial year covering the following:

- a total of over \$128 million on payments of Veterans' Pension, and
- a total of \$785,000 for processing of Veterans' Pensions.

The Minister for Seniors is responsible for appropriations in the Vote for the 2024/25 financial year covering the following:

- a total of over \$2 million on promoting positive outcomes for seniors, and
- a total of nearly \$2 million on the enhancement and promotion of SuperGold Cards.

Details of these appropriations are set out in Parts 2-4.

Details of Appropriations and Capital Injections

Annual Appropriations and Forecast Permanent Appropriations

	2023/	24	2024/25	
Titles and Scopes of Appropriations by Appropriation Type		Estimated Actual \$000	Budget \$000	
Departmental Output Expenses				
Administration of Service Cards (M63) (A25)	7,962	7,962	8,025	
This appropriation is limited to assessing entitlement for and issuing the Community Services Card, SuperGold Card and Veteran SuperGold Card, and providing information about the Community Service Card.				
Corporate Support Services (M63) (A25)	17,462	17,462	15,355	
This appropriation is limited to the provision of corporate support services to other agencies.				
Data, Analytics and Evidence Services (M63) (A25)	48,530	48,530	39,779	
This appropriation is limited to providing data, analytics and evidence services to better inform government decision-making.				
Enhancement and Promotion of SuperGold Cards (M61) (A25)	1,723	1,723	1,729	
This appropriation is limited to promoting, enhancing and delivering information about the SuperGold and Veteran SuperGold cards, and enlisting businesses to provide discounts to SuperGold cardholders.				
Income Support and Assistance to Seniors (M63) (A25)	61,890	61,890	67,735	
This appropriation is limited to processing and administering New Zealand Superannuation payments, social security entitlements and international social security agreements to older persons, providing advice to older persons, and assessing financial entitlement to residential subsidies.				
Investigating and Responding to Alleged Social Work Offending (M63) (A25)	247	247	100	
This appropriation is limited to services to investigate and respond to alleged offending under the Social Workers Registration Act 2003.				
Investigation of Overpayments and Fraudulent Payments and Collection of Overpayments (M63) (A25)	58,618	58,618	63,767	
This appropriation is limited to services to minimise errors, fraud and abuse of the benefit system and Income Related Rent, and services to manage the collection of overpayments, recoverable assistance loans and other balances owed by former clients.				
Management of Student Loans (M57) (A25)	24,730	24,730	25,960	
This appropriation is limited to assessing, administering, processing and reviewing entitlements for Student Loan payments and providing guidance to students making financial and study decisions.				
Management of Student Support (M63) (A25)	24,753	24,753	24,815	
This appropriation is limited to managing non-recoverable financial support to students, involving assessing, administering and processing Student Allowance payments and other income support to eligible secondary and tertiary students.				
Planning, Correspondence and Monitoring (M63) (A25)	4,089	4,089	6,375	
This appropriation is limited to providing planning, reporting and monitoring advice (other than policy decision-making advice) on Crown entities, statutory appointment advice on Crown entities and statutory tribunals, and correspondence services to support Ministers to discharge their portfolio responsibilities.				
Policy Advice (M63) (A25)	21,790	21,790	22,918	
This appropriation is limited to providing advice (including second opinion advice and contributions to policy advice led by other agencies) to support decision-making by Ministers on government social policy and related matters, including social sector issues.				

Titles and Scopes of Appropriations by Appropriation Type Processing of Veterans' Pensions (M75) (A25) This appropriation is limited to the processing and administrative aspects of payment of Veterans' Pensions and related allowances. Promoting Positive Outcomes for Seniors (M61) (A25) This appropriation is limited to providing information and facilitation to protect the rights and interests of older people, to promote local community involvement in senior issues, and ministerial services. Services to Support People to Access Accommodation (M37) (A25) This appropriation is limited to assessing and reviewing eligibility for housing needs and income related rent, and managing the public housing register, and supporting the holistic needs of people and their families receiving housing-related case management support. Establishing Whaikaha - Ministry of Disabled People (M23) (A25) This appropriation is limited to establishing, and managing the transition to, Whaikaha - Ministry of Disabled People. Total Departmental Output Expenses Departmental Capital Expenditure Ministry of Social Development - Capital Expenditure PLA (M63) (A25)	2023/ Final Budgeted \$000 783 2,875 81,758 544 357,754	Estimated Actual \$000 783 2,875 81,758 544	2024/25 Budget \$000 785 2,335 93,473
Processing of Veterans' Pensions (M75) (A25) This appropriation is limited to the processing and administrative aspects of payment of Veterans' Pensions and related allowances. Promoting Positive Outcomes for Seniors (M61) (A25) This appropriation is limited to providing information and facilitation to protect the rights and interests of older people, to promote local community involvement in senior issues, and ministerial services. Services to Support People to Access Accommodation (M37) (A25) This appropriation is limited to assessing and reviewing eligibility for housing needs and income related rent, and managing the public housing register, and supporting the holistic needs of people and their families receiving housing-related case management support. Establishing Whaikaha - Ministry of Disabled People (M23) (A25) This appropriation is limited to establishing, and managing the transition to, Whaikaha - Ministry of Disabled People. Total Departmental Output Expenses Departmental Capital Expenditure Ministry of Social Development - Capital Expenditure PLA (M63) (A25)	Budgeted \$000 783 2,875 81,758 544	Actual \$000 783 2,875 81,758	\$000 785 2,335 93,473
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Departmental Capital Expenditure Ministry of Social Development - Capital Expenditure PLA (M63) (A25)			373,151
Ministry of Social Development - Capital Expenditure PLA (M63) (A25)	141,298	444.000	
	141,298	444.000	
		141,298	108,832
This appropriation is limited to the purchase or development of assets by and for the use of the Ministry of Social Development, as authorised by section 24(1) of the Public Finance Act 1989.			
Total Departmental Capital Expenditure	141,298	141,298	108,832
Non-Departmental Output Expenses			
Children and Young People's Commission (M63) (A25)	10,824	10,824	3,157
This appropriation is limited to the provision of services from the Children and Young People's Commission including the discharge of the Commission's functions, duties and powers under the Children and Young People's Commission Act 2022.			
Community Participation Services (M63) (A25)	123,108	123,108	116,223
This appropriation is limited to the provision of services, resources, assistance and support to people so they can participate in and contribute to the wider community.			
Drivers Licence Support (M63) (A25)	15,000	15,000	19,000
This appropriation is limited to providing driver licensing assistance to eligible people who face significant barriers to obtaining a driver licence.			
Housing Place-Based Approaches (M37) (A25)	917	917	917
This appropriation is limited to the delivery of housing-related services and operational support of collective initiatives utilising a place-based approach.			
Social Workers Registration Board (M63) (A25)	2,363	2,363	766
This appropriation is limited to supporting the Social Workers Registration Board deliver mandatory registration and workforce planning for all social workers.			
Student Placement Services (M63) (A25)	4,427	4,427	3,512
This appropriation is limited to placement services for students for holiday and term employment.			
Supporting Equitable Pay for Care and Support Workers (M63) (A25)	19,875	19,875	17,415
This appropriation is limited to the additional costs of worker hours resulting from the Care and Support Workers (Pay Equity) Settlement Act 2017.			
Total Non-Departmental Output Expenses	176,514	176,514	160,990

	2023	/24	2024/25
Titles and Scopes of Appropriations by Appropriation Type	Final Budgeted \$000	Estimated Actual \$000	Budget \$000
Benefits or Related Expenses			
Accommodation Assistance (M63) (A25) This appropriation is limited to payments for accommodation costs, paid in accordance with criteria set out in, or in delegated legislation made under, the Social Security Act 2018.	2,480,339	2,427,339	2,190,674
Childcare Assistance (M63) (A25)	181,758	167,758	196,460
This appropriation is limited to assistance for the costs of childcare that meets specific quality guidelines, where parents meet activity and income criteria set out in, or in delegated legislation made under, the Social Security Act 2018.			
Disability Assistance (M63) (A25)	470,153	466,653	495,814
This appropriation is limited to the Disability Allowance for people with disability costs, the Child Disability Allowance to the caregivers of children with a serious disability, and the Special Disability Allowance for the purpose of defraying expenses from the hospitalisation of a spouse or partner, paid in accordance with criteria set out in, or in delegated legislation made under, the Social Security Act 2018. The Special Disability Allowance may also be paid in accordance with criteria set out in the New Zealand Superannuation and Retirement Income Act 2001.			
Emergency Housing Assistance (M37) (A25)	-	-	304,728
This appropriation is limited to payments for emergency housing, paid in accordance with criteria set out in, or in delegated legislation made under, the Social Security Act 2018.			
Hardship Assistance (M63) (A25)	710,624	670,624	751,411
This appropriation is limited to Civil Defence payments, Funeral Grants, Special Benefit, Special Needs Grants, Temporary Accommodation Assistance and Temporary Additional Support to provide means-tested temporary financial assistance to persons with emergency or essential cost paid in accordance with criteria set out in, or in delegated legislation made under, the Social Security Act 2018.			
Jobseeker Support and Emergency Benefit (M63) (A25)	4,102,614	4,048,214	4,435,022
This appropriation is limited to means-tested income support for people who are eligible for Jobseeker Support or an Emergency Benefit, paid in accordance with criteria set out in, or in delegated legislation made under, the Social Security Act 2018.			
New Zealand Superannuation (M63) (A25)	21,596,861	21,566,861	23,193,922
This appropriation is limited to an income for people who have reached the qualifying age of 65 years and fulfil the residency requirements, as provided for in the New Zealand Superannuation and Retirement Income Act 2001.			
Orphan's/Unsupported Child's Benefit (M63) (A25)	387,011	383,211	404,711
This appropriation is limited to the Orphan's/Unsupported Child's Benefit and additional assistance to provide income support for people charged with the responsibility for a child whose parents are dead or cannot be located, suffer a serious long-term disablement, or where there has been a breakdown in the child's family, paid in accordance with criteria set out in, or in delegated legislation made under, the Social Security Act 2018.			
Sole Parent Support (M63) (A25)	2,109,996	2,093,896	2,244,548
This appropriation is limited to means-tested income support for people who are eligible for Sole Parent Support, paid in accordance with criteria set out in, or in delegated legislation made under, the Social Security Act 2018.			, ,
Special Circumstance Assistance (M63) (A25)	11,590	10,690	11,602
This appropriation is limited to financial assistance to people in special circumstances and comprises the Clothing Allowance, and providing assistance for community costs, domestic violence and witness protection relocation, home help, social rehabilitation assistance, telephone costs, paid in accordance with criteria set out in, or in delegated legislation made under, the Social Security Act 2018; and Civilian Amputees Assistance, paid in accordance with criteria set out in the Disabled Persons Community Welfare Act 1975.			

	2023	/24	2024/25	
Titles and Scopes of Appropriations by Appropriation Type	Final Budgeted \$000	Estimated Actual \$000	Budget \$000	
Student Allowances (M63) (A25)	550,163	529,163	578,649	
This appropriation is limited to means-tested allowances for students on an approved study programme, paid in accordance with criteria set out in the Student Allowance Regulations 1998; and payment of Student Allowance Transfer Grants to students with dependants, paid in accordance with criteria set out in, or in delegated legislation made under, the Social Security Act 2018.				
Study Scholarships and Awards (M63) (A25)	26,834	26,834	22,546	
This appropriation is limited to scholarships and awards to tertiary students awarded in accordance with Cabinet decisions; and Teach NZ Scholarships awarded in accordance with the Education Act 1989.				
Supported Living Payment (M63) (A25)	2,546,102	2,528,102	2,661,128	
This appropriation is limited to means-tested income support for people who are eligible for the Supported Living Payment, paid in accordance with criteria set out in, or in delegated legislation made under, the Social Security Act 2018.				
Training Incentive Allowance (M63) (A25) This appropriation is limited to the Training Incentive Allowance, paid in accordance with delegated legislation made under the Social Security Act 2018.	19,465	16,465	20,636	
Transitional Assistance (M63) (A25)	126	126	500	
This appropriation is limited to supplementary financial assistance to people who are adversely affected by changes in policy or legislation, so they will not be financially worse off at the point of change, paid in accordance with criteria set out in, or in delegated legislation made under, the Social Security Act 2018.				
Veterans' Pension (M75) (A25)	132,263	130,763	128,044	
This appropriation is limited to the provision of the Veterans' Pension, and lump sum payments upon the death of a qualifying veteran or a veteran's qualifying spouse or partner, to eligible veterans and their spouses, partners and dependent children, as set out in the Veterans' Support Act 2014 and delegated legislation made under that Act.				
Winter Energy Payment (M63) (A25)	553,499	535,499	554,810	
This appropriation is limited to the Winter Energy Payment, paid to eligible people in accordance with criteria set out in, or in delegated legislation made under, the Social Security Act 2018.				
Work Assistance (M63) (A25)	4,379	3,479	4,494	
This appropriation is limited to payments to beneficiaries, low income earners, students and ex beneficiaries to assist them to obtain and maintain employment, paid in accordance with criteria set out in, or in delegated legislation made under, the Social Security Act 2018.				
Youth Payment and Young Parent Payment (M63) (A25)	72,428	70,628	76,946	
This appropriation is limited to income support and incentive payments for people who are eligible for the Youth Payment or Young Parent Payment, paid in accordance with criteria set out in, or in delegated legislation made under, the Social Security Act 2018.				
Total Benefits or Related Expenses	35,956,205	35,676,305	38,276,645	
Non-Departmental Other Expenses				
Apprentice Support (M63) (A25)	111,523	111,523	31,947	
This appropriation is limited to supporting employers of existing and incoming apprentices through the Apprenticeship Boost Initiative in accordance with criteria established by Cabinet.				
Debt Write-downs (M63) (A25)	144,119	124,119	127,517	
This appropriation is limited to the provision for write-downs of Crown debt administered by the Ministry of Social Development due to debt write offs or debt provisions resulting from the need to value debt in accordance with generally accepted accounting practice.				
Disability-related Legal Expenses (M23) (A25) This appropriation is limited to funding the defence and settlement of disability-related legal claims against the Crown.	3,194	3,194	1,000	

	2023/	24	2024/25
Titles and Scopes of Appropriations by Appropriation Type	Final Budgeted \$000	Estimated Actual \$000	Budget \$000
Emergency Housing Support Package (M37) (A25)	3,000	3,000	1,450
This appropriation is limited to the provision of products and services to help families with children who are living in emergency housing accommodation and who have received, and remain eligible to receive Emergency Housing Special Needs Grants, paid in accordance with criteria set out in, or in delegated legislation made under, the Social Security Act 2018.			
Extraordinary Care Fund (M63) (A25)	2,308	2,308	2,308
This appropriation is limited to providing financial assistance to carers receiving the Orphan's Benefit or Unsupported Child's Benefit to assist with costs for children in their care who are either experiencing difficulties that significantly impact on their development, or who are showing promise.			
Out of School Care and Recreation Programmes (M63) (A25)	23,901	23,901	23,901
This appropriation is limited to the provision of assistance to Out of School Care and Recreation programmes approved in accordance with regulations made under the Social Security Act 2018, to assist with the establishment and/or operating costs of OSCAR programmes.			
Reimbursement of Income Related Rent Overpayments (M37) (A25)	6,197	6,197	6,811
This appropriation is limited to reimbursing overpayments resulting from the reassessment of the Income Related Rent.			
Business Support Subsidy Covid-19 (M63) (A25)	690	690	-
This appropriation is limited to supporting employers to manage the impact of COVID-19 in line with criteria established by Cabinet.			
COVID-19 Leave Support Scheme (M63) (A25)	20,000	20,000	-
This appropriation is limited to supporting workers through the COVID-19 Leave Support Scheme, approved by Cabinet, in response to the COVID-19 virus, with criteria established by Cabinet.			
Total Non-Departmental Other Expenses	314,932	294,932	194,934
Non-Departmental Capital Expenditure			
Recoverable Assistance (M63) (A25)	334,543	307,543	344,931
This appropriation is limited to recoverable assistance payments, as a facility for low-income earners and beneficiaries to access means-tested assistance to help them to meet essential and immediate needs, or costs in specific circumstances, and to meet costs of pre-employment drug tests, paid in accordance with criteria set out in, or in delegated legislation made under, the Social Security Act 2018.			
Student Loans (M57) (A25)	1,474,980	1,429,980	1,728,803
This appropriation is limited to loans to tertiary students undertaking studies at approved tertiary institutions in accordance with Cabinet decisions.			
Children and Young People's Commission Capital Programme (M63) (A25) This appropriation is limited to capital injections to the Children and Young People's Commission for their capital programme.		1,300	-
Total Non-Departmental Capital Expenditure	1,810,823	1,738,823	2,073,734
Multi-Category Expenses and Capital Expenditure			
Community Support Services MCA (M63) (A25) The single overarching purpose of this appropriation is to prevent and reduce vulnerability and	421,005	421,005	334,743
harm for individuals, families and communities.			
Departmental Output Expenses			
Developing and Managing Community Services This category is limited to approving, monitoring, contracting and managing the relationships with community-based service providers; engaging with communities and developing services.	47,907	47,907	38,134
Regional System Leadership Framework This category is limited to co-ordinating and delivering public services at a regional level.	8,060	8,060	5,400

	2023	/24	2024/25	
Titles and Scopes of Appropriations by Appropriation Type	Final Budgeted \$000	Estimated Actual \$000	Budget \$000	
Non-Departmental Output Expenses				
Community Connectors This category is limited to Community Connection services to provide targeted advice and support for vulnerable individuals, whānau and communities.	39,437	39,437	9,096	
Community Support and Advice This category is limited to services that build financial capability, develop community and provider capability and provide targeted advice and support for vulnerable individuals and families.	68,639	68,639	58,083	
Improving Children's Participation in Education This category is limited to programmes and services that enable children to better engage and participate in education.	1,643	1,643	1,643	
Participation and Support Services for Seniors This category is limited to services that address isolation, abuse and neglect of older people, and support participation in communities.	13,996	13,996	14,132	
Place-Based Approaches This category is limited to the delivery of services and operational support of collective initiatives following a place-based approach.		6,691	6,691	
Supporting Victims and Perpetrators of Family and Sexual Violence This category is limited to services that support victims of family and sexual violence and address perpetrator behaviour.		193,212	190,564	
Non-Departmental Other Expenses				
Community Response to Adverse or Emergency Events This category is limited to financial support for communities that have been impacted by an adverse or emergency event.		41,420	11,000	
Housing Support Assistance MCA (M37) (A25) The single overarching purpose of this appropriation is to support people to access or retain housing.		118,527	147,486	
Non-Departmental Output Expenses				
Provision to better prepare people to access and sustain private rentals This category is limited to the provision of programmes to help prepare people to obtain and sustain private rental accommodation.		2,063	2,063	
Non-Departmental Other Expenses				
Non-Recoverable Housing Support Assistance This category is limited to non-recoverable Housing Support Assistance, to help people obtain and/or retain housing, paid in accordance with criteria set out in delegated legislation made under the Social Security Act 2018.	3,678	3,633	6,441	
Non-Departmental Capital Expenditure				
Recoverable Housing Support Assistance	121,831	112,831	138,982	
This category is limited to recoverable Housing Support Assistance, to help people obtain and/or retain housing, paid in accordance with criteria set out in delegated legislation made under the Social Security Act 2018.				

	2023	/24	2024/25	
Titles and Scopes of Appropriations by Appropriation Type	Final Budgeted \$000	Estimated Actual \$000	Budget \$000	
Improved Employment and Social Outcomes Support MCA (M63) (A25) The single overarching purpose of this appropriation is to operate the benefit system and associated interventions in such a way as to improve client outcomes (employment and social) by moving them closer to independence, with a focus on those at risk of long term benefit receipt.	1,298,294	1,298,294	1,140,045	
Departmental Output Expenses				
Administering Income Support	513,816	513,816	447,218	
This category is limited to assessing, paying, reviewing entitlements and collecting balances owed by clients for income support, supplementary assistance, grants and allowances, and administering international social security agreements relating to disabled people, sole parents, and widows and widowers.				
Improving Employment Outcomes	528,962	528,962	475,536	
This category is limited to providing assistance, services and other interventions, including associated administrative expenses, either in accordance with delegated legislation made under the Social Security Act 2018, or as approved by Cabinet or the appropriation Minister, or consistent with strategic direction set by Cabinet or the appropriation Minister, to eligible people to help them move into and retain employment.				
Improving Employment Outcomes to Support People Impacted by Extreme Weather Events	23,212	23,212	10,212	
This category is limited to providing assistance, services and other interventions, including associated administrative expenses, either in accordance with delegated legislation made under the Social Security Act 2018, or as approved by Cabinet or the appropriation Minister, or consistent with strategic direction set by Cabinet or the appropriation Minister, to eligible people impacted by extreme weather events to help them move into and retain employment.				
Improving Work Readiness Outcomes	126,368	126,368	109,269	
This category is limited to providing assistance, services and other interventions, including associated administrative expenses, either in accordance with delegated legislation made under the Social Security Act 2018, or as approved by Cabinet or the appropriation Minister, or consistent with strategic direction set by Cabinet or the appropriation Minister, to eligible people to address barriers to employment to help them become work ready.				
Jobs and Skills Hubs	5,522	5,522	8,755	
This category is limited to expenses incurred in establishing, operating and administrating jobs and skills hubs to work with employers to facilitate job brokerage and training.				
Non-Departmental Output Expenses				
He Poutama Rangatahi	41,957	41,957	39,177	
This category is limited to supporting training and employment programmes for young people not in education, employment or training and at risk of poor labour market outcomes in the long-term.				
Māori Trades and Training Programmes This category is limited to expenses incurred on programmes that support Māori through Trades and Training.	31,106	31,106	20,911	
	2 200	2 200	0.200	
Pacific employment and training programmes This category is limited to expenses incurred on employment and training programmes that support Pacific Peoples.	2,208	2,208	2,396	
Non-Departmental Other Expenses				
Flexi-Wage Employment Assistance	25,143	25,143	26,571	
This category is limited to providing Flexi-wage employment assistance, for eligible people to help them move into and retain sustainable employment, in accordance with criteria set out by Cabinet or approved by the Minister or in delegated legislation made under the Social Security Act 2018.	, 3			

	2023	3/24	2024/25
Titles and Scopes of Appropriations by Appropriation Type	Final Budgeted \$000	Estimated Actual \$000	Budget \$000
			· · · · · · · · · · · · · · · · · · ·
Partnering for Youth Development MCA (M77) (A25) The single overarching purpose of this appropriation is to improve outcomes for young people through youth development.	22,795	22,795	22,504
Departmental Output Expenses			
Administering Youth Development	5,238	5,238	4,534
This category is limited to developing, promoting and funding a positive youth development approach in partnership with businesses, iwi and the philanthropic and youth sectors.			
Non-Departmental Output Expenses			
Delivering Youth Development	17,557	17,557	17,970
This category is limited to purchasing youth development outcomes.			
Supporting Tāngata Whaikaha Māori and Disabled People MCA (M23) (A25) The single overarching purpose of this appropriation is to support tāngata whaikaha Māori and disabled people and their families to create good lives for themselves.	2,361,058	2,361,058	2,594,377
Departmental Output Expenses			
Connecting people with supports and communities This category is limited to the provision, purchase, and support of services connect disabled people and their whānau to supports, information, and their communities.	12,385	12,385	15,774
Stewardship of the Disability System This category is limited to stewardship of the cross-government disability system and to provide advice and support to Ministers to discharge their portfolio responsibilities.	59,017	59,017	52,905
Non-Departmental Output Expenses			
Community-based support services This category is limited to the provision, purchase, and support of services for disabled people living in a community-based setting.	824,739	824,739	934,163
Connecting and strengthening disability communities This category is limited to the provision, purchase, and support of services that connect disabled people and their whānau to supports and information and strengthen their communities.	72,462	72,462	75,171
Early intervention support services This category is limited to the provision, purchase, and support of services for disabled people who are early in life, in life transitions, or in vulnerable situations.	55,628	55,628	58,227
Environmental support services This category is limited to the provision, purchase, and support of environmental support services for disabled people.	236,701	236,701	253,501
Residential-based support services This category is limited to the provision, purchase, and support of services for disabled people living in a residential-based setting.	1,096,680	1,096,680	1,200,690
Non-Departmental Other Expenses			
Community Capacity and Support This category is limited to providing financial assistance towards building capacity and support within disabled communities.	3,446	3,446	3,946
Total Multi-Category Expenses and Capital Expenditure	4,230,724	4,221,679	4,239,155
Total Annual Appropriations and Forecast Permanent Appropriations	42,988,250	42,607,305	45,427,441
	I.	I	

Multi-Year Appropriations

Type, Title, Scope and Period of Appropriations	Appropriations, Adjustments and Use	\$000
Departmental Output Expenses		
Historic Claims (M63) (A25)	Original Appropriation	81,869
This appropriation is limited to resolving claims of people who report experiencing abuse or neglect prior to 1 April 2017 while in the care, custody,	Adjustments to 2022/23	-
guardianship, or came to the notice, of the state, including assisting and	Adjustments for 2023/24	-
responding to reviews and inquiries of the historic child welfare system and the redress and rehabilitation process.	Adjusted Appropriation	81,869
	Actual to 2022/23 Year End	-
Commences: 01 July 2024	Estimated Actual for 2023/24	-
Expires: 30 June 2027	Estimate for 2024/25	32,833
	Estimated Appropriation Remaining	49,036
Historic Claims Resolution (M63) (A25)	Original Appropriation	76,439
This appropriation is limited to resolving claims of people who report experiencing abuse or neglect prior to 1 April 2017 while in the care, custody,	Adjustments to 2022/23	69,359
guardianship, or came to the notice, of the state (but are not currently under the	Adjustments for 2023/24	(4,810)
sole guardianship of the state), including assisting and responding to reviews and inquiries of the historic child welfare system and the redress and	Adjusted Appropriation	140,988
rehabilitation process.	Actual to 2022/23 Year End	62,681
Commences: 01 July 2020	Estimated Actual for 2023/24	54,297
Fundamental 20 June 2004	Estimate for 2024/25	-
Expires: 30 June 2024	Estimated Appropriation Remaining	24,010
Departmental Other Expenses		
Te Pae Tawhiti - Horizon One (M63) (A25)	Original Appropriation	20,000
This appropriation is limited to the design and implementation of a modern system for administering welfare support and related interventions.	Adjustments to 2022/23	-
System for administering wehate support and related interventions.	Adjustments for 2023/24	143,484
Commences: 01 July 2023	Adjusted Appropriation	163,484
Expires: 30 June 2026	Actual to 2022/23 Year End	-
	Estimated Actual for 2023/24	69,728
	Estimate for 2024/25	93,756
	Estimated Appropriation Remaining	-

Total Annual Appropriations and Forecast Permanent Appropriations and Multi-Year Appropriations

	202	2023/24	
	Final Budgeted \$000	Estimated Actual \$000	Budget \$000
Total Annual Appropriations and Forecast Permanent Appropriations	42,988,250	42,607,305	45,427,441
Total Forecast MYA Departmental Output Expenses	78,307	54,297	32,833
Total Forecast MYA Departmental Other Expenses	69,728	69,728	93,756
Total Annual Appropriations and Forecast Permanent Appropriations and Multi-Year Appropriations	43,136,285	42,731,330	45,554,030

Capital Injection Authorisations

	202	2024/25	
	Final Budgeted \$000	Estimated Actual \$000	
Ministry of Social Development - Capital Injection (M63) (A25)	25,991	25,991	14,191

Supporting Information

Part 1 - Vote as a Whole

1.1 - New Policy Initiatives

Policy Initiative	Appropriation	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
20 Hours Early Childhood	Childcare Assistance (M63)	184	586	597	603	559
Education Funding Conditions for Home-Based Early Childhood Education Services	Benefits or Related Expenses					
Apprenticeship Boost Scheme	Apprentice Support (M63)	-	(22,771)	25,729	25,729	25,729
Continuation	Non-Departmental Other Expenses					
	Improved Employment and Social Outcomes Support MCA (M63)					
	Improving Employment Outcomes	-	-	2,894	2,894	2,894
	Departmental Output Expenses					
Approval of in-year funding for Whaikaha	Supporting Tāngata Whaikaha Māori and Disabled People MCA (M23)					
	Community-based support services	42,000	-	-	-	-
	Environmental support services	8,200	-	-	-	-
	Residential-based support services	29,800	-	-	-	-
	Non-Departmental Output Expenses					
Child Support Pass-on	Improved Employment and Social Outcomes Support MCA (M63)					
	Administering Income Support	4,326	-	-	-	-
	Departmental Output Expenses					
Return of Funding - Community Connectors - Social Sector	Community Support Services MCA (M63)					
Commissioning in Action (initiative 16116)	Community Connectors	-	(7,400)	-	-	-
10110)	Non-Departmental Output Expenses					

Policy Initiative	Appropriation	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Disability Transformation Tagged Contingency Drawdown	Supporting Tāngata Whaikaha Māori and Disabled People MCA (M23)					
	Community Capacity and Support	1,500	2,000	2,000	2,000	2,500
	Non-Departmental Other Expenses					
	Community-based support services	740	1,830	4,200	7,120	10,190
	Connecting and strengthening disability communities	-	2,200	3,000	4,100	6,700
	Early intervention support services	-	-	490	1,180	2,870
	Non-Departmental Output Expenses					
	Connecting people with supports and communities	1,660	2,770	4,500	6,470	7,480
	Stewardship of the Disability System	6,700	6,800	6,410	6,030	10,760
	Departmental Output Expenses					
Draw down of the tagged operating contingency for improving pay relativities for	Supporting Tāngata Whaikaha Māori and Disabled People MCA (M23)					
funded sector health workers - FY23/24	Residential-based support services	6,554	6,554	6,554	6,554	6,554
	Non-Departmental Output Expenses					
Emergency Housing - Tightening Gateway Settings and Continuing	Accommodation Assistance (M63)	-	(379,325)	(390,354)	(396,416)	(409,718)
Support Services	Emergency Housing Assistance (M37)	-	318,185	294,914	270,064	265,116
	Benefits or Related Expenses					
	Emergency Housing Support Package (M37)	-	1,450	750	-	-
	Non-Departmental Other Expenses					
	Housing Support Assistance MCA (M37)					
	Non-Recoverable Housing Support Assistance	(6,489)	-	-	-	-
	Non-Departmental Other Expenses					
	Provision to better prepare people to access and sustain private rentals	-	1,500	1,050	-	-
	Non-Departmental Output Expenses					

Policy Initiative	Appropriation	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
	Services to Support People to Access Accommodation (M37)	-	38,787	39,940	-	-
	Departmental Output Expenses					
Return of Funding - Employment and Financial Support Response to COVID-19 (initiative 16116)	Improved Employment and Social Outcomes Support MCA (M63)					
	Administering Income Support	-	-	(20,000)	(20,000)	(20,000)
	Departmental Output Expenses					
Return of Funding - Equitable	Policy Advice (M63)	(630)	(325)	(200)	-	-
Transitions Programme (initiative 16116)	Departmental Output Expenses					
Return of Funding - Extending and Enhancing the Early Learning 20 Hours Free Programme (initiative 16116)	Improved Employment and Social Outcomes Support MCA (M63)					
	Administering Income Support	(1,079)	-	-	-	-
	Departmental Output Expenses					
Fees Free - Replacing First-Year with Final-Year Fees Free	Management of Student Loans (M57)	-	1,269	2,640	3,379	4,193
	Departmental Output Expenses					
	Ministry of Social Development - Capital Injection (M63)	-	1,524	-	-	-
	Department Net Assets					
	Student Loans (M57)	-	195,000	233,000	233,000	233,000
	Non-Departmental Capital Expenditure					
Food Secure Communities cost pressure	Community Support Services MCA (M63)					
	Community Response to Adverse or Emergency Events	6,000	-	-	-	-
	Non-Departmental Other Expenses					
	Developing and Managing Community Services	500	-	-	-	-
	Departmental Output Expenses					
Financial relief for Clients unable to receive their Russian overseas	Debt Write-downs (M63)	714	898	234	-	-
pensions	Non-Departmental Other Expenses				-	-
	Recoverable Assistance (M63)	1,428	1,795	467	-	-
	Non-Departmental Capital Expenditure					
	Improved Employment and Social Outcomes Support MCA (M63)					
	Administering Income Support	688	264	81	-	
	Departmental Output Expenses					

Policy Initiative	Appropriation	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Return of Funding - Financial relief for Clients unable to receive their Russian overseas	Improved Employment and Social Outcomes Support MCA (M63)					
pensions (initiative 16116)	Administering Income Support	(207)	(264)	(81)	-	-
	Departmental Output Expenses					
	Debt Write-downs (M63)	(714)	(898)	(234)	-	-
	Non-Departmental Other Expenses					
	Recoverable Assistance (M63)	(1,428)	(1,795)	(467)	-	-
	Non-Departmental Capital Expenditure					
	Ministry of Social Development - Capital Withdrawal (M63)	(442)	-	-	-	-
	Departmental Net Assets					
Funding for Care and/or Support Workers Pay Uplift	Supporting Equitable Pay for Care and Support Workers (M63)	2,460	-	-	-	-
	Non-Departmental Output Expenses					
Return of Funding - Growing a Diverse and Resilient Social	Community Support Services MCA (M63)					
Sector (initiative 16116)	Community Support and Advice	(4,400)	(900)	-	-	-
	Non-Departmental Output Expenses					
Return of Funding - Growing Sector, Community and Provider Capability - Provider and	Community Support Services MCA (M63)					
Community Capability (initiative 16116)	Community Support and Advice	(5,800)	-	-	-	-
	Non-Departmental Output Expenses					
Historic Claims of Abuse in Care - Continuing Time-Limited Funding	Historic Claims MYA (M63)	-	32,833	49,036	-	-
to Resolve Claims	Departmental Output Expenses					
Housing Supports - including boarders' contribution in the	Accommodation Assistance (M63)	-	-	(6,471)	(33,616)	(36,766)
calculation of subsidies for private and social housing	Hardship Assistance (M63)	-	-	(8,491)	(26,766)	(28,096)
	Benefits or Related Expenses					
	Ministry of Social Development - Capital Injection (M63)	-	1,575	5,319	-	-
	Department Net Assets					
	Services to Support People to Access Accommodation (M37)	-	2,017	3,968	2,407	2,273
	Departmental Output Expenses					

Policy Initiative	Appropriation	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Main Benefit Indexation to CPI rather than Wages from 1 April 2024	Accommodation Assistance (M63)	(1,010)	(3,213)	886	4,846	6,010
1 April 2024	Childcare Assistance (M63)	-	-	1	-	-
	Disability Assistance (M63)	-	-	-	(3)	1
	Hardship Assistance (M63)	(106)	(203)	574	8	(1,717)
	Jobseeker Support and Emergency Benefit (M63)	8,707	15,382	(68,624)	(143,935)	(201,500)
	Sole Parent Support (M63)	4,622	7,911	(35,639)	(75,446)	(106,325)
	Supported Living Payment (M63)	5,232	8,790	(40,171)	(85,714)	(121,920)
	Winter Energy Payment (M63)	-	(8)	(41)	(86)	(118)
	Youth Payment and Young Parent Payment (M63)	142	260	(1,162)	(2,558)	(3,716)
	Benefits or Related Expenses					
Managing Tertiary Education and	Student Loans (M57)	-	27,109	31,774	32,166	32,555
Training System Pressures: Increased Fees	Non-Departmental Capital Expenditure					
Minimum Wage Exemption - discontinuation of the wage supplement	Data, Analytics and Evidence Services (M63)	(50)	(100)	(100)	-	(100)
	Departmental Output Expenses					
	Dept. Capital Withdrawals (M63)	(8,334)	(1,667)	-	-	-
	Departmental Net Assets					
	Improved Employment and Social Outcomes Support MCA (M63)					
	Administering Income Support	(1,747)	-	-	-	-
	Improving Employment Outcomes	(608)	(939)	(1,254)	(3,290)	(3,290)
	Departmental Output Expenses					
	Wage Supplement to Replace Minimum Wage Exemptions (M63)	-	(10,301)	(12,043)	(11,677)	(10,846)
Personal Income Tax and Independent Earner Tax Credit	Accommodation Assistance (M63)	-	(500)	(1,640)	(2,465)	(2,432)
threshold changes	Childcare Assistance (M63)	-	191	813	874	732
	Hardship Assistance (M63)	-	(1,348)	(1,803)	(2,053)	(2,059)
	Jobseeker Support and Emergency Benefit (M63)	-	(27,144)	(29,346)	(28,889)	(28,746)
	New Zealand Superannuation (M63)	-	34,349	179,763	304,798	318,681
	Sole Parent Support (M63)	-	(9,657)	(10,307)	(10,055)	(9,972)
	Student Allowances (M63)	-	28	122	209	300
	Supported Living Payment (M63)	-	(13,461)	(14,751)	(14,722)	(14,706)
	Veterans' Pension (M75)	-	189	909	1,416	1,352
	Youth Payment and Young Parent Payment (M63)	-	(424)	(473)	(483)	(491)
	Benefits or Related Expenses					

Policy Initiative	Appropriation	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
	Improved Employment and Social Outcomes Support MCA (M63)					
	Administering Income Support	132	695	313	313	313
	Departmental Output Expenses					
	Ministry of Social Development - Capital Injection (M63)	1079	360	-	-	-
	Departmental Net Assets					
\$5K to Work Employment Programme - Return of Funding	Improved Employment and Social Outcomes Support MCA (M63)					
	Improving Employment Outcomes	-	(9,146)	(9,147)	(9,147)	(9,147)
	Departmental Output Expenses					
A Social Sector Recovery Plan to ensure a coordinated approach to Social Sector Recovery over the medium term	Community Support Services MCA (M63)					
	Community Response to Adverse or Emergency Events	13,500	-	-	-	-
	Non-Departmental Other Expenses					
	Developing and Managing Community Services	500	-	-	-	-
	Departmental Output Expenses					
Approval to appropriate funding to extend pay equity settlement for	Community Participation Services (M63)	67	75	84	94	94
Social Workers in community and iwi organisations	Non-Departmental Output Expenses					
	Community Support Services MCA (M63)					
	Community Support and Advice	15,718	17,961	19,662	21,154	21,154
	Non-Departmental Output Expenses					
	Emergency Housing Support Package (M37)	779	997	1,181	1,361	1,361
	Non-Departmental Other Expenses					
	Improved Employment and Social Outcomes Support MCA (M63)					
	He Poutama Rangatahi	227	311	368	417	417
	Non-Departmental Output Expenses					
	Improving Employment Outcomes	28	28	28	27	27
	Departmental Output Expenses					

Policy Initiative	Appropriation	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
	Partnering for Youth Development MCA (M77)					
	Delivering Youth Development	500	563	617	649	649
	Non-Departmental Output Expenses					
	Supporting Tāngata Whaikaha Māori and Disabled People MCA (M23)					
	Community-based support services	147	173	196	211	211
	Connecting and strengthening disability communities	330	388	440	472	472
	Early intervention support services	276	325	368	396	396
	Residential-based support services	54	64	72	78	78
	Non-Departmental Output Expenses					
Approval to Draw Down Funding to Settle a Pay Equity Claim for	Community Support Services MCA (M63)					
Social Work in the Funded Sector	Community Support and Advice	31	34	37	38	38
	Supporting Victims and Perpetrators of Family and Sexual Violence	368	402	437	459	459
	Non-Departmental Output Expenses					
	Improved Employment and Social Outcomes Support MCA (M63)					
	Improving Work Readiness Outcomes	156	170	185	194	194
	Departmental Output Expenses					
	Services to Support People to Access Accommodation (M37)	47	51	56	58	58
	Departmental Output Expenses					
Draw down of contingency for Te Pae Tawhiti	Te Pae Tawhiti - Horizon One MYA (M63)	16,406	63,594	-	-	-
	Departmental Other Expenses					
Increasing Medical School	Student Allowances (M63)	-	-	-	160	361
Enrolments for the 2024 Intake	Benefits or Related Expenses					
	Student Loans (M57)	587	1,229	1,892	3,142	3,142
	Non-Departmental Capital Expenditure					

Policy Initiative	Appropriation	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
North Island Weather Events: Interim Support for Displaced	Hardship Assistance (M63)	8,887	-	-	-	-
Homeowners with Private Rental	Benefits or Related Expenses					
Arrangements	Improved Employment and Social Outcomes Support MCA (M63)					
	Administering Income Support	1,113	-	-	-	-
	Departmental Output Expenses					
Regional System Leadership Framework	Community Support Services MCA (M63)					
	Regional System Leadership Framework	8,760	-	-	-	-
	Departmental Output Expenses					
Progressing the FamilyBoost Tax Credit	Improved Employment and Social Outcomes Support MCA (M63)					
	Administering Income Support	242	1,604	1,322	1,322	1,322
	Departmental Output Expenses					
	Ministry of Social Development - Capital Injection (M63)	1,854	3,696	-	-	-
	Departmental Net Assets					
Public Sector Pay adjustment - Ministry of Social Development	Administration of Service Cards (M63)	327	361	361	361	361
Remuneration cost Pressure	Departmental Output Expenses					
	Community Support Services MCA (M63)					
	Developing and Managing Community Services	2,635	2,911	2,911	2,911	2,911
	Departmental Output Expenses					
	Data, Analytics and Evidence Services (M63)	1,485	1,641	1,641	1,641	1,641
	Departmental Output Expenses					
	Enhancement and Promotion of SuperGold Cards (M61)	13	14	14	14	14
	Historic Claims Resolution MYA (M63)	590	-	-	-	-
	Departmental Output Expenses					
	Improved Employment and Social Outcomes Support MCA (M63)					
	Administering Income Support	20,162	23,090	23,090	23,090	23,090
	Improving Employment Outcomes	15,008	16,420	17,276	17,276	17,276
	Improving Work Readiness Outcomes	911	1,006	1,006	1,006	1,006
	Jobs and Skills Hubs	177	195	195	195	195
	Departmental Output Expenses					

Policy Initiative	Appropriation	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
	Income Support and Assistance to Seniors (M63)	1,838	2,030	2,030	2,030	2,030
	Investigation of Overpayments and Fraudulent Payments and Collection of Overpayments (M63)	2,748	3,037	3,037	3,037	3,037
	Management of Student Loans (M57)	1,273	1,406	1,406	1,406	1,406
	Management of Student Support (M63)	1,273	1,406	1,406	1,406	1,406
	Departmental Output Expenses					
	Partnering for Youth Development MCA (M77)					
	Administering Youth Development	113	125	125	125	125
	Departmental Output Expenses					
	Planning, Correspondence and Monitoring (M63)	121	134	134	134	134
	Policy Advice (M63)	889	982	982	982	982
	Processing of Veterans' Pensions (M75)	39	43	43	43	43
	Promoting Positive Outcomes for Seniors (M61)	67	74	74	74	74
	Services to Support People to Access Accommodation (M37)	2,315	2,558	2,558	2,558	2,558
	Departmental Output Expenses					
	Te Pae Tawhiti - Horizon One MYA (M63)	775	856	-	-	
	Departmental Other Expenses					
Public Sector Pay adjustment - Whaikaha Remuneration cost pressure	Supporting Tāngata Whaikaha Māori and Disabled People MCA (M23)					
	Stewardship of the Disability System	1,824	1,692	1,692	1,692	1,692
	Departmental Output Expenses					
Reduction in Contractors and Consultants - Ministry of Social	Administration of Service Cards (M63)	-	(62)	(77)	(77)	(77)
Development	Departmental Output Expenses					
	Community Support Services MCA (M63)					
	Developing and Managing Community Services	-	(498)	(618)	(618)	(618)
	Departmental Output Expenses					
	Data, Analytics and Evidence Services (M63)	-	(501)	(564)	(564)	(564)
	Departmental Output Expenses					

Policy Initiative	Appropriation	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
	Improved Employment and Social Outcomes Support MCA (M63)					
	Administering Income Support	-	(4,458)	(5,537)	(5,537)	(5,537)
	Improving Employment Outcomes	-	(3,340)	(4,147)	(4,147)	(4,147)
	Improving Work Readiness Outcomes	-	(236)	(293)	(293)	(293)
	Jobs and Skills Hubs	-	(65)	(80)	(80)	(80)
	Departmental Output Expenses					
	Income Support and Assistance to Seniors (M63)	-	(931)	(1,156)	(1,156)	(1,156)
	Investigation of Overpayments and Fraudulent Payments and Collection of Overpayments (M63)	-	(769)	(955)	(955)	(955)
	Management of Student Loans (M57)	-	(273)	(339)	(339)	(339)
	Management of Student Support (M63)	-	(273)	(339)	(339)	(339)
	Departmental Output Expenses					
	Partnering for Youth Development MCA (M77)					
	Administering Youth Development	-	(27)	(34)	(34)	(34)
	Departmental Output Expenses					
	Planning, Correspondence and Monitoring (M63)	-	(48)	(60)	(60)	(60)
	Policy Advice (M63)	-	(185)	(230)	(230)	(230)
	Processing of Veterans' Pensions (M75)	-	(6)	(7)	(7)	(7)
	Promoting Positive Outcomes for Seniors (M61)	-	(10)	(12)	(12)	(12)
	Services to Support People to Access Accommodation (M37)	-	(968)	(1,202)	(1,202)	(1,202)
	Departmental Output Expenses					
	Te Pae Tawhiti - Horizon One MYA (M63)	-	(3,000)	-	-	-
	Departmental Other Expenses					
Reduction in Crown-Funded Costs - Social Workers Registration	Social Workers Registration Board (M63)	-	(53)	(53)	(53)	(53)
Board	Non-Departmental Output Expenses					

		2023/24 Final Budgeted	2024/25 Budget	2025/26 Estimated	2026/27 Estimated	2027/28 Estimated
Policy Initiative	Appropriation	\$000	\$000	\$000	\$000	\$000
Reduction in Operating funding - Ministry of Social Development	Administration of Service Cards (M63)	-	(25)	(25)	(25)	(25)
	Departmental Output Expenses					
	Community Support Services MCA (M63)					
	Developing and Managing Community Services	-	(118)	(118)	(118)	(118)
	Departmental Output Expenses					
	Data, Analytics and Evidence Services (M63)	-	(134)	(134)	(134)	(134)
	Departmental Output Expenses					
	Improved Employment and Social Outcomes Support MCA (M63)					
	Administering Income Support	-	(2,089)	(2,089)	(2,089)	(2,089)
	Improving Employment Outcomes	-	(1,856)	(1,856)	(1,856)	(1,856)
	Improving Work Readiness Outcomes	-	(435)	(435)	(435)	(435)
	Jobs and Skills Hubs	-	(15)	(15)	(15)	(15)
	Departmental Output Expenses					
	Income Support and Assistance to Seniors (M63)	-	(378)	(378)	(378)	(378)
	Investigation of Overpayments and Fraudulent Payments and Collection of Overpayments (M63)	-	(332)	(332)	(332)	(332)
	Management of Student Loans (M57)	-	(113)	(113)	(113)	(113)
	Management of Student Support (M63)	-	(113)	(113)	(113)	(113)
	Departmental Output Expenses					
	Partnering for Youth Development MCA (M77)					
	Administering Youth Development	-	(6)	(6)	(6)	(6)
	Departmental Output Expenses					
	Planning, Correspondence and Monitoring (M63)	-	(12)	(12)	(12)	(12)
	Policy Advice (M63)	-	(71)	(71)	(71)	(71)
	Processing of Veterans' Pensions (M75)	-	(3)	(3)	(3)	(3)
	Promoting Positive Outcomes for Seniors (M61)	-	(2)	(2)	(2)	(2)
	Services to Support People to Access Accommodation (M37)	-	(368)	(368)	(368)	(368)
	Departmental Output Expenses					

		2023/24 Final Budgeted	2024/25 Budget	2025/26 Estimated	2026/27 Estimated	2027/28 Estimated
Policy Initiative	Appropriation	\$000	\$000	\$000	\$000	\$000
Reduction in Workforce - Ministry of Social Development	Administration of Service Cards (M63)	-	(60)	(60)	(60)	(60)
	Departmental Output Expenses					
	Community Support Services MCA (M63)					
	Developing and Managing Community Services	-	(173)	(173)	(173)	(173)
	Departmental Output Expenses					
	Data, Analytics and Evidence Services (M63)	-	(912)	(912)	(912)	(912)
	Departmental Output Expenses					
	Improved Employment and Social Outcomes Support MCA (M63)					
	Administering Income Support	-	(5,379)	(5,379)	(5,379)	(5,379)
	Improving Employment Outcomes	-	(5,141)	(5,141)	(5,141)	(5,141)
	Improving Work Readiness Outcomes	-	(1,505)	(1,505)	(1,505)	(1,505)
	Jobs and Skills Hubs	-	(22)	(22)	(22)	(22)
	Departmental Output Expenses					
	Income Support and Assistance to Seniors (M63)	-	(909)	(909)	(909)	(909)
	Investigation of Overpayments and Fraudulent Payments and Collection of Overpayments (M63)	-	(823)	(823)	(823)	(823)
	Management of Student Loans (M57)	-	(276)	(276)	(276)	(276)
	Management of Student Support (M63)	-	(276)	(276)	(276)	(276)
	Departmental Output Expenses					
	Partnering for Youth Development MCA (M77)					
	Administering Youth Development	-	(9)	(9)	(9)	(9)
	Departmental Output Expenses					
	Planning, Correspondence and Monitoring (M63)	-	(17)	(17)	(17)	(17)
	Policy Advice (M63)	-	(577)	(577)	(577)	(577)
	Processing of Veterans' Pensions (M75)	-	(9)	(9)	(9)	(9)
	Promoting Positive Outcomes for Seniors (M61)	-	(3)	(3)	(3)	(3)
	Services to Support People to Access Accommodation (M37)	-	(852)	(852)	(852)	(852)
	Departmental Output Expenses					

Policy Initiative	Appropriation	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Return of Funding for Community Innovation Fund	Community Support Services MCA (M63)					
	Community Support and Advice	-	(1,000)	(1,000)	(1,000)	(1,000)
	Non-Departmental Output Expenses					
Reversing the 20 Hours Early Childhood Education Initiative	Childcare Assistance (M63)	4,325	13,179	13,492	13,867	13,867
Childridod Education mitiative	Benefits or Related Expenses					
Social Workers Registration Board	Social Workers Registration Board (M63)	809	-	-	-	-
	Non-Departmental Output Expenses					
Training 25 more Doctors	Student Allowances (M63)	-	23	63	103	195
	Benefits or Related Expenses					
	Student Loans (M57)		277	563	857	1,453
	Non-Departmental Capital Expenditure					
Wage Supplement to Replace Minimum Wage Exemption	Data, Analytics and Evidence Services (M63)	50	50	-	(100)	-
	Departmental Output Expenses					
	Improved Employment and Social Outcomes Support MCA (M63)					
	Administering Income Support	1,747	-	-	-	-
	Departmental Output Expenses					
	Ministry of Social Development - Capital Injection (M63)	6,667	(5,000)	(1,667)	-	-
	Departmental Net Assets					
	Wage Supplement to Replace Minimum Wage Exemptions (M63)	-	10,301	(1,879)	831	-
	Non-Departmental Other Expenses					
Disability Support Services Cost Pressures	Supporting Tāngata Whaikaha Māori and Disabled People MCA (M23)					
	Community-based support services	-	159,308	110,308	110,309	116,975
	Connecting and strengthening disability communities	-	2,500	2,500	2,500	2,500
	Early intervention support services	-	2,500	2,500	2,500	2,500
	Environmental support services	-	25,000	25,000	25,000	25,000
	Residential-based support services	-	133,000	90,000	90,000	90,000
	Non-Departmental Output Expenses					

Policy Initiative	Appropriation	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Youth Crime Cost Pressure	Community Support Services MCA (M63)					
	Community Support and Advice	1,906	-	-	-	-
	Non-Departmental Output Expenses					
Total Initiatives		240,988	676,380	538,219	345,203	232,285

1.2 - Trends in the Vote

Summary of Financial Activity

	2019/20	2020/21	2021/22	2022/23	2023	/24	2024/25			2025/26	2026/27	2027/28
	Actual \$000	Actual \$000	Actual \$000	Actual \$000	Final Budgeted \$000	Estimated Actual \$000	Departmental Transactions Budget \$000	Non- Departmental Transactions Budget \$000	Total Budget \$000	Estimated \$000	Estimated \$000	Estimated \$000
Appropriations												
Output Expenses	457,904	501,283	470,890	478,149	612,575	588,565	405,984	160,990	566,974	581,588	476,548	475,026
Benefits or Related Expenses	25,294,969	28,545,299	29,890,295	32,440,292	35,956,205	35,676,305	N/A	38,276,645	38,276,645	39,998,151	41,577,001	43,453,757
Borrowing Expenses	-	-	-	-	-	-	-	-	-	-	-	-
Other Expenses	12,272,626	1,266,999	5,563,065	606,696	384,660	364,660	93,756	194,934	288,690	189,493	191,177	193,634
Capital Expenditure	1,912,139	1,994,884	1,782,423	1,819,398	1,952,121	1,880,121	108,832	2,073,734	2,182,566	2,276,217	2,347,408	2,392,754
Intelligence and Security Department Expenses and Capital Expenditure	-	-	-	-	-	-	-	N/A	-	-	-	-
Multi-Category Expenses and Capital Expenditure (MCA)												
Output Expenses	914,848	1,253,908	1,579,297	3,719,102	4,035,206	4,035,206	1,167,737	2,884,478	4,052,215	3,819,776	3,793,493	3,840,447
Other Expenses	11,744	52,583	213,116	126,893	73,687	73,642	-	47,958	47,958	10,390	10,390	10,890
Capital Expenditure	1,097	10,896	2,709	32,994	121,831	112,831	N/A	138,982	138,982	140,846	140,846	140,846
Total Appropriations	40,865,327	33,625,852	39,501,795	39,223,524	43,136,285	42,731,330	1,776,309	43,777,721	45,554,030	47,016,461	48,536,863	50,507,354
Crown Revenue and Capital Receipts												
Tax Revenue	-	-	-	-	-	-	N/A	-	-	-	-	-
Non-Tax Revenue	9,905	23,716	30,356	7,455	28,486	28,486	N/A	27,772	27,772	26,162	24,421	24,038
Capital Receipts	808,977	876,328	919,881	961,742	1,032,154	1,032,154	N/A	1,065,850	1,065,850	1,073,844	1,088,606	1,105,576
Total Crown Revenue and Capital Receipts	818,882	900,044	950,237	969,197	1,060,640	1,060,640	N/A	1,093,622	1,093,622	1,100,006	1,113,027	1,129,614

Note - where restructuring of the vote has occurred then, to the extent practicable, prior years information has been restated as if the restructuring had occurred before the beginning of the period covered. In this instance Total Appropriations for the Budgeted and Estimated Actual year may not equal Total Annual Appropriations and Forecast Permanent Appropriations and Multi-Year Appropriations in the Details of Appropriations and Capital Injections.

Adjustments to the Summary of Financial Activity Table Due to Vote Restructuring

There have been no restructuring adjustments to prior year information in the Summary of Financial Activity table.

1.3 - Analysis of Significant Trends

Output Expenses

The trend increased from 2019/20 to 2020/21 mainly due to expenditure on services to support people to access accommodation including for additional resources to meet emergency housing demand (\$15.957 million), increased expenditure on student related services (\$9.588 million), expenditure on community participation services for disabled people (\$8.032 million) and increased expenditure on investigation of overpayments and fraudulent payments (\$6.560 million).

The trend decreased from 2020/21 to 2021/22 mainly due to a decrease in corporate support services provided to Oranga Tamariki (\$36.212 million). The trend increased from 2021/22 to 2022/23 mainly due to increased expenditure on services to support people to access accommodation (\$8.170 million).

The trend increases from 2022/23 to 2023/24 mainly due to a forecast increase in historical claims expenditure (\$30.695 million) from the rapid payments process which was introduced in December 2022. There is an increase on community participation services including for disability support services (\$34.430 million). In addition, the trend also increases from reclassification of expenditure from Multi-Category Expenses to output expenses on drivers licence support (\$15 million) and for services to support people to access accommodation from the redesign of the emergency housing system (\$10.288 million).

The trend then decreases from 2023/24 to 2024/25 mainly due a decrease in Historic Claims funding in 2024/25 (\$21.464 million).

The output expenses trend decreases from 2024/25 to 2025/26 mainly due to a further decrease in Historic Claims funding (\$16.203 million).

There is a decrease from 2025/26 to 2026/27 mainly due to the completion of Historic Claims funding (\$49.036 million) and for services to support people to access accommodation from time-limited emergency housing related funding (\$42.220 million).

The output expenses baseline trend is then stable from 2026/27 onwards.

Other Expenses

The trend decreased significantly from 2019/20 to 2020/21 mainly due to a decrease in expenditure on the COVID-19 business support subsidy scheme (\$10,898 million).

The trend increased from 2020/21 to 2021/22 with expenditure on the COVID-19 business support subsidy scheme in first half of the 2021/22 financial year (\$3,507 million). This was as a result of changes in alert levels throughout New Zealand in response to COVID-19 community outbreaks. There was also increased expenditure on the COVID-19 Leave Support Scheme (\$463.196 million).

The trend decreased significantly from 2021/22 to 2022/23 mainly due to a decrease in expenditure on the COVID-19 business support subsidy scheme (\$4,703 million) and the COVID-19 Leave Support Scheme (\$198.209 million).

There is a significant decrease in forecast expenditure from 2022/23 to 2023/24 mainly due to time-limited funding ending for the COVID-19 leave support scheme (\$253.192 million).

There is a further decrease in forecast expenditure from 2023/24 to 2024/25 mainly due to the Apprenticeship Support Scheme (\$79.576 million) and COVID-19 Leave Support Scheme (\$20 million).

There is a further decrease in forecast expenditure from 2024/25 to 2025/26 mainly due to time-limited funding ending for Te Pae Tawhiti, MSD's transformation programme (\$93.756 million).

The other expenses baseline trend is then stable from 2025/26 onwards.

Non-Departmental Capital Expenditure

The majority (around 80 percent) of Non-Departmental Capital Expenditure is for Student Loans. Student Loans expenditure rose from \$1,506 million in 2019/20 to \$1,554 million in 2020/21, reflecting both higher loan values and a higher number of loans made. Expenditure decreased to \$1,362 million in 2022/23 and is expected to increase again to \$1,430 million in 2023/24, largely due to policy adjustments and a higher number of loans expected to be made. Expenditure is expected to increase to \$1,729 million in 2024/25 due to higher loan values and policy adjustments. Expenditure is expected to increase further to \$1,940 million in 2027/28 as loan values continue to increase in large part reflecting ongoing CPI increments.

Recoverable Assistance is the next largest appropriation within Non-Departmental Capital Expenditure. Recoverable Assistance expenditure increased from \$316 million in 2019/20 to \$376 million in 2022/23, although there was a temporary fall in expenditure in 2021/22 following the impact of COVID-19 lockdowns and a lower number of people on a benefit. Expenditure is expected to decrease to \$308 million in 2023/24, largely due to housing related grants being paid via the Housing Support Assistance MCA since March 2023. Expenditure is then expected to rise to \$378 million by 2027/28 as demand for hardship assistance persists and the average payment per grant rises.

Multi-Category Expenses and Capital Expenditure

There was a significant increase from 2019/20 to 2020/21 mainly due to expenditure on improved employment and social outcomes support (\$237.569 million). This included expenditure on COVID-19 response for employment services and additional workforce capacity. There was also increased expenditure for sexual and family violence specialist services (\$44.861 million), increased expenditure on community support and advice for community groups (\$47.132 million), increased expenditure for the direct community response to COVID-19 (\$24.943 million) and recoverable rent arrears assistance in response to COVID-19 (\$9.799 million).

The trend then significantly increased from 2020/21 to 2021/22 mainly due to increased expenditure on the community response to COVID-19 (\$111.568 million), an increase in expenditure on improving employment outcomes (\$142.391 million), an increase for Flexi-Wage Employment Assistance (\$50.192 million) and an increase for community support and advice in response to COVID-19 (\$80.292 million). There was also an increase in expenditure for the employment programmes Māori Trades and Training and He Poutama Rangatahi that were transferred from Vote Labour Market on 1 July 2021 (\$32.022 million). Also, there was an increase in expenditure on Administering Income Support including from a change in the accounting treatment for Software as a Service arrangements (\$56.274 million).

The trend then significantly increased from 2021/22 to 2022/23 due to the establishment of Whaikaha--Ministry of Disabled People from 1 July 2022 with expenditure of \$2,059 million.

The trend then increases from 2022/23 to 2023/24 mainly due to an increase in the Supporting tangata whaikaha Māori and disabled people MCA (\$302.256 million), mainly related to additional forecast cost pressures. There are increases in the Housing Support Assistance MCA related to improving Housing Support Products to better support those with housing needs (\$79.117 million). This is offset by reducing expenditure on Flexi-Wage Employment Assistance (\$27.136 million).

The trend is stable from 2023/24 to 2024/25.

The trend then decreases from 2024/25 to 2025/26 mainly due to decreasing funding in the Improved Employment and Social Outcome Support MCA (\$129.389 million), mainly related to time-limited funding ending for employment programmes. There is decreasing funding for Supporting tangata whaikaha Maori and disabled people MCA (\$86.768 million), mainly related to decreasing funding in the baseline for cost pressures. There is also decreasing funding in the Community Support Services MCA (\$49.800 million), mainly related to Food Secure Communities, Community Connectors and the Resilience to Organised Crime in Communities work programme.

The Multi-Category Expenses and Capital Expenditure baseline trend is then relatively stable from 2025/26 onwards.

Non-Departmental Benefits or Related Expenses

Expenditure in Vote Social Development Benefits or Related Expenses (BoRE) increased by \$7,145 million (28 percent) from \$25,295 million in 2019/20 to \$32,440 million in 2022/23.

New Zealand Superannuation accounts for the majority of total BoRE expenditure. This proportion decreased from 61 percent in 2019/20 to 58 percent in 2020/21 as expenditure on other benefits rose due to the impacts of COVID-19 and increases to payment rates. Expenditure on New Zealand Superannuation, as a proportion of total BoRE spending, increased to 60 percent in 2022/23 and is expected to rise further, reaching 64 percent by 2027/28.

The main drivers of expected growth in total BoRE spending between 2023/24 and 2027/28 are the increasing number of superannuitants, and inflation/wage adjustments to New Zealand Superannuation and inflation adjustments to main benefit payment rates.

Accommodation Assistance

On 1 July 2024 Emergency Housing - Special Needs Grants will be transferred from the Accommodation Assistance appropriation to the new Emergency Housing Assistance appropriation. As a result, we have excluded expenditure on Emergency Housing - Special Needs Grants from the Accommodation Assistance expenditure data between 2019/20 to 2023/24 to ensure a consistent series. The main component in the Accommodation Assistance appropriation is the Accommodation Supplement.

Expenditure increased by \$274 million (16 percent) from \$1,708 million in 2019/20 to \$1,981 million in 2020/21, with a significant increase occurring from early 2020 due to an increase in the number of people receiving Accommodation Supplement in response to COVID-19. Expenditure increased to \$2,015 million in 2022/23 due to higher expenditure on Accommodation Supplement.

Expenditure is expected to increase to \$2,209 million in 2025/26 due to an increase in the number of people receiving Accommodation Supplement. The number of people receiving Accommodation Supplement is expected to increase by 13,300 (4 percent) from 358,000 in 2023/24 to 371,200 in 2025/26.

Over the remainder of the forecast period expenditure is expected to increase slightly to \$2,217 million in 2027/28.

Jobseeker Support and Emergency Benefit

Expenditure increased by \$1,187 million (52 percent) from \$2,286 million in 2019/20 to \$3,473 million in 2022/23. This is mainly driven by an increase in the average number of people receiving Jobseeker Support between 2019/20 and 2021/22, where numbers increased by 19 percent from 161,700 to 193,100. Policy decisions to increase benefit payments in April 2020, July 2021, April 2022, and April 2023 further contributed to the increase in expenditure.

Expenditure for this appropriation is expected to increase by \$387 million (10 percent) between 2023/24 and 2024/25, reaching \$4,435 million. The growth from 2023/24 to 2024/25 is largely driven by an increase in the average number of people, from 193,400 in 2023/24 to 204,300 in 2024/25.

Expenditure is expected to continue rising, reaching \$4,481 million in 2027/28. The average number of people receiving Jobseeker Support is expected to fall to 192,000 by 2027/28, however the decreasing number of people is more than offset by the annual indexation of benefit payments. The Jobseeker Support targets are not factored into the forecasts.

New Zealand Superannuation

Expenditure increased by \$3,996 million (26 percent) from \$15,521 million in 2019/20 to \$19,517 million in 2022/23. Expenditure is expected to increase by \$6,316 million (29 percent) from \$21,567 million in 2023/24 to \$27,883 million in 2027/28.

The number of people on New Zealand Superannuation grew by 75,300 people (9 percent) between 2019/20 and 2022/23 to an average of 870,200. The number of people is expected to continue growing, reaching an average of 1,021,000 by 2027/28.

Over the full nine-year period spanning 2019/20 to 2027/28, expenditure is expected to increase by \$12,361 million (80 percent); this reflects both an increase in the expected number of people of receiving New Zealand Superannuation of 225,600 (28 percent), and accumulated inflation and wage adjustments.

Sole Parent Support

Expenditure rose by \$686 million (56 percent) from \$1,231 million in 2019/20 to \$1,917 million in 2022/23. The number of people on Sole Parent Support increased by 12,400 (20 percent) between 2019/20 and 2022/23 from 60,900 to 73,300. Some of the increase reflects a policy change where the subsequent child policy was removed and around 5,700 sole parents on Jobseeker Support were transferred to Sole Parent Support. Policy decisions to increase benefit payments in April 2020, July 2021, April 2022, and April 2023, further contributed to the increase in expenditure over this period.

Expenditure is expected to grow by \$147 million (7 percent) from \$2,094 million in 2023/24 to \$2,241 million in 2027/28. This is mainly due to the annual inflation adjustment of the payment rates. The average number of people is expected to increase from 75,800 in 2023/24 to 78,100 in 2024/25, before decreasing to 72,700 in 2027/28.

Supported Living Payment

Expenditure rose by \$660 million (40 percent) from \$1,651 million in 2019/20 to \$2,311 million in 2022/23, with the annual inflation adjustment of the payment rates contributing to most of this growth. The number of people on Supported Living Payment also rose over this period, from 96,200 in 2019/20 to 102,600 in 2022/23. Growth in the number of people receiving the Supported Living Payment reflects population growth coupled with an ageing population causing increases in demand for health condition and disability benefits.

Expenditure for this appropriation is expected to increase by \$356 million (14 percent) from \$2,528 million in 2023/24 to \$2,884 million in 2027/28 with the annual inflation adjustment of the payment rates being expected to contribute to most of this growth. The average number of people is expected to increase by 3,300 (3 percent) from 104,900 in 2023/24 to 108,200 in 2027/28.

Part 2 - Details of Departmental Appropriations

2.1 - Departmental Output Expenses

Administration of Service Cards (M63) (A25)

Scope of Appropriation

This appropriation is limited to assessing entitlement for and issuing the Community Services Card, SuperGold Card and Veteran SuperGold Card, and providing information about the Community Service Card.

Expenses and Revenue

	202	2024/25	
	Final Budgeted \$000		Budget \$000
Total Appropriation	7,962	7,962	8,025
Revenue from the Crown	7,962	7,962	8,025
Revenue from Others	-	-	-

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve financial assistance to low income New Zealanders and older people by the accurate and timely assessment and issuing of discount service cards.

How Performance will be Assessed and End of Year Reporting Requirements

	2023/	2024/25	
Assessment of Performance	Final Budgeted Standard	Estimated Actual	Budget Standard
The percentage of card entitlement assessments completed accurately will be no less than (see Note 1)	95%	95%	95%
The percentage of card entitlement assessments completed within five working days will be no less than (see Note 2)	90%	95%	90%

Note 1 - Accuracy measures the percentage of client assessments that are processed correctly. This is based on a representative sample of completed applications.

Note 2 - The timeframe is calculated from the day when all information required to complete an assessment is received to the day the client is advised of the outcome. This is based on a representative sample of completed applications.

End of Year Performance Reporting

Performance information for this appropriation will be reported by the Ministry of Social Development in the Ministry of Social Development Annual Report.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Current Government						
Reduction in Contractors and Consultants - Ministry of Social Development	2024/25	-	(62)	(77)	(77)	(77)
Reduction in Operating funding - Ministry of Social Development	2024/25	-	(25)	(25)	(25)	(25)
Reduction in Workforce - Ministry of Social Development	2024/25	-	(60)	(60)	(60)	(60)
Previous Government						
Ministry of Social Development - Frontline Staff to Maintain MSD Service Levels	2023/24	229	306	76	-	-
Ministry of Social Development - Departmental Price Pressures	2023/24	118	142	149	157	157
Ministry of Social Development - Collective Bargaining Commitments	2023/24	59	134	210	210	210
Ministry of Social Development - Service Delivery Cost Pressures	2023/24	188	188	54	-	-
Public Sector Pay adjustment - Ministry of Social Development Remuneration Cost Pressure	2023/24	327	361	361	361	361
Community Connect - Public Transport Concessions for Community Services Cardholders	2022/23	1,146	737	737	737	737

Corporate Support Services (M63) (A25)

Scope of Appropriation

This appropriation is limited to the provision of corporate support services to other agencies.

Expenses and Revenue

	202	2024/25	
	Final Budgeted \$000	Estimated Actual \$000	
Total Appropriation	17,462	17,462	15,355
Revenue from the Crown	-	-	-
Revenue from Others	17,462	17,462	15,355

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve quality and efficient corporate support services.

How Performance will be Assessed and End of Year Reporting Requirements

An exemption was granted under s15D(1) of the PFA, as this Departmental Output Expense appropriation relates exclusively to outputs supplied by the Ministry of Social Development to one or more other departments.

Reasons for Change in Appropriation

The decrease in this appropriation for 2024/25 is due to a reduction of \$2.107 million to reflect the level of services provided to other government agencies.

Data, Analytics and Evidence Services (M63) (A25)

Scope of Appropriation

This appropriation is limited to providing data, analytics and evidence services to better inform government decision-making.

Expenses and Revenue

	202	2024/25	
	Final Budgeted \$000	Estimated Actual \$000	Budget \$000
Total Appropriation	48,530	48,530	39,779
Revenue from the Crown	48,530	48,530	39,779
Revenue from Others	-	-	-

What is Intended to be Achieved with this Appropriation

This appropriation is intended to improve the design and delivery of policy and services through more effective use of data and analytics. This includes public reporting of research, evaluation and performance information and data.

How Performance will be Assessed and End of Year Reporting Requirements

	2023/24	2024/25	
Assessment of Performance	Final Budgeted Standard	Estimated Actual	Budget Standard
The percentage of products produced by MSD that support more effective use of data and analytics will be no less than (see Notes 1 and 2)	90%	90%	90%
The percentage of stakeholders surveyed that responded that they "agree" or "strongly agree" that the product(s) they received enabled them to make better decisions will be no less than (see Note 3)	80%	85%	80%
Average forecast variances for Vote Social Development - Benefits or Related Expenses (BoREs) in the 12 months to June are within the range of (see Notes 1 and 4)	+/-2%	+/-2%	+/-2% (see Note 5)

Note 1 - The wording of these measures has been adjusted for clarity.

Note 2 - A sample of data and insights products produced (including reports, briefings, analysis, advice, tools, curated data, and responses to OIAs/PQs/Media) are assessed against a Quality Framework. The principles of the framework are:

- robust commissioning before starting a piece of work
- getting methodology and process right

- delivering to business needs
- building collective knowledge and capability
- an ongoing stakeholder focus
- work ethically and with integrity
- embed quality in team culture.

Note 3 - Internal stakeholders are surveyed every quarter using pulse-check survey results, one-to-one conversations, or retrospectives. The recipients of the survey will be the end users of a cross-section of data and insights products.

Note 4 - BoREs are a type of appropriation that cover transfers of resource from the Crown, usually to individuals, where nothing is expected directly in return (for example, student allowances).

Note 5 - The percentage is the average variance between forecast and actual monthly spend.

End of Year Performance Reporting

Performance information for this appropriation will be reported by the Ministry of Social Development in the Ministry of Social Development Annual Report.

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Current Government						
Minimum Wage Exemption - discontinuation of the wage supplement	2023/24	(50)	(100)	(100)	-	(100)
Reduction in Contractors and Consultants - Ministry of Social Development	2024/25	-	(501)	(564)	(564)	(564)
Reduction in Operating funding - Ministry of Social Development	2024/25	-	(134)	(134)	(134)	(134)
Reduction in Workforce - Ministry of Social Development	2024/25	-	(912)	(912)	(912)	(912)
Previous Government						
Wage Supplement to Replace Minimum Wage Exemption	2024/25	-	50	100	100	100
Employment Programmes - Direct Career Guidance Service	2023/24	150	150	-	-	-
Employment Programmes - Early Response Redeployment Support and Rapid Return to Work	2023/24	150	150	-	-	-
Employment Programmes - Vocational Rehabilitation Services for Musculoskeletal Pain	2023/24	225	225	-	-	-
Employment Programmes - Oranga Mahi	2023/24	400	400	-	-	-
Growing Up in New Zealand Research - Cost Pressure	2023/24	10,834	7,083	11,739	344	-
Ministry of Social Development - Collective Bargaining Commitments	2023/24	260	593	930	930	930
Public Sector Pay adjustment - Ministry of Social Development Remuneration cost Pressure	2023/24	1,485	1,641	1,641	1,641	1,641

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Training Incentive Allowance - Supporting Eligible People to Study	2023/24	-	-	73	73	73
Wage Supplement to Replace Minimum Wage Exemption	2023/24	50	50	-	(100)	-
Driver licence support - Better access to licences for disadvantaged groups to improve employment and safety outcomes	2022/23	258	258	125	125	125
Māori Trades and Training Fund - Continuing to support Māori entities delivering training and employment for Māori	2022/23	330	-	-	-	-
Passing on Child Support Payments to Sole Parent Beneficiaries: Policy Decisions and Pre-commitment Funding	2022/23	200	250	-	-	-
Preventing Family Violence and Sexual Violence: Actioning Te Aorerekura's prevention shift	2022/23	150	150	-	-	-
Community Services: Improving Access to Support Services for Communities in Regional New Zealand	2021/22	50	50	50	50	50
Enabling the Separation of Ministry of Social Development and Oranga Tamariki Corporate Services Functions	2021/22	185	185	185	185	185
Enabling the Transfer of Three MBIE Skills and Employment Initiatives to MSD	2021/22	500	500	500	500	500
Investing in the Ministry of Social Development's Corporate Services to Continue Delivering Services to New Zealanders	2021/22	379	379	379	379	379
Main Benefit Increase and Other changes - 1 July 2021	2021/22	200	100	100	100	100
Remuneration Increases for the Ministry of Social Development's Staff as a Result of Collective Bargaining	2021/22	1,417	1,417	1,417	1,417	1,417
Supporting and Strengthening Site Safety and Security at the Ministry of Social Development	2021/22	231	208	208	208	208
Continuing He Poutama Taitamariki for Young People	2020/21	100	100	100	100	100

Reasons for Change in Appropriation

The decrease in this appropriation for 2024/25 is mainly due to:

- \$4.876 million to transfer funding for the continuation of the Growing Up in New Zealand longitudinal study
- \$2 million for a one-off increase to the appropriation in 2023/24 to provide for changes in cost drivers in that financial year
- \$912,000 for the Reduction in Workforce Ministry of Social Development initiative as part of Budget 2024 baseline savings, and
- \$501,000 for the Reduction in Contractors and Consultants Ministry of Social Development initiative in Budget 2024.

The above is partially offset by \$489,000 to address the pay equity and remuneration settlements.

Enhancement and Promotion of SuperGold Cards (M61) (A25)

Scope of Appropriation

This appropriation is limited to promoting, enhancing and delivering information about the SuperGold and Veteran SuperGold cards, and enlisting businesses to provide discounts to SuperGold cardholders.

Expenses and Revenue

	202	3/24	2024/25
	Final Budgeted \$000	Estimated Actual \$000	Budget \$000
Total Appropriation	1,723	1,723	1,729
Revenue from the Crown	1,723	1,723	1,729
Revenue from Others	-	-	-

What is Intended to be Achieved with this Appropriation

This appropriation is intended to recognise the valued contribution of older New Zealanders by providing easy access to discounted products and services, and information about the use of the cards.

How Performance will be Assessed and End of Year Reporting Requirements

	202	2023/24			
Assessment of Performance	Final Budgeted Standard				
The number of new businesses joining the SuperGold card programme will be no less than (see Note 1)	375	450	375		

Note 1 - The SuperGold Card is a free discounts and concessions card available to all New Zealanders who are aged 65 years or over, and those under 65 years receiving New Zealand Superannuation or the Veteran's Pension.

End of Year Performance Reporting

Performance information for this appropriation will be reported by the Ministry of Social Development in the Ministry of Social Development Annual Report.

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000		2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Previous Government						
Ministry of Social Development Departmental Price Pressures	2023/24	7	8	8	9	9
Ministry of Social Development - Collective Bargaining Commitments	2023/24	3	7	12	12	12
Public Sector Pay adjustment - Ministry of Social Development Remuneration cost Pressure	2023/24	13	14	14	14	14

Historic Claims (M63) (A25)

Scope of Appropriation and Expenses

Type, Title, Scope and Period of Appropriations	Appropriations, Adjustments and Use	\$000
Historic Claims (M63) (A25)	Original Appropriation	81,869
This appropriation is limited to resolving claims of people who report experiencing abuse or neglect prior to 1 April 2017 while in the care, custody,	Adjustments to 2022/23	-
guardianship, or came to the notice, of the state, including assisting and responding to reviews and inquiries of the historic child welfare system and the	Adjustments for 2023/24	-
redress and rehabilitation process.	Adjusted Appropriation	81,869
Commences: 01 July 2024	Actual to 2022/23 Year End	-
•	Estimated Actual for 2023/24	-
Expires: 30 June 2027	Estimate for 2024/25	32,833
	Estimated Appropriation Remaining	49,036

Revenue

	Budget \$000
Revenue from the Crown to end of 2024/25	32,833
Revenue from Others to end of 2024/25	-
Total Revenue	32,833

What is Intended to be Achieved with this Appropriation

This appropriation is intended to provide a redress process to people who believe they were harmed while in the care, custody, guardianship or oversight of the State, as well as responding to the Royal Commission of Inquiry on the redress and rehabilitation processes and the historic child welfare system.

How Performance will be Assessed and End of Year Reporting Requirements

	2023/2	24	2024/25
Assessment of Performance	Final Budgeted Standard	Estimated Actual	Budget Standard
The number of assessments completed during the year will be no less than	1,000	1,000	1,000
The percentage of claimants who receive a settlement offer within 3 months following their decision to choose a rapid payment will be no less than (see Note 1)	95%	95%	95%
The percentage of claimants who report they agree or strongly agree that they felt respected in their interaction with Historic Claims, and that their options were clearly communicated to them, will be no less than (see Note 2)	80%	80%	80%

These measures are in line with the measures in the previous Historic Claims Resolution appropriation.

Note 1 - In October 2022, Joint Ministers agreed to a high-level Crown framework to give claimants a rapid payment option, as opposed to an individualised assessment, to enable more timely resolution of claims. This was initially focused on elderly or terminally ill survivors. Following the successful roll out of the new system, from early February 2023 rapid payments are being extended to all claimants, starting with the oldest open claims.

Note 2 - The survey focuses on the engagement claimants have with staff about their assessment options (such as whether to choose a rapid payment or individualised assessment). The measure result is the percentage of total survey respondents that agree or strongly agree that they felt respected in their interaction with Historic Claims, and also agree, strongly agree or neither agree nor disagree that their options were clearly communicated to them.

End of Year Performance Reporting

Performance information for this appropriation will be reported by the Ministry of Social Development in the Ministry of Social Development Annual Report.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	Budget	2025/26 Estimated \$000	Estimated	
Current Government						
Historic Claims of Abuse in Care - Continuing Time- Limited Funding to Resolve Claims	2024/25	-	32,833	49,036	-	-

Income Support and Assistance to Seniors (M63) (A25)

Scope of Appropriation

This appropriation is limited to processing and administering New Zealand Superannuation payments, social security entitlements and international social security agreements to older persons, providing advice to older persons, and assessing financial entitlement to residential subsidies.

Expenses and Revenue

	202	2023/24		
	Final Budgeted \$000			
Total Appropriation	61,890	61,890	67,735	
Revenue from the Crown	61,890	61,890	67,735	
Revenue from Others	-	-	-	

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve the accurate and timely assessment and payment of entitlements to older people.

How Performance will be Assessed and End of Year Reporting Requirements

	202	2024/25	
Assessment of Performance	Final Budgeted Standard		Budget Standard
The percentage of entitlement assessments for payment of entitlements to older people completed accurately will be no less than (see Note 1)	95%	95%	95%
The percentage of entitlement assessments for payment of entitlements to older people finalised within standard timeframes will be no less than (see Note 2)	90%	90%	90%

Note 1 - Accuracy measures the percentage of client assessments that are processed correctly. This is based on a representative sample of completed applications.

Note 2 - Standard timeframes are:

- · six working days for most entitlement assessments for payment in New Zealand
- 20 working days for residential services assessments for payment in New Zealand
- 20 working days for all entitlement assessments for payment overseas.

The timeframe is calculated from the day when all information required to complete an assessment is received to the day the client is advised of the outcome. This is based on a representative sample of completed applications.

End of Year Performance Reporting

Performance information for this appropriation will be reported by the Ministry of Social Development in the Ministry of Social Development Annual Report.

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Current Government						
Reduction in Contractors and Consultants - Ministry of Social Development	2024/25	-	(931)	(1,156)	(1,156)	(1,156)
Reduction in Operating funding - Ministry of Social Development	2024/25	-	(378)	(378)	(378)	(378)
Reduction in Workforce - Ministry of Social Development	2024/25	-	(909)	(909)	(909)	(909)
Previous Government						
Frontline Staff to Maintain Ministry of Social Development Service Levels	2023/24	1,436	1,918	479	-	-
Ministry of Social Development Departmental Price Pressures	2023/24	823	987	1,034	1,088	1,088
Ministry of Social Development - Collective Bargaining Commitments	2023/24	409	931	1,460	1,460	1,460
Ministry of Social Development - Service Delivery Cost Pressures	2023/24	1,178	1,178	335	-	-

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Public Sector Pay adjustment - Ministry of Social Development Remuneration cost Pressure	2023/24	1,838	2,030	2,030	2,030	2,030
Changes to the Fair Residency Bill	2021/22	2,548	-	-	-	-
Enabling the separation of Ministry of Social Development and Oranga Tamariki Corporate Services Functions	2021/22	355	355	355	355	355
Investing in the Ministry of Social Development's Corporate Services to Continue Delivering Services to New Zealanders	2021/22	729	729	729	729	729
Remuneration increases for the Ministry of Social Development's staff as a result of collective bargaining	2021/22	2,725	2,725	2,725	2,725	2,725
Supporting and Strengthening Site Safety and Security at the Ministry of Social Development	2021/22	445	396	396	396	396
Completing Interior Security Fit-Out Programme for The Safety of Clients and Staff	2020/21	601	601	601	601	601

Reasons for Change in Appropriation

The increase in this appropriation for 2024/25 is mainly due to:

- \$9.300 million for a one-off decrease to the appropriation in 2023/24 to provide for changes in cost drivers in that financial year
- \$714,000 to implement the Public Sector Pay Adjustment, and
- \$482,000 to ensure the Ministry can retain frontline service levels for income support and employment services following the ending of COVID-19 funding.

The above is partially offset by:

- \$2.548 million to delay by two years the start of the phased increased to the residence requirements for NZ Superannuation and Veteran's Pension
- \$931,000 for the Reduction in Contractors and Consultants Ministry of Social Development initiative as part of Budget 2024 baseline savings
- \$909,000 for the Reduction in Workforce Ministry of Social Development initiative as part of Budget 2024 baseline savings, and
- \$378,000 for the Reduction in Operating Funding Ministry of Social Development initiative as part of Budget 2024 baseline savings.

Investigating and Responding to Alleged Social Work Offending (M63) (A25)

Scope of Appropriation

This appropriation is limited to services to investigate and respond to alleged offending under the Social Workers Registration Act 2003.

Expenses and Revenue

	202	2023/24		
	Final Budgeted \$000		Budget \$000	
Total Appropriation	247	247	100	
Revenue from the Crown	247	247	100	
Revenue from Others	-	-	-	

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve protection for the public from harm caused by people practising as a social worker who may not be qualified or competent to practise as one.

How Performance will be Assessed and End of Year Reporting Requirements

	202	2024/25	
Assessment of Performance	Final Budgeted Standard	Estimated Actual	Budget Standard
The percentage of stakeholders surveyed (see Note 1) who rate the action taken by MSD to prevent people practising as social workers, who are not registered, as effective will be no less than	75%	75%	75%

Note 1 - Stakeholders may include Ministers, Social Workers Registration Board, Aotearoa New Zealand Association of Social Workers, educators, employers and those who alleged that offending occurred.

End of Year Performance Reporting

Performance information for this appropriation will be reported by the Ministry of Social Development in the Ministry of Social Development Annual Report.

Reasons for Change in Appropriation

The decrease in this appropriation for 2024/25 is due to \$247,000 transfer from 2022/23 to 2023/24 for investigation and responding to alleged social work offending due to the funding being time-limited.

The above is offset by \$100,000 to provide for the continuation of compliance and quality assurance of the Investigating and Responding to Alleged Social Work Offending in 2024/25.

Investigation of Overpayments and Fraudulent Payments and Collection of Overpayments (M63) (A25)

Scope of Appropriation

This appropriation is limited to services to minimise errors, fraud and abuse of the benefit system and Income Related Rent, and services to manage the collection of overpayments, recoverable assistance loans and other balances owed by former clients.

Expenses and Revenue

	202	2024/25	
	Final Budgeted \$000		
Total Appropriation	58,618	58,618	63,767
Revenue from the Crown	58,618	58,618	63,767
Revenue from Others	-	-	-

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve a welfare system that operates with fairness and integrity by ensuring that the right people receive the right entitlements and assistance, and identifies and resolves overpayments.

How Performance will be Assessed and End of Year Reporting Requirements

	2023/24	2024/25	
Assessment of Performance	Final Budgeted Standard	Estimated Actual	Budget Standard
The percentage of cases of suspected fraud which are resolved through non-investigative intervention (see Note 1) will be no less than	60%	75%	60%
The percentage of fraud cases (see Notes 1 and 2) responded to through an investigations process that result in an entitlement change will be no less than	55%	60%	55%
The percentage of debt arrangements with non-current clients that remain in place for at least 60 days will be no less than (see Notes 3 and 4)	66%	62%	66%

Note 1 - MSD has a three-tier approach to responding to fraud allegations. MSD's overall approach is to intervene early when concerns are raised, to make it easy for clients to do the right thing and avoid unnecessary overpayments and debt while still responding appropriately to serious fraud.

The first two tiers are non-investigative and are comprised of:

- early intervention engaging with clients early to discuss any integrity issues raised, confirm obligations, and adjust entitlements where appropriate
- facilitation working more intensively with a client to assess their situation against their entitlements and adjust these entitlements where necessary. This could mean an overpayment debt for a client in some situations.

The third tier is:

 investigation - gathering information and acting on serious client integrity issues, which could result in an overpayment and in the most serious cases prosecution. Prosecutions are considered in line with the Solicitor General's guidelines, taking into account the full circumstances of each individual case.

Note 2 - The performance standard relates to the number of people that are subject to an investigation by specialist fraud staff (for example, one investigation can involve multiple people).

Note 3 - The wording of this measure has been adjusted for clarity.

Note 4 - Non-current clients are people who no longer receive financial assistance from Work and Income but still have a debt to repay. MSD's approach to recovering debt from non-current clients has moved away from the limited focus of getting people repaying their debt as quickly as possible once they leave benefit, towards a broader focus on enabling a client to sustain repayment. MSD works with non-current clients to arrange a rate of repayment that is sustainable based on their income levels and situation following leaving the benefit.

End of Year Performance Reporting

Performance information for this appropriation will be reported by the Ministry of Social Development in the Ministry of Social Development Annual Report.

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Current Government						
Reduction in Contractors and Consultants - Ministry of Social Development	2024/25	-	(769)	(955)	(955)	(955)
Reduction in Operating Funding - Ministry of Social Development	2024/25	-	(332)	(332)	(332)	(332)
Reduction in Workforce - Ministry of Social Development	2024/25	-	(823)	(823)	(823)	(823)
Previous Government						
Ministry of Social Development - Frontline Staff to Maintain Service Levels	2023/24	2,061	2,753	687	-	-
Ministry of Social Development Departmental Price Pressures	2023/24	1,060	1,273	1,333	1,402	1,402
Ministry of Social Development - Collective Bargaining Commitments	2023/24	527	1,200	1,881	1,881	1,881
Ministry of Social Development - Service Delivery Cost Pressures	2023/24	1,690	1,690	481	-	-
Public Sector Pay adjustment - Ministry of Social Development Remuneration Cost Pressure	2023/24	2,748	3,037	3,037	3,037	3,037
Enabling the Separation of Ministry of Social Development and Oranga Tamariki Corporate Services Functions	2021/22	302	302	302	302	302
Investing in the Ministry of Social Development's Corporate Services to Continue Delivering Services to New Zealanders	2021/22	620	620	620	620	620
Remuneration Increases for the Ministry of Social Development's Staff as a Result of Collective Bargaining	2021/22	2,319	2,319	2,319	2,319	2,319
Supporting and Strengthening Site Safety and Security at the Ministry of Social Development	2021/22	379	337	337	337	337

Reasons for Change in Appropriation

The increase in this appropriation for 2024/25 is mainly due to \$5.248 million for a one-off decrease to the appropriation in 2023/24 to provide for changes in cost drivers in that financial year.

Management of Student Loans (M57) (A25)

Scope of Appropriation

This appropriation is limited to assessing, administering, processing and reviewing entitlements for Student Loan payments and providing guidance to students making financial and study decisions.

Expenses and Revenue

	202	2024/25	
	Final Budgeted \$000	Estimated Actual \$000	
Total Appropriation	24,730	24,730	25,960
Revenue from the Crown	24,730	24,730	25,960
Revenue from Others	-	-	-

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve reduced financial barriers to tertiary study by providing accurate and timely assessment and payment of student loans.

How Performance will be Assessed and End of Year Reporting Requirements

	2023	2023/24		
Assessment of Performance	Final Budgeted Standard	Estimated Actual	Budget Standard	
The percentage of entitlement assessments for a student loan completed accurately (see Note 1) will be no less than	95%	95%	95%	
The percentage of initial entitlement assessments for a student loan completed within five working days (see Note 2) will be no less than	95%	95%	95%	

Note 1 - This refers to the final assessment, when all information required to assess has been received, that advises the student of the outcome of their application. Accuracy measures the percentage of client assessments that are processed correctly. This is based on a representative sample of completed applications.

Note 2 - The initial entitlement assessment is the first assessment to occur on the application - it does not include any subsequent action required, for example, where the application is incomplete and further information is received. Timeliness is counted from the date the application is received to the date the application is first assessed. This is based on a representative sample of completed applications.

End of Year Performance Reporting

Performance information for this appropriation will be reported by the Ministry of Social Development in the Ministry of Social Development Annual Report.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Current Government						
Fees Free - Replacing First-Year with Final-Year Fees Free	2024/25	-	1,269	2,640	3,379	4,193
Reduction in Contractors and Consultants - Ministry of Social Development	2024/25	-	(273)	(339)	(339)	(339)
Reduction in Operating funding - Ministry of Social Development	2024/25	-	(113)	(113)	(113)	(113)
Reduction in Workforce - Ministry of Social Development	2024/25	-	(276)	(276)	(276)	(276)
Previous Government						
Ministry of Social Development Departmental Price Pressures	2023/24	469	563	590	621	621
Ministry of Social Development - Collective Bargaining Commitments	2023/24	233	531	833	833	833
Ministry of Social Development - Frontline Staff to Maintain Service Levels	2023/24	936	1,250	312	-	-
Ministry of Social Development - Service Delivery Cost Pressures	2023/24	768	768	218	-	-
Public Sector Pay adjustment - Ministry of Social Development Remuneration Cost Pressure	2023/24	1,273	1,406	1,406	1,406	1,406
Enabling the Separation of Ministry of Social Development and Oranga Tamariki Corporate Services Functions	2021/22	113	113	113	113	113
Investing in the Ministry of Social Development's Corporate Services to Continue Delivering Services to New Zealanders	2021/22	232	232	232	232	232
Remuneration Increases for the Ministry of Social Development's Staff as a Result of Collective Bargaining	2021/22	867	867	867	867	867
Supporting and Strengthening Site Safety and Security at the Ministry of Social Development	2021/22	142	126	126	126	126
Completing Interior Security Fit-Out Programme for The Safety of Clients and Staff	2020/21	197	197	197	197	197

Reasons for Change in Appropriation

The increase in this appropriation for 2024/25 is mainly due to \$1.269 million for the Fees Free -Replacing First-Year with Final-Year Fees Free initiative as part of Budget 2024.

Management of Student Support (M63) (A25)

Scope of Appropriation

This appropriation is limited to managing non-recoverable financial support to students, involving assessing, administering and processing Student Allowance payments and other income support to eligible secondary and tertiary students.

Expenses and Revenue

	202	2024/25	
	Final Budgeted \$000		
Total Appropriation	24,753	24,753	24,815
Revenue from the Crown	24,753	24,753	24,815
Revenue from Others	-	-	-

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve reduced financial barriers to tertiary study by providing accurate and timely assessment and payment of non-recoverable financial support for students.

How Performance will be Assessed and End of Year Reporting Requirements

	202	2024/25	
Assessment of Performance	Final Budgeted Standard		1 . 0
The percentage of entitlement assessments for a student allowance completed accurately (see Note 1) will be no less than	95%	95%	95%
The percentage of initial entitlement assessments for a student allowance completed within five working days (see Note 2) will be no less than	95%	95%	95%

Note 1 - This refers to the final assessment, when all information required to assess has been received, that advises the student of the outcome of their application. Accuracy measures the percentage of client assessments that are processed correctly. This is based on a representative sample of completed applications.

Note 2 - The initial entitlement assessment is the first assessment to occur on the application - it does not include any subsequent action required, for example, where the application is incomplete and further information is required. Timeliness is counted from the date the application is received to the date the application is first assessed. This is based on a representative sample of completed applications.

End of Year Performance Reporting

Performance information for this appropriation will be reported by the Ministry of Social Development in the Ministry of Social Development Annual Report.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Current Government	Impaor	Ψ σ σ σ	Ψ	φσσσ	φοσσ	
Reduction in Contractors and Consultants - Ministry of Social Development	2024/25	-	(273)	(339)	(339)	(339)
Reduction in Operating Funding - Ministry of Social Development	2024/25	-	(113)	(113)	(113)	(113)
Reduction in Workforce - Ministry of Social Development	2024/25	-	(276)	(276)	(276)	(276)
Previous Government						
Ministry of Social Development Departmental Price Pressures	2023/24	469	563	590	621	621
Ministry of Social Development - Collective Bargaining Commitments	2023/24	233	531	833	833	833
Ministry of Social Development - Frontline Staff to Maintain Service Levels	2023/24	936	1,250	312	-	-
Ministry of Social Development - Service Delivery Cost Pressures	2023/24	768	768	218	-	-
Public Sector Pay adjustment - Ministry of Social Development Remuneration Cost Pressure	2023/24	1,273	1,406	1,406	1,406	1,406
Enabling the Separation of Ministry of Social Development and Oranga Tamariki Corporate Services Functions	2021/22	114	114	114	114	114
Investing in the Ministry of Social Development's Corporate Services to Continue Delivering Services to New Zealanders	2021/22	233	233	233	233	233
Remuneration Increases for the Ministry of Social Development's Staff as a Result of Collective Bargaining	2021/22	872	872	872	872	872
Supporting and Strengthening Site Safety and Security at the Ministry of Social Development	2021/22	142	127	127	127	127
Completing Interior Security Fit-Out Programme for The Safety of Clients and Staff	2020/21	198	198	198	198	198

Planning, Correspondence and Monitoring (M63) (A25)

Scope of Appropriation

This appropriation is limited to providing planning, reporting and monitoring advice (other than policy decision-making advice) on Crown entities, statutory appointment advice on Crown entities and statutory tribunals, and correspondence services to support Ministers to discharge their portfolio responsibilities.

Expenses and Revenue

	202	2024/25	
	Final Budgeted \$000	Estimated Actual \$000	Budget \$000
Total Appropriation	4,089	4,089	6,375
Revenue from the Crown	4,089	4,089	6,375
Revenue from Others	-	-	-

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve effective and efficient ministerial, advisory and administrative services to support Ministers to discharge their portfolio responsibilities.

How Performance will be Assessed and End of Year Reporting Requirements

	202	2023/24		
Assessment of Performance	Final Budgeted Standard	Estimated Actual	Budget Standard	
Crown Entity Monitoring				
The percentage of reports provided to responsible Ministers within agreed timeframes in relation to either the accountability of Crown entities or appointments to Crown entities and/or statutory tribunals will be no less than	95%	95%	95%	
Ministerial and Executive Services				
The percentage of draft written parliamentary questions, ministerial correspondence, and Official Information Act replies provided to Ministers that meet the agreed quality and timeliness standards (see Note 1) will be no less than	95%	95%	95%	

Note 1 - The quality standard is that a draft provided for the Minister's signature is factually accurate, meets all legislative requirements and contains no avoidable errors. Agreed timeframes are:

- ministerial correspondence replies completed within 20 working days of receipt by the Ministry, unless otherwise agreed
- responses to written Parliamentary questions provided to the Minister's Office so that answers can meet the timeframe set in Parliamentary Standing Orders
- replies to Ministerial Official Information Act requests completed five days prior to the statutory time limit, unless otherwise agreed.

End of Year Performance Reporting

Performance information for this appropriation will be reported by the Ministry of Social Development in the Ministry of Social Development Annual Report.

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Current Government						
Reduction in Contractors and Consultants - Ministry of Social Development	2024/25	-	(48)	(60)	(60)	(60)
Reduction in Operating funding - Ministry of Social Development	2024/25	-	(12)	(12)	(12)	(12)
Reduction in Workforce - Ministry of Social Development	2024/25	-	(17)	(17)	(17)	(17)
Previous Government						
Ministry of Social Development - Collective Bargaining Commitments	2023/24	39	89	140	140	140
Public Sector Pay adjustment - Ministry of Social Development Remuneration cost Pressure	2023/24	121	134	134	134	134

Reasons for Change in Appropriation

The increase in this appropriation for 2024/25 is mainly due to \$2.300 million for a one-off decrease to the appropriation in 2023/24 to provide for changes in cost drivers in that financial year.

Policy Advice (M63) (A25)

Scope of Appropriation

This appropriation is limited to providing advice (including second opinion advice and contributions to policy advice led by other agencies) to support decision-making by Ministers on government social policy and related matters, including social sector issues.

Expenses and Revenue

	202	2024/25	
	Final Budgeted \$000	Estimated Actual \$000	Budget \$000
Total Appropriation	21,790	21,790	22,918
Revenue from the Crown	21,790	21,790	22,918
Revenue from Others	-	-	-

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve high-quality policy advice to support decision-making.

How Performance will be Assessed and End of Year Reporting Requirements

	202	3/24	2024/25
Assessment of Performance	Final Budgeted Standard	Estimated Actual	Budget Standard
The score for the Minister's satisfaction with the services provided by the policy function, based on the common Ministerial Policy Satisfaction Survey and on a five-point scale, will be no less than	4	4	4
The score for the Minister for Child Poverty Reduction's satisfaction with the services provided by the policy function, based on the common Ministerial Policy Satisfaction Survey and on a five-point scale, will be no less than	4	4	4
In relation to the quality of policy advice, the average score for policy papers assessed using the common Policy Quality Framework, on a five-point scale, will be at least (see Note 1)	3.5	3.5	3.5
In relation to the quality of policy advice, the distribution of scores for policy papers assessed using the common Policy Quality Framework:			
Score 4 or higher will be no less than	55%	55%	55%
Score 3 or higher will be no less than	90%	90%	90%
Score 2.5 or lower will be no more than	10%	10%	10%

Note 1 - A sample of MSD's policy papers are assessed by the New Zealand Institute for Economic Research (NZIER).

End of Year Performance Reporting

Performance information for this appropriation will be reported by the Ministry of Social Development in the Ministry of Social Development Annual Report.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Current Government						
Reduction in Contractors and Consultants - Ministry of Social Development	2024/25	-	(185)	(230)	(230)	(230)
Reduction in Operating funding - Ministry of Social Development	2024/25	-	(71)	(71)	(71)	(71)
Reduction in Workforce - Ministry of Social Development	2024/25	-	(577)	(577)	(577)	(577)
Return of Funding - Equitable Transitions Programme	2023/24	(630)	(325)	(200)	-	-
Previous Government						
Ministry of Social Development - Collective Bargaining Commitments	2023/24	135	306	480	480	480
Public Sector Pay adjustment - Ministry of Social Development Remuneration cost Pressure	2023/24	889	982	982	982	982
Equitable Transitions Programme - Drawdown of tagged contingency from Climate Emergency Response Fund	2022/23	1,150	325	200	-	-
Enabling the Separation of Ministry of Social Development and Oranga Tamariki Corporate Services Functions	2021/22	83	83	83	83	83
Investing in the Ministry of Social Development's Corporate Services to Continue Delivering Services to New Zealanders	2021/22	171	171	171	171	171
Remuneration Increases for the Ministry of Social Development's Staff as a Result of Collective Bargaining	2021/22	638	638	638	638	638
Supporting and Strengthening Site Safety and Security at the Ministry of Social Development	2021/22	104	93	93	93	93

Reasons for Change in Appropriation

The increase in this appropriation for 2024/25 is mainly due to \$1.500 million for a one-off decrease to the appropriation in 2023/24 to provide for changes in cost drivers in that financial year.

Processing of Veterans' Pensions (M75) (A25)

Scope of Appropriation

This appropriation is limited to the processing and administrative aspects of payment of Veterans' Pensions and related allowances.

Expenses and Revenue

	202	2024/25	
	Final Budgeted \$000		Budget \$000
Total Appropriation	783	783	785
Revenue from the Crown	783	783	785
Revenue from Others	-	-	-

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve the accurate and timely assessment and payment of veterans' pensions and related allowances.

How Performance will be Assessed and End of Year Reporting Requirements

	202	2023/24		
Assessment of Performance	Final Budgeted Standard		Budget Standard	
The percentage of veterans' pension entitlement assessments completed accurately will be no less than (see Note 1)	95%	95%	95%	
The percentage of veterans' pension entitlement assessments completed within timeframes (see Note 2) will be no less than	90%	90%	90%	

Note 1 - Accuracy measures the percentage of client assessments that are processed correctly. This is based on a representative sample of completed applications.

Note 2 - Standard timeframes are:

- six working days for most veterans' pension entitlement assessments for payment in New Zealand
- 20 working days for veterans' residential services assessments for payment in New Zealand
- 20 working days for veterans' pension entitlement assessments for payment overseas.

The timeframe is calculated from the day when all information required to complete an assessment is received to the day the client is advised of the outcome. This is based on a representative sample of completed applications.

End of Year Performance Reporting

Performance information for this appropriation will be reported by the Ministry of Social Development in the Ministry of Social Development Annual Report.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Current Government						
Reduction in Contractors and Consultants - Ministry of Social Development	2024/25	-	(6)	(7)	(7)	(7)
Reduction in Operating funding - Ministry of Social Development	2024/25	-	(3)	(3)	(3)	(3)
Reduction in Workforce - Ministry of Social Development	2024/25	-	(9)	(9)	(9)	(9)
Previous Government						
Ministry of Social Development Departmental Price Pressures	2023/24	12	14	15	15	15
Ministry of Social Development - Collective Bargaining Commitments	2023/24	6	13	21	21	21
Ministry of Social Development - Frontline Staff to Maintain Service Levels	2023/24	23	30	8	-	-
Ministry of Social Development - Service Delivery Cost Pressures	2023/24	19	19	5	-	-
Public Sector Pay adjustment - Ministry of Social Development Remuneration cost Pressure	2023/24	39	43	43	43	43

Promoting Positive Outcomes for Seniors (M61) (A25)

Scope of Appropriation

This appropriation is limited to providing information and facilitation to protect the rights and interests of older people, to promote local community involvement in senior issues, and ministerial services.

Expenses and Revenue

	202	2024/25	
	Final Budgeted \$000	Estimated Actual \$000	
Total Appropriation	2,875	2,875	2,335
Revenue from the Crown	2,875	2,875	2,335
Revenue from Others	-	-	-

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve positive outcomes for seniors through supporting their inclusion in a society where older people can age positively, are highly valued and recognised as an integral part of families and communities, and by supporting greater advocacy of their issues by Ministers.

How Performance will be Assessed and End of Year Reporting Requirements

	2023	3/24	2024/25
Assessment of Performance	Final Budgeted Standard	Estimated Actual	Budget Standard
The average service quality rating for support provided to the Minister for Seniors (see Note 1)	3.5	3.5	3.5
The percentage of stakeholders who report being 'satisfied' or 'very satisfied' with the level of engagement of the Office for Seniors (see Note 2) will be no less than	75%	75%	75%
The Minister for Seniors has endorsed a plan by 30 June 2024 that sets out a process for a review of the Better Later Life Action Plan 2021-2024, and development and consultation on a further Action Plan to implement the Better Life Strategy from 2025 (see Note 3)	Achieved	Achieved	Measure expired
The Minister for Seniors has approved the Better Later Life Action Plan 2025-28 by 30 June 2025 (see Note 3)	New measure	New measure	Achieved

Note 1 - Every six months the Minister for Seniors and the Office for Seniors in MSD discuss the quality of service provided to the Minister in the previous half-year and agree a service quality rating. These conversations are used to drive performance improvements in the following six months. The service quality rating is on a five-point scale.

Note 2 - Stakeholders are surveyed annually from seniors sector organisations, and central and local government. The survey uses a five-point scale from 'very dissatisfied' to 'very satisfied'.

Note 3 - The Action Plan sets out the Government's priorities and commitments to deliver the Better Later Life Strategy for 2025-28. The new measure was introduced to replace the previous measure which was time-limited to 30 June 2024.

End of Year Performance Reporting

Performance information for this appropriation will be reported by the Ministry of Social Development in the Ministry of Social Development Annual Report.

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Current Government						
Reduction in Contractors and Consultants - Ministry of Social Development	2024/25	-	(10)	(12)	(12)	(12)
Reduction in Operating funding - Ministry of Social Development	2024/25	-	(2)	(2)	(2)	(2)
Reduction in Workforce - Ministry of Social Development	2024/25	-	(3)	(3)	(3)	(3)

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Previous Government						
Ministry of Social Development Departmental Price Pressures	2023/24	23	27	28	30	30
Ministry of Social Development - Collective Bargaining Commitments	2023/24	11	26	40	40	40
Public Sector Pay adjustment - Ministry of Social Development Remuneration cost Pressure	2023/24	67	74	74	74	74
Better Later Life - Implementing the Strategy	2022/23	1,086	685	270	270	270
Implementation of the Better Later Life Strategy for Seniors	2021/22	490	490	490	490	490

Reasons for Change in Appropriation

The decrease in this appropriation for 2024/25 is mainly due to:

- \$401,000 to continue implementing the Better Later Life Strategy: Employment, Housing and Age Friendly, and
- \$150,000 for a one-off increase to the appropriation in 2023/24 to provide for changes in cost drivers in that financial year.

Services to Support People to Access Accommodation (M37) (A25)

Scope of Appropriation

This appropriation is limited to assessing and reviewing eligibility for housing needs and income related rent, and managing the public housing register, and supporting the holistic needs of people and their families receiving housing-related case management support.

Expenses and Revenue

	202	2023/24		
	Final Budgeted \$000	Estimated Actual \$000	Budget \$000	
Total Appropriation	81,758	81,758	93,473	
Revenue from the Crown	81,758	81,758	93,473	
Revenue from Others	-	-	-	

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve accurate and efficient operation of the Public Housing Register so that more people who are eligible for public housing have their housing needs met, and those who are capable of housing independence move closer towards that.

How Performance will be Assessed and End of Year Reporting Requirements

	2023/24	2024/25	
Assessment of Performance	Final Budgeted Standard	Estimated Actual	Budget Standard
The percentage of Income-Related Rent assessments completed accurately will be no less than (see Notes 1, 2 and 3)	95%	95%	95%
The average time to have a live application placed on to the Public Housing Register from first requesting assistance with emergency housing will be no more than (see Note 4)	30 working days	30 working days	30 working days

Note 1 - The wording of the measure has been adjusted for clarity.

Note 2 - Income-Related Rent is a government-subsidised rent scheme for social housing tenants with low incomes. MSD calculates a client's rate based on their assessable income and their household type. Only tenants with verified income are included in this measure.

Note 3 - Accuracy measures the percentage of client assessments that are processed correctly. This is based on a representative sample of completed applications.

Note 4 - The Public Housing Register is a record of New Zealanders who are in need of public housing and is comprised of a Housing Register and a Transfer Register. The Housing Register is prioritised by need and consists of public housing applicants who have been assessed as being eligible. The Transfer Register is made up of people already in public housing, but who have requested and are eligible for a transfer to another property.

End of Year Performance Reporting

Performance information for this appropriation will be reported by the Ministry of Social Development in the Ministry of Social Development Annual Report.

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Current Government						
Emergency Housing - Tightening Gateway Settings and Continuing Support Services	2024/25	-	38,787	39,940	-	-
Housing Supports - including boarders' contribution in the calculation of subsidies for private and social housing	2024/25	-	2,017	3,968	2,407	2,273
Reduction in Contractors and Consultants - Ministry of Social Development	2024/25	-	(968)	(1,202)	(1,202)	(1,202)
Reduction in Operating funding - Ministry of Social Development	2024/25	-	(368)	(368)	(368)	(368)
Reduction in Workforce - Ministry of Social Development	2024/25	-	(852)	(852)	(852)	(852)

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Previous Government						
Implementing the Reset and Redesign of the Emergency Housing System	2023/24	34,108	-	-	-	-
Ministry of Social Development Departmental Price Pressures	2023/24	892	1,070	1,121	1,179	1,179
Ministry of Social Development - Collective Bargaining Commitments	2023/24	443	1,010	1,582	1,582	1,582
Ministry of Social Development - Frontline Staff to Maintain Service Levels	2023/24	1,600	2,137	533	-	-
Ministry of Social Development - Service Delivery Cost Pressures	2023/24	1,312	1,312	373	-	-
Approval to Draw Down Funding to Settle a Pay Equity Claim for Social Work in the Funded Sector	2023/24	47	51	56	58	58
Public Sector Pay adjustment - Ministry of Social Development Remuneration cost Pressure	2023/24	2,315	2,558	2,558	2,558	2,558
Contracted Emergency Housing (Rotorua Response)	2022/23	3,000	3,000	3,000	3,000	3,000
Housing-related hardship assistance - Improving support for housing insecure, and Low-income New Zealanders	2022/23	765	765	765	765	765
Public Housing Register- Supporting clients on the Public Housing Register	2022/23	2,769	2,208	1,913	1,913	1,913
Additional Ministry of Social Development Housing Staff Required to Meet the Emergency Housing Demand of Those in Need	2021/22	3,130	-	-	-	-
Enabling the Separation of Ministry of Social Development and Oranga Tamariki Corporate Services Functions	2021/22	356	356	356	356	356
Investing in the Ministry of Social Development's Corporate Services to Continue Delivering Services to New Zealanders	2021/22	731	731	731	731	731
Remuneration Increases for the Ministry of Social Development's Staff as a Result of Collective Bargaining	2021/22	2,731	2,731	2,731	2,731	2,731
Supporting and Strengthening Site Safety and Security at the Ministry of Social Development	2021/22	446	397	397	397	397
Completing Interior Security Fit-Out Programme for The Safety of Clients and Staff	2020/21	618	618	618	618	618

Reasons for Change in Appropriation

The increase in this appropriation for 2024/25 is mainly due to \$12.678 million one-off decrease to the appropriation in 2023/24 to provide for changes in cost drivers in that financial year.

2.2 - Departmental Other Expenses

Te Pae Tawhiti - Horizon One (M63) (A25)

Scope of Appropriation and Expenses

Type, Title, Scope and Period of Appropriations	Appropriations, Adjustments and Use	\$000
Te Pae Tawhiti - Horizon One (M63) (A25)	Original Appropriation	20,000
This appropriation is limited to the design and implementation of a modern system for administering welfare support and related interventions.	Adjustments to 2022/23	-
	Adjustments for 2023/24	143,484
Commences: 01 July 2023	Adjusted Appropriation	163,484
Expires: 30 June 2026	Actual to 2022/23 Year End	-
	Estimated Actual for 2023/24	69,728
	Estimate for 2024/25	93,756
	Estimated Appropriation Remaining	-

What is Intended to be Achieved with this Appropriation

This appropriation is intended to lay the foundations that enable the transformation of MSD's operating and service models.

How Performance will be Assessed and End of Year Reporting Requirements

	2023/24		2024/25	
Assessment of Performance	Final Budgeted Standard	Estimated Actual	Budget Standard	
Complete the procurement for Service Experience platform(s) implementation partner by 30 June 2024 (see Note 1)	Achieved	Achieved	Measure expired	
Complete the procurement for the Employment Service - Digital Employment platform implementation partner by 30 June 2024 (see Note 1)	Achieved	Achieved	Measure expired	
Complete the discovery phase for the technology solution for Service Experience by 30 June 2025 (see Notes 1 and 2)	New measure	New measure	Achieved	
Complete the system implementation of a Relational Commissioning Solution by 30 June 2025 (see Notes 1 and 3)	New measure	New measure	Achieved	
Complete the discovery and high-level design phase Digital Employment Service for job seekers and employers by 30 June 2025 (see Notes 1 and 4)	New measure	New measure	Achieved	
Complete the Te Pae Tawhiti transformation detailed business case by 30 June 2025 (see Notes 1 and 5)	New measure	New measure	Achieved	

Note 1 - The new measures have been introduced to replace the previous measures which were timelimited to 30 June 2024.

Note 2 - The Service Experience technology solution is the new system that will have the functionality capability needed to deliver the wider future service experience, including administering welfare support and related interventions. The discovery phase undertaken by the vendor will inform the design of the technology and includes research, stakeholder collaboration, and the development of implementation plans.

Note 3 - The Relational Commissioning Solution system is the new technology that will enable more streamlined procurement, reporting and payments processes.

Note 4 - The Digital Employment Service is the new technology that will enable more streamlined job searching and recruitment processes for both job seekers and MSD.

Note 5 - The detailed business case outlining the continued implementation of the Te Pae Tawhiti Programme will be lodged for Cabinet consideration.

End of Year Performance Reporting

Performance information for this appropriation will be reported by the Ministry of Social Development in the Ministry of Social Development Annual Report.

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Current Government						
Reduction in Contractors and Consultants - Ministry of Social Development	2024/25	-	(3,000)	-	-	-
Previous Government						
Draw down of contingency for Te Pae Tawhiti	2023/24	16,406	63,594	-	-	-
Public Sector Pay adjustment - Ministry of Social Development Remuneration cost Pressure	2023/24	775	856	-	-	-
Te Pae Tawhiti Programme - Continuing Work on Ministry of Social Development's Transformation	2023/24	20,000	-	-	-	-

2.3 - Departmental Capital Expenditure and Capital Injections

Ministry of Social Development - Capital Expenditure PLA (M63) (A25)

Scope of Appropriation

This appropriation is limited to the purchase or development of assets by and for the use of the Ministry of Social Development, as authorised by section 24(1) of the Public Finance Act 1989.

Capital Expenditure

	2023	2024/25	
	Final Budgeted \$000	Estimated Actual \$000	Budget \$000
Forests/Agricultural	-	-	-
Land	-	-	-
Property, Plant and Equipment	63,986	63,986	48,912
Intangibles	77,312	77,312	59,920
Other	-	-	-
Total Appropriation	141,298	141,298	108,832

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve the replacement or upgrade of assets in support of the delivery of the Ministry's services.

How Performance will be Assessed and End of Year Reporting Requirements

The Ministry's asset performance framework monitors and reports asset performance within the asset portfolios of Property and Technology. This breakdown reflects the different management approaches required to manage and monitor our significant assets.

Performance indicators focus monitoring on the areas of significant impact to asset condition, utilisation and functionality in line with Treasury Investor Confidence Rating requirements, with asset performance measures and standards being approved annually by the Ministry's relevant governance committee. Performance against these standards is regularly monitored and used to support decisions made around the need to replace or upgrade assets.

End of Year Performance Reporting

Performance information for this appropriation will be reported by the Ministry of Social Development in the Ministry of Social Development Annual Report.

Reasons for Change in Appropriation

The decrease in this appropriation for 2024/25 is mainly due to a revised capital programme of work at the Ministry of Social Development. This is driven in part by the reclassification of Software as a Service configuration work from capital expenditure to operating expenditure under generally accepted accounting practice.

Capital Injections and Movements in Departmental Net Assets

Ministry of Social Development

Details of Net Asset Schedule Opening Balance	2023/24 Estimated Actual \$000	2024/25 Projected \$000	
Capital Injections	25,991	·	Childcare Assistance - Improving Accessibility and Supporting Take-Up (\$5.369 million), Progressing the FamilyBoost Tax Credit (\$3.696 million), Housing Supports - Including Boarders' Contributions in the Calculation of Subsidies for Private and Social Housing (\$1.575 million), Fees Free - Replacing First-Year with Final-Year Fees Free (\$1.524 million), Wage Supplement to replace Minimum Wage Exemption (\$1.667 million) and Personal Income Tax Policy (\$0.360 million).
Capital Withdrawals	(45,774)	(8,535)	Te Pae Tawhiti - Horizon One (capital to operating swap) (\$6.868 million) and Minimum Wage Exemption - Discontinuation of Wage Supplement (\$1.667 million).
Surplus to be Retained (Deficit Incurred)	-	-	
Other Movements	-	-	
Closing Balance	351,671	357,327	

Part 3 - Details of Non-Departmental Appropriations

3.1 - Non-Departmental Output Expenses

Children and Young People's Commission (M63) (A25)

Scope of Appropriation

This appropriation is limited to the provision of services from the Children and Young People's Commission including the discharge of the Commission's functions, duties and powers under the Children and Young People's Commission Act 2022.

Expenses

	202	3/24	2024/25
	Final Budgeted \$000		
Total Appropriation	10,824	10,824	3,157

What is Intended to be Achieved with this Appropriation

This appropriation is intended to provide the funding required to maintain the Children and Young People's Commission (previously the Office of the Children's Commissioner).

How Performance will be Assessed and End of Year Reporting Requirements

	2023/24	2024/25	
Assessment of Performance	Final Budgeted Standard	Estimated Actual	Budget Standard
The percentage of key deliverables agreed with the Minister for Social Development and Employment in the Children and Young People's Commission's Statement of Performance Expectations completed to agreed standards (see Note 1) will be no less than	90%	90%	90%
The percentage of specified stakeholders (see Note 2) that agree that the Children and Young People's Commission's advocacy activities (see Note 3) contribute to improving the wellbeing of children and young people will be no less than	80%	80%	80%

Note 1 - Agreed standards indicate achievement of performance measures, as set out in the Statement of Performance Expectations and the Memorandum of Understanding.

Note 2 - Specified stakeholders will be listed in the Memorandum of Understanding between the Children and Young People's Commission and the Minister for Social Development and Employment for the new financial year, but subject to change if new work is taken on.

Note 3 - As evidenced by the results from an annual stakeholder survey of specified stakeholders who will be outlined in the Memorandum of Understanding with the Minister for Social Development and Employment.

End of Year Performance Reporting

Performance information for this appropriation will be reported by the Children and Young People's Commission in its annual report.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	
Previous Government						
Children and Young People's Commission - Establishment of New Entity	2022/23	7,667	-	-	-	-

Reasons for Change in Appropriation

The decrease in this appropriation for 2024/25 is due to \$7.667 million to provide one-off funding to establish and maintain the Children and Young People's Commission as part of Budget 2023.

Community Participation Services (M63) (A25)

Scope of Appropriation

This appropriation is limited to the provision of services, resources, assistance and support to people so they can participate in and contribute to the wider community.

Expenses

	202	3/24	2024/25	
	Final Budgeted \$000	Estimated Actual \$000		
Total Appropriation	123,108	123,108	116,223	

Components of the Appropriation

	2023	3/24	2024/25
	Final Budgeted \$000	Estimated Actual \$000	Budget \$000
Community Participation	97,705	97,705	4,262
Very High Needs	25,403	25,403	-
Yet to be determined with contract negotiations	-	-	111,961
Total	123,108	123,108	116,223

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve an increase in opportunities for disabled people to fully participate in their communities by enhancing the skills, knowledge and services available to them.

How Performance will be Assessed and End of Year Reporting Requirements

	202	2024/25	
Assessment of Performance	Final Budgeted Standard		Budget Standard
The number of disabled people supported to participate in their communities will be no fewer than (see Notes 1 and 2)	10,200	10,200	10,200

Note 1 - The provider will identify through discussion with each person his or her aspirations or goals with respect to participating and contributing. The provider, with the client, will develop an individual plan for realising the person's goals.

Note 2 - 'The number of disabled people placed or supported to remain in open paid employment will be no fewer than' measure was moved to the Improving Employment Outcomes category of the Improved Employment and Social Outcomes Multi-Category appropriation in the 2023/24 financial year in line with funding for the services included.

The Following Information is Provided for Context Only

Activities that people may be supported to do include (but are not limited to) the following:

- · participate in activities, services and facilities that are part of the daily lives of New Zealanders
- develop skills for daily living and participating in the community
- make a contribution to the community through voluntary work
- achieve valued roles such as: student, teammate, teacher, parent, spokesperson
- · participate in their culture
- take part in work experience and/or work-related skills training
- · identify appropriate employment opportunities
- · gain and maintain paid employment or self-employment, and
- maintain and extend friendships and social and support networks.

End of Year Performance Reporting

Performance information for this appropriation will be reported by the Minister for Social Development and Employment in the Vote Social Development Non-Departmental Appropriations Report.

Service Providers

Provider	2023/24 Final Budgeted \$000	2023/24 Estimated Actual \$000		Expiry of Resourcing Commitment
IDEA Services Limited	32,015	32,015	-	30/06/2024 (under negotiation)
CCS Disability Action Incorporated	4,835	4,835	-	30/06/2024 (under negotiation)
Spectrum Care Limited	3,146	3,146	-	30/06/2024 (under negotiation)
Geneva Healthcare Limited	3,033	3,033	-	30/06/2024 (under negotiation)
Hohepa Services Limited	2,745	2,745	-	30/06/2024 (under negotiation)
There are a further 138 providers with contracts that range from \$2,700 to \$2.076 million	77,334	77,334	-	
Yet to be determined with contract negotiations	-	-	116,223	
Total	123,108	123,108	116,223	

The table above presents the top five service providers with funding arrangements with the Ministry of Social Development under the output as at 20 March 2024.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Previous Government						
Employment Service in Schools	2023/24	2,000	-	-	-	-
PREFU: Approval to appropriate funding to extend pay equity settlement for Social Workers in community and iwi organisations	2023/24	67	75	84	94	94
Community-Based Services for Disabled People- Expanding Accessibility	2022/23	3,000	3,000	3,000	3,000	3,000
Community Participation Services Appropriation Operating Contingency	2022/23	14,350	14,350	14,350	14,350	14,350
Community Services: Keeping Community-Based Services Open for Disabled People	2020/21	16,635	16,635	16,635	16,635	16,635

Reasons for Change in Appropriation

The decrease in this appropriation for 2024/25 is mainly due to:

\$9 million due to funding transfer from 2022/23 to 2023/24 for Community Participation - Support Funds to provide costs of disability assistance to disabled people in employment or employmentrelated training

- \$6.750 million due to funding transfer from 2022/23 to 2023/24 for developing an improved approach to Community Participation Services, and
- \$2 million to continue Employment Services in Schools in five regions.

The above is partially offset by \$10.857 million to transfer savings from 2023/24 to the next three financial years to meet an expected increase in demand for disability assistance services.

Drivers Licence Support (M63) (A25)

Scope of Appropriation

This appropriation is limited to providing driver licensing assistance to eligible people who face significant barriers to obtaining a driver licence.

Expenses

	202	3/24	2024/25	
	Final Budgeted \$000	Estimated Actual \$000		
Total Appropriation	15,000	15,000	19,000	

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve equitable access to driver licences to improve employment, wellbeing and safety outcomes.

How Performance will be Assessed and End of Year Reporting Requirements

	2023/24		2024/25	
Assessment of Performance	Final Budgeted Standard	Estimated Actual	Budget Standard	
The contracted provision for the number of drivers licence support places offered aligns with sector capacity and provides coverage for no less than (see Notes 1 and 2)	15,000 places	15,000 places	19,000	
MSD Contracted driver licence provision, in addition to further provision available as a component of existing programmes, will be available in no less than (see Note 3)	13 regions	13 regions	Measure removed	

Note 1 - The wording of this measure has been adjusted for clarity and the budget standard has been increased to reflect the funding allocated for the 2024/25 financial year.

Note 2 - This is a multi-agency initiative led by MSD and Waka Kotahi. As it is shared, the measure relates to the drivers licence support places across the entire initiative. The new MSD funding framework allows for associated programmes and partnerships at a regional level to contract driver licence support services.

Note 3 - This measure has been removed as the programme expansion to cover all 13 regions across New Zealand has occurred and is now ongoing standard practice.

End of Year Performance Reporting

Performance information for this appropriation will be reported by the Minister for Social Development and Employment in the Vote Social Development Non-Departmental Appropriations Report.

Service Providers

Provider	2023/24 Final Budgeted \$000	2023/24 Estimated Actual \$000		Expiry of Resourcing Commitment
The Auckland Regional Chamber of Commerce & Industry (Incorporated)	1,349	1,349	1,330	30/06/2028
Rule Education Trust	1,299	1,299	1,112	30/06/2028
Blue Light Ventures Incorporated	1,197	1,197	437	30/06/2028
Moving Mountains NZ Ltd	665	665	520	30/06/2028
EmployNZ Limited	563	563	627	30/06/2028
There are a further 58 providers with contracts that range from \$2,600 to \$557,000.	9,927	9,927	14,974	
Total	15,000	15,000	19,000	

The table above presents the top five service providers who have funding arrangements with the Ministry of Social Development under this output as at 23 April 2024.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Previous Government						
Driver licence support - equitable access to driver licences to improve employment, wellbeing and safety outcomes	2022/23	15,000	19,000	20,000	20,000	20,000

Reasons for Change in Appropriation

The increase in this appropriation for 2024/25 is due to \$4 million to expand the offering of driver licence support for disadvantaged people.

Housing Place-Based Approaches (M37) (A25)

Scope of Appropriation

This appropriation is limited to the delivery of housing-related services and operational support of collective initiatives utilising a place-based approach.

Expenses

	202	3/24	2024/25	
	Final Budgeted \$000			
Total Appropriation	917	917	917	

What is Intended to be Achieved with this Appropriation

This appropriation is intended to support the planning, delivery and evaluation of collective emergency housing pilot projects utilising place-based approaches, with a view to improving the wellbeing and housing outcomes of clients.

How Performance will be Assessed and End of Year Reporting Requirements

An exemption was granted, as the appropriation is one from which resources will be provided to a person or an entity other than a department, a functional chief executive, an Office of Parliament, or a Crown Entity; and, under s15D(2)(b)(iii) of the PFA, the amount of this annual appropriation for a Non-Departmental Output Expense is less than \$5 million.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000		2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Previous Government						
Contracted Emergency Housing (Rotorua Response)	2022/23	917	917	917	917	917

Social Workers Registration Board (M63) (A25)

Scope of Appropriation

This appropriation is limited to supporting the Social Workers Registration Board deliver mandatory registration and workforce planning for all social workers.

Expenses

	202	2024/25	
	Final Budgeted \$000	Estimated Actual \$000	Budget \$000
Total Appropriation	2,363	2,363	766

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve effective, strategic, cross-sectoral leadership provided on social worker registration and workforce planning for social workers.

How Performance will be Assessed and End of Year Reporting Requirements

	2023	2024/25	
Assessment of Performance	Final Budgeted Standard	Estimated Actual	Budget Standard
The percentage of stakeholders surveyed who rate the leadership provided by the Social Workers Registration Board on social worker registration and work force planning as effective will be no less than (see Note 1)	75%	75%	75%

Note 1 - Stakeholders will include selected Ministers, the Aotearoa New Zealand Association of Social Workers, educators and employers.

End of Year Performance Reporting

Performance information for this appropriation will be reported by the Social Workers Registration Board in its annual report.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Current Government						
Reduction in Crown-Funded Costs - Social Workers Registration Board	2024/25	-	(53)	(53)	(53)	(53)
Previous Government						
Social Workers Registration Board	2023/24	809	-	-	-	-
Social Workers Registration Board - Building Oranga Tamariki Social Worker Capability	2022/23	735	-	-	-	-
Workforce Planning for All Social Workers: Social Workers Registration Board as Lead Agency	2020/21	819	819	819	819	819

Reasons for Change in Appropriation

The decrease in this appropriation for 2024/25 is mainly due to:

- \$809,000 transfer from 2022/23 to 2023/24 for Social Workers Registration Board, and
- \$735,000 funding for additional staff and training to build capability to support the Oranga Tamariki Future Direction Action Plan in 2023/24.

Student Placement Services (M63) (A25)

Scope of Appropriation

This appropriation is limited to placement services for students for holiday and term employment.

Expenses

	202	2024/25	
	Final Budgeted \$000		
Total Appropriation	4,427	4,427	3,512

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve reduced financial barriers to tertiary study through the effective operation of the Student Job Search placement service so that more students are earning income through paid employment.

How Performance will be Assessed and End of Year Reporting Requirements

An exemption was granted, as the appropriation is one from which resources will be provided to a person or an entity other than a department, a functional chief executive, an Office of Parliament, or a Crown Entity; and, under s15D(2)(b)(iii) of the PFA, the amount of this annual appropriation for a Non-Departmental Output Expense is less than \$5 million.

Service Providers

Provider	2023/24 Final Budgeted \$000	2023/24 Estimated Actual \$000	Budget	Expiry of Resourcing Commitment
Student Job Search Aotearoa Incorporated	4,427	4,427	-	30/06/2024 (under negotiation)
yet to be determined with contract negotiations	-	-	3,512	
Total	4,427	4,427	3,512	

The funding is paid to Student Job Search Aotearoa Inc for operation of the Student Job Search placement service.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget	2025/26 Estimated \$000	Estimated	
Previous Government						
Employment Programmes - Addressing Time-Limited Funding	2023/24	700	-	-	-	-

Reasons for Change in Appropriation

The decrease in this appropriation for 2024/25 is due to:

- \$700,000 funding for employment programmes and services in 2023/24, and
- \$215,000 to fund the Student Placement Services and allow for additional allocation to the Student Job Search employment service in 2023/24.

Supporting Equitable Pay for Care and Support Workers (M63) (A25)

Scope of Appropriation

This appropriation is limited to the additional costs of worker hours resulting from the Care and Support Workers (Pay Equity) Settlement Act 2017.

Expenses

	202	2024/25	
	Final Budgeted \$000	Estimated Actual \$000	Budget \$000
Total Appropriation	19,875	19,875	17,415

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve pay equity for the care and support workers.

How Performance will be Assessed and End of Year Reporting Requirements

An exemption was granted, as the appropriation is one from which resources will be provided to a person or an entity other than a department, a functional chief executive, an Office of Parliament, or a Crown Entity; and, under s15D(2)(b)(ii) of the PFA, as additional performance information is unlikely to be informative as this appropriation is an interim measure to enable providers to be reimbursed for additional costs incurred in relation to the care and support worker pay equity settlement. Over time the ongoing funding will transfer into the correct appropriation.

Service Providers

Provider	2023/24 Final Budgeted \$000	2023/24 Estimated Actual \$000		Expiry of Resourcing Commitment
IDEA Services Limited	6,493	6,493	-	30/06/2024 (under negotiation)
CCS Disability Action Incorporated	996	996	-	30/06/2024 (under negotiation)
Spectrum Care Limited	730	730	-	30/06/2024 (under negotiation)
Geneva Healthcare Limited	653	653	-	30/06/2024 (under negotiation)
Manawanui Support Limited	637	637	-	30/06/2024 (under negotiation)
There are a further 127 providers with contracts that range from \$549 to \$500,000.	10,366	10,366	-	
yet to be determined with contract negotiations	-	-	17,415	
Total	19,875	19,875	17,415	

The table above presents the top five service providers with funding arrangements with Ministry of Social Development under the output as at 20 March 2024.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Previous Government						
Funding for Care and/or Support Workers Pay Uplift	2023/24	2,460	-	-	-	-
Health and Disability Sector Support Worker Wage Rates	2022/23	2,460	2,460	2,460	2,460	2,460
Support Workers (Pay Equity) Settlements Act 2017: Increase to Wages	2021/22	1,965	1,965	1,965	1,965	1,965

Reasons for Change in Appropriation

The decrease in this appropriation for 2024/25 is due to \$2.460 million to provide funding for care and support workers' pay uplift in 2023/24.

3.2 - Non-Departmental Benefits or Related Expenses

Accommodation Assistance (M63) (A25)

Scope of Appropriation

This appropriation is limited to payments for accommodation costs, paid in accordance with criteria set out in, or in delegated legislation made under, the Social Security Act 2018.

Expenses

	2023/24		2024/25	2025/26	2026/27	2027/28
	Final Budgeted \$000	Estimated Actual \$000	Budget \$000	Estimated \$000	Estimated \$000	Estimated \$000
Total Appropriation	2,480,339	2,427,339	2,190,674	2,208,912	2,194,631	2,216,991

Components of the Appropriation

	2023/24		2024/25	2025/26	2026/27	2027/28
	Budgeted \$000	Estimated Actual \$000	Budget \$000	Estimated \$000	Estimated \$000	Estimated \$000
Accommodation Supplement	2,101,615	2,101,615	2,190,672	2,208,910	2,194,629	2,216,989
Emergency Housing Special Needs Grant	325,722	325,722	-	-	-	-
Special Transfer Allowance	2	2	2	2	2	2
Supplementary Estimates Add-on	53,000	-	-	-	-	-

Note - Emergency Housing Special Needs Grant is transferred to Emergency Housing Assistance appropriation from 1 July 2024.

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve social outcomes by providing targeted financial support to help eligible people meet the costs of accommodation.

How Performance will be Assessed and End of Year Reporting Requirements

An exemption was granted, as the appropriation is one from which resources will be provided to a person or an entity other than a department, a functional chief executive, an Office of Parliament, or a Crown Entity; and, under s15D(2)(b)(ii) of the PFA, as additional performance information is unlikely to be informative because this appropriation is solely for payments of Accommodation Assistance under the Social Security Act 2018 or any legislation that replaces that Act. Performance information relating to the administration of the payments is provided under the Improved Employment and Social Outcomes Support MCA.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Current Government						
Housing Supports - including boarders' contribution in the calculation of subsidies for private and social housing	2025/26	-	-	(6,471)	(33,616)	(36,766)
Emergency Housing - Tightening Gateway Settings and Continuing Support Services	2024/25	-	(379,325)	(390,354)	(396,416)	(409,718)
Personal Income Tax and Independent Earner Tax Credit threshold changes	2024/25	-	(500)	(1,640)	(2,465)	(2,432)
Main Benefit Indexation to CPI Rather than Wages from 1 April 2024	2023/24	(1,010)	(3,213)	886	4,846	6,010
Previous Government						
Passing on Child Support Payments to Sole Parent Beneficiaries: Policy Decisions and Pre-commitment Funding	2023/24	(7,361)	(7,895)	(7,895)	(7,895)	(7,895)
Public and Transitional Housing - Maintaining and Increasing Public, Transitional and COVID-19 housing supply	2023/24	(220)	(638)	(836)	(836)	(836)
Updating and Reopening the Parent Category Resident Visa	2023/24	53	137	259	415	415
Social Security (Accommodation Supplement) Amendment Bill: Approval for Introduction	2022/23	330	321	312	304	304
Welfare Assistance Package to Help Low-income People meet the Increasing Cost of Living	2022/23	(1,742)	(2,895)	(964)	(1,846)	(1,846)
Improving the Subsequent Work Capacity Medical Certificate Process for Jobseeker Support Health Condition and Disability	2021/22	3,918	4,003	4,003	4,003	4,003
Initial Working for Families Changes to Support Low-income Families	2021/22	(3,030)	(3,618)	(3,618)	(3,618)	(3,618)
Main Benefit Increase and Other Changes - 1 April 2022	2021/22	(23,800)	(19,394)	(19,394)	(19,394)	(19,394)
Main Benefit Increase and Other changes - 1 July 2021	2021/22	(18,783)	(15,111)	(15,111)	(15,111)	(15,111)
Increasing Main Benefit Abatement Thresholds on 1 April 2021 and Adjustment to the Minimum Family Tax Credit	2020/21	33,205	33,205	33,205	33,205	33,205
Preventing and Reducing Homelessness - Funding a Balanced Approach and Initiatives for Implementation in 2020 (Paper A)	2020/21	77	-	-	-	-

Reasons for Change in Appropriation

The decrease in this appropriation for 2024/25 is due to:

- \$382 million for the impact of policy adjustments, mainly relating to Emergency Housing Special Needs Grants being transferred from Accommodation Assistance on 1 July 2024, and
- \$53 million as no Supplementary Estimates add-on is required for 2024/25.

The above is partially offset by:

- \$66 million for an expected increase in the number of people on Accommodation Supplement
- \$27 million for an expected increase in the number of grants for Emergency Housing Special Needs Grants, and
- \$26 million for an expected increase in the average payment per person for Accommodation Supplement.

Conditions on Use of Appropriation

Reference	Conditions
Accommodation Supplement is paid under section 65 of the Social Security Act 2018	The Accommodation Supplement provides a 70 percent subsidy for housing costs that exceed a set percentage of the recipient's 'base rate' income (for renters, boarders or homeowners), up to a set maximum amount. The level of assistance depends on the recipient's accommodation costs, tenure type, benefit payment rate, where the recipient lives and on their family size. The Supplement is a non-taxable payment that is asset-tested and income-tested.
Away from Home Allowance is paid under the Away from Home Allowance Welfare Programme pursuant to section 124(1)(d) of the Social Security Act 1964 saved by clause 21 of Schedule 1 of the Social Security Act 2018 as if it were a special assistance programme approved and established under section 101 of the Social Security Act 2018	The Away from Home Allowance provides assistance with accommodation costs for the caregivers of dependent 16-17 year olds who move away from home to undertake tertiary study or an approved employment related training course. The level of Allowance is based on the same formula as for the Accommodation Supplement. The Allowance is a non-taxable payment.
Special Transfer Allowance is paid under the Special Transfer Allowance Programme 2000 pursuant to section 124(1)(d) of the Social Security Act 1964 saved by clause 21 of Schedule 1 of the Social Security Act 2018 as if it were a special assistance programme approved and established under section 101 of the Social Security Act 2018	The Special Transfer Allowance provides assistance with accommodation costs to recipients of the Special Transfer Allowance prior to November 2000 and to former Tenure Protection Allowance recipients who have had their present house sold to a private landlord by Housing New Zealand Corporation. Tenure Protection Allowance ceased to exist with the introduction of the Income Related Rental Subsidy in November 2000. This Allowance is a non-taxable payment.

Childcare Assistance (M63) (A25)

Scope of Appropriation

This appropriation is limited to assistance for the costs of childcare that meets specific quality guidelines, where parents meet activity and income criteria set out in, or in delegated legislation made under, the Social Security Act 2018.

Expenses

	2023/24		2024/25	2025/26	2026/27	2027/28
	Final Budgeted \$000	Estimated Actual \$000	Budget \$000	Estimated \$000	Estimated \$000	Estimated \$000
Total Appropriation	181,758	167,758	196,460	204,171	214,089	223,113

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve employment and social outcomes by providing financial support to assist caregivers and parents with childcare costs.

How Performance will be Assessed and End of Year Reporting Requirements

An exemption was granted, as the appropriation is one from which resources will be provided to a person or an entity other than a department, a functional chief executive, an Office of Parliament, or a Crown Entity; and, under s15D(2)(b)(ii) of the PFA, as additional performance information is unlikely to be informative because this appropriation is solely for payments of Childcare Assistance under the Social Security Act 2018. Performance information relating to the administration of the payments is provided under the Improved Employment and Social Outcomes Support MCA.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Current Government						
Main Benefit Indexation to CPI Rather than Wages from 1 April 2024	2025/26	-	-	1	-	-
Personal Income Tax and Independent Earner Tax Credit threshold changes	2024/25	-	191	813	874	732
Reversing the 20 Hours Early Childhood Education Initiative	2023/24	4,325	13,179	13,492	13,867	13,867
Previous Government						
Childcare Assistance - Improving Accessibility and Supporting Take-Up	2023/24	41	185	260	326	326
Extending and Enhancing the Early Learning 20 Hours Free Programme	2023/24	(4,325)	(13,179)	(13,492)	(13,867)	(13,867)
Passing on Child Support Payments to Sole Parent Beneficiaries: Policy Decisions and Pre-commitment Funding	2023/24	(767)	(915)	(915)	(915)	(915)
20 Hours Early Childhood Education Funding Conditions for Home-Based Early Childhood Education Services	2023/24	184	586	597	603	559
Supporting Child Wellbeing by Enhancing Social and Emotional Learning	2022/23	39,405	42,235	43,224	43224	43224
Improving Childcare Assistance for Low and Middle-income Families	2021/22	3,712	5,989	5,989	5,989	5,989
Main Benefit Increase and Other Changes - 1 April 2022	2021/22	(68)	(100)	(100)	(100)	(100)
Main Benefit Increase and Other changes - 1 July 2021	2021/22	4,050	4,496	4,496	4,496	4,496
Increasing Main Benefit Abatement Thresholds on 1 April 2021 and Adjustment to the Minimum Family Tax Credit	2020/21	(650)	(650)	(650)	(650)	(650)

Reasons for Change in Appropriation

The increase in this appropriation for 2024/25 is due to:

- \$21 million for an expected higher number of children on Childcare Assistance
- \$9 million for the impact of policy adjustments, mainly from reversing the 20 hours Early Childhood Education initiative, and
- \$5 million for inflation adjustments to the payment rates.

The above is partially offset by:

- \$14 million as no Supplementary Estimates add-on is required for 2024/25, and
- \$6 million for an expected decrease in the average payment rate per child (before inflation adjustments).

Conditions on Use of Appropriation

Reference	Conditions
Childcare Assistance includes the Childcare Subsidy and the Out of School Care and Recreation Subsidy (OSCAR subsidy). These are paid under section 76-77 of the Social Security Act 2018 and subpart 6 Part 2 of the Social Security Regulations 2018, pursuant to section 424 of the Social Security Act 2018.	The Childcare Subsidy assists with pre-school costs for caregivers. The Subsidy covers children aged up to 6 years old (not enrolled in school). Childcare Subsidy is payable for up to 50 hours per week of attendance in approved Early Childhood Education (ECE) where a caregiver is engaged in an approved activity such as employment or training, has serious illness or disability or whose dependent child or children have a serious illness or disability, or up to 9 hours per week for caregivers not in employment, training or study. The Childcare Subsidy cannot be used for the same hours as those covered by 20 Hours ECE for 3, 4 and 5 year olds. Childcare Subsidy can be used toward ECE costs where hours exceed six per day or 20 per week. From 3 June 2024, the Childcare Subsidy will be allowed to be to cover a new category of top-up payments charged by home-based ECE providers for hours covered by 20 hours ECE. The Subsidy is a non-taxable income tested payment. The OSCAR subsidy assists with out-of-school care costs for caregivers to take up or remain in paid employment. OSCAR covers 5 to 13 year-olds, and children older than 14 if a Child Disability Allowance is also payable. OSCAR subsidy is available for approved before and after school care for up to 20 hours per week and up to 50 hours per week in approved school holiday programmes. The caregiver must be participating in an approved activity such as employment or training. Oscar is also payable if the child's principal caregiver has a serious disability or illness. The OSCAR subsidy is a non-taxable income-tested payment. The rates depend on the number of dependent children per household as well as the income of the principal caregiver/temporary caregiver. There are 4 separate income thresholds that prescribe eligibility to any of 4 different rates.
Early Learning Programme Assistance is paid under the Family Start and Early Start (Childcare Assistance) Programme, saved by clause 21 of Schedule 1 of the Social Security Act 2018 as if it were a special assistance programme approved and established under section 101 of the Social Security Act 2018	Early Learning Programme Assistance is provided to caregivers of a dependent child aged between 18 months and 3 years who attend an approved early learning education programme or service. The child's family must also either be enrolled in selected Family Start or Early Start programmes, or had previously been enrolled in the programmes and had received Early Learning Programme Assistance in respect of the child. The Assistance is a non-taxable payment.
Guaranteed Childcare Assistance Payment is paid under the Guaranteed Childcare Assistance Payment Programme, saved by clause 21 of Schedule 1 of the Social Security Act 2018 as if it were a special assistance programme approved and established under section 101 of the Social Security Act 2018	The Guaranteed Childcare Assistance Payment (GCAP) provides financial assistance towards the costs of ECE to help young parents who are receiving young parent payments, or who are spouses or partners of specified beneficiaries, to comply with their youth activity obligations, and young parents who are not beneficiaries to return to, or remain in, courses of secondary instruction. From 3 June 2024 GCAP will be allowed to be used to cover a new category of top-up payments charged by home-based ECE providers for hours covered by 20 Hours ECE.

Disability Assistance (M63) (A25)

Scope of Appropriation

This appropriation is limited to the Disability Allowance for people with disability costs, the Child Disability Allowance to the caregivers of children with a serious disability, and the Special Disability Allowance for the purpose of defraying expenses from the hospitalisation of a spouse or partner, paid in accordance with criteria set out in, or in delegated legislation made under, the Social Security Act 2018. The Special Disability Allowance may also be paid in accordance with criteria set out in the New Zealand Superannuation and Retirement Income Act 2001.

Expenses

	2023/24		2024/25	2025/26	2026/27	2027/28
	Final Budgeted \$000	Estimated Actual \$000	Budget \$000	Estimated \$000	Estimated \$000	Estimated \$000
Total Appropriation	470,153	466,653	495,814	511,262	523,491	536,585

Components of the Appropriation

	2023/24		2024/25	2025/26	2026/27	2027/28
	Budgeted \$000	Estimated Actual \$000	Budget \$000	Estimated \$000	Estimated \$000	Estimated \$000
Child Disability Allowance	154,047	154,047	179,152	191,290	200,633	209,642
Disability Allowance	312,606	312,606	316,662	319,972	322,858	326,943
Supplementary Estimates Add-on	3,500	-	-	-	-	-

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve social outcomes by providing financial support to help people meet disability-related living costs.

How Performance will be Assessed and End of Year Reporting Requirements

An exemption was granted, as the appropriation is one from which resources will be provided to a person or an entity other than a department, a functional chief executive, an Office of Parliament, or a Crown Entity; and, under s15D(2)(b)(ii) of the PFA, as additional performance information is unlikely to be informative because this appropriation is solely for payments of Disability Assistance under the Social Security Act 2018. Performance information relating to the administration of the payments is provided under the Improved Employment and Social Outcomes Support MCA.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Current Government						
Main Benefit Indexation to CPI Rather than Wages from 1 April 2024	2026/27	-	-	-	(3)	1
Previous Government						
Passing on Child Support Payments to Sole Parent Beneficiaries: Policy Decisions and Pre-commitment Funding	2023/24	(195)	(196)	(196)	(196)	(196)
Removing Prescription Co-Payments for All New Zealanders	2023/24	(12,053)	(24,070)	(23,859)	(23,718)	(23,718)
Updating and Reopening the Parent Category Resident Visa	2023/24	5	15	29	46	46
Improving the Subsequent Work Capacity Medical Certificate Process for Jobseeker Support Health Condition and Disability	2021/22	263	264	264	264	264

Reasons for Change in Appropriation

The increase in this appropriation for 2024/25 is due to:

- \$14 million for inflation adjustments to the payment rates
- \$13 million for an expected increase in the number of people, and
- \$2 million for an expected increase in the average payment rate per person (before inflation adjustments).

The above is partially offset by:

\$4 million as no Supplementary Estimates add-on is required for 2024/25.

Conditions on Use of Appropriation

Reference	Conditions
Child Disability Allowance is paid under section 78 of the Social Security Act 2018	Child Disability Allowance is a non-taxable allowance that is available to the principal caregiver of a dependent child who has a serious disability. The child must have a disability, need constant care and attention because of that disability and be likely to need that care for more than 12 months.
Disability Allowance is paid under section 85 of the Social Security Act 2018 and the Ministerial Direction- Disability Allowance pursuant to section 7 of the Social Security Act 2018	This Allowance assists with additional costs arising from a disability that is likely to continue for a minimum of six months. Disability Allowance only covers additional costs that are not funded or provided by MSD or other agencies. Disability Allowance may be paid to persons receiving main benefits and, on an income-tested basis, to New Zealand Superannuation and Veterans' Pension recipients and to low-income earners.
Special Disability Allowance is paid under section 89 of the Social Security Act 2018 and in some cases under section 20 of the New Zealand Superannuation and Retirement Income Act 2001	This Allowance assists with expenses incurred by a person receiving New Zealand Superannuation or Veteran's Pension, Supported Living Payment on ground of health condition, injury, disability, or total blindness, Jobseeker Support, or a related Emergency Benefit as a result of the hospitalisation of the person's spouse or partner in long-term hospital care or publicly funded long-term residential care.

Emergency Housing Assistance (M37) (A25)

Scope of Appropriation

This appropriation is limited to payments for emergency housing, paid in accordance with criteria set out in, or in delegated legislation made under, the Social Security Act 2018.

Expenses

	2023/24		2024/25	2025/26	2026/27	2027/28
	Final Budgeted \$000	Estimated Actual \$000	Budget	Estimated \$000	Estimated \$000	Estimated \$000
Total Appropriation	-	-	304,728	280,711	255,420	249,725

Comparators for Restructured Appropriation

	202	2024/25	
Vote, Type and Title of Appropriation	Final Budgeted \$000		
Vote Social Development: Accommodation Assistance	325,722	325,722	-
Total	325,722	325,722	304,728

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve social outcomes by providing targeted financial support to help eligible people meet the costs of emergency housing when no alternative housing options are available.

How Performance will be Assessed and End of Year Reporting Requirements

An exemption was granted, as the appropriation is one from which resources will be provided to a person or an entity other than a department, a functional chief executive, an Office of Parliament, or a Crown Entity; and, under s15D(2)(b)(ii) of the PFA, as additional performance information is unlikely to be informative because this appropriation is solely for payments of Emergency Housing Assistance under the Social Security Act 2018 or any legislation that replaces that Act. Performance information relating to the administration of the payment is provided under the Improved Employment and Social Outcomes Support MCA.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000		2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Current Government						
Emergency Housing - Tightening Gateway Settings and Continuing Support Services	2024/25	-	318,185	294,914	270,064	265,116

Reasons for Change in Appropriation

The increase in this appropriation is due to Emergency Housing Special Needs Grants being transferred from Accommodation Assistance on 1 July 2024.

Reference	Conditions
Special Needs Grant for Emergency Housing is paid under Clause 14A of the Special Needs Grants Programme under section 124(1)(d) of the Social Security Act 1964 saved by clause 21 of Schedule 1 of the Social Security Act 2018 as if it were a special assistance programme approved and established under section 101 of the Social Security Act 2018	A grant may be made to a person with an immediate emergency housing need to access emergency housing for up to 21 nights. The person will be required to pay a contribution to the costs of their emergency housing from their 8th night in emergency housing.

Hardship Assistance (M63) (A25)

Scope of Appropriation

This appropriation is limited to Civil Defence payments, Funeral Grants, Special Benefit, Special Needs Grants, Temporary Accommodation Assistance and Temporary Additional Support to provide meanstested temporary financial assistance to persons with emergency or essential costs, paid in accordance with criteria set out in, or in delegated legislation made under, the Social Security Act 2018.

Expenses

	2023/24		2024/25	2025/26	2026/27	2027/28
	Final Budgeted \$000	Estimated Actual \$000	Budget	Estimated \$000	Estimated \$000	Estimated \$000
Total Appropriation	710,624	670,624	751,411	787,105	805,614	846,706

Components of the Appropriation

	2023/24		2024/25	2025/26	2026/27	2027/28
	Budgeted	Estimated Actual	Budget		Estimated	Estimated
	\$000	\$000	\$000	\$000	\$000	\$000
Christchurch Response Payment	295	295	-	-	-	-
Special Benefit	3,821	3,821	3,476	2,996	2,596	2,246
Special Needs Grants	206,670	206,670	213,836	214,861	211,180	212,405
Temporary Additional Support	456,551	456,551	528,499	569,248	591,838	632,055
Temporary Accommodation Assistance	3,287	3,287	5,600	-	-	-
Supplementary Estimates Add-on	40,000	-	-	-	-	-

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve social outcomes by providing financial support to meet essential or emergency costs for people living in financial hardship.

How Performance will be Assessed and End of Year Reporting Requirements

An exemption was granted, as the appropriation is one from which resources will be provided to a person or an entity other than a department, a functional chief executive, an Office of Parliament, or a Crown Entity; and, under s15D(2)(b)(ii) of the PFA, as additional performance information is unlikely to be informative because this appropriation is solely for payments of Hardship Assistance under the Social Security Act 2018. Performance information relating to the administration of the payments is provided under the Improved Employment and Social Outcomes Support MCA.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Current Government		7000	Ţ,	Ų O	Ţ G G G	+000
Housing Supports - including boarders' contribution in the calculation of subsidies for private and social housing	2025/26	-	-	(8,491)	(26,766)	(28,096)
Personal Income Tax and Independent Earner Tax Credit threshold changes	2024/25	-	(1,348)	(1,803)	(2,053)	(2,059)
Main Benefit Indexation to CPI Rather than Wages from 1 April 2024	2023/24	(106)	(203)	574	8	(1,717)
Previous Government						
Inquiry into Christchurch Terrorist Attack Response - Continued Funding for Recommendations	2023/24	143	-	-	-	-
Passing on Child Support Payments to Sole Parent Beneficiaries: Policy Decisions and Pre-Commitment Funding	2023/24	(15,639)	(17,155)	(17,155)	(17,155)	(17,155)
North Island Weather Events: Interim Support for Displaced Homeowners with Private Rental Arrangements	2023/24	8,887	-	-	-	-
Removing Prescription Co-Payments for All New Zealanders	2023/24	(712)	(1,311)	(1,231)	(1,195)	(1,195)
Updating and Reopening the Parent Category Resident Visa	2023/24	13	31	59	86	86
Hardship Assistance - Permanently Increasing Hardship Assistance Income Limits	2022/23	10,668	10,674	10,941	10,941	10,941
Housing-Related Hardship Assistance - Improving Support for Housing Insecure and Low-income New Zealanders	2022/23	(6,488)	(6,712)	(6,606)	(6,606)	(6,606)
Special Needs Grants for Dental Treatment - Improving Adequacy and Accessibility	2022/23	33,007	35,160	37,403	37,403	37,403
Welfare Assistance Package to Help Low-income People meet the Increasing Cost of Living	2022/23	(1,236)	(839)	(616)	(294)	(294)
Improving the Subsequent Work Capacity Medical Certificate Process for Jobseeker Support Health Condition and Disability	2021/22	(486)	(487)	(487)	(487)	(487
Initial Working for Families Changes to Support Low-income Families	2021/22	(2,639)	(2,545	(2,545)	(2,545)	(2,545)
Main Benefit Increase and Other Changes - 1 April 2022	2021/22	(6,187)	(4,680)	(4,680)	(4,680)	(4,680)
Main Benefit Increase and Other changes - 1 July 2021	2021/22	(395)	1,094	1,094	1,094	1,094
Increasing Main Benefit Abatement Thresholds on 1 April 2021 and adjustment to the minimum Family Tax Credit	2020/21	(1,860)	(1,860)	(1,860)	(1,860)	(1,860)
Refugee Quota Increase: Report back to Draw Down for Changes to Re-Establishment Grants	2020/21	2,129	2,129	2,129	2,129	2,129

Reasons for Change in Appropriation

The increase in this appropriation for 2024/25 is mainly due to:

- \$37 million for an expected increase in the average payment per person from Temporary Additional Support
- \$37 million for an expected increase in the number of people on Temporary Additional Support, and
- \$10 million for the impact of policy adjustments, mainly relating to the extension of the Temporary Accommodation Assistance Programme.

The above is partially offset by:

• \$40 million as no Supplementary Estimates add-on is required for 2024/25.

Reference	Conditions
Funeral Grants are paid under section 90 of the Social Security Act 2018	Funeral Grants are discretionary payments designed to help people with actual and reasonable funeral costs up to a set maximum. The Grant depends on the assessable estate of the deceased person, and on the assets and income of the surviving spouse or partner (if any) or, if the deceased is a child, on the assets and income of the parents and other persons liable in law to maintain the child. The Grant is a non-taxable payment.
Special Benefit is continued under clause 19 of Schedule 1 of the Social Security Act 2018, and the Direction in Relation to Special Benefit as saved by clause 2(1) of Schedule 1 of the Social Security Act 2018 as if it were given to MSD under section 7 of the Act	Special Benefit provides assistance to clients whose particular financial circumstances and commitments are causing them financial hardship. Special Benefit is available to beneficiaries and low-income earners who were receiving it immediately before 1 April 2006 and for whom Special Benefit has not been cancelled (except temporarily). Special Benefit is not intended as a long-term solution to a client's financial shortfall. It is instead paid to help clients meet essential costs while they make efforts to reduce their commitments and live within their usual income. This Benefit is a non-taxable payment.
Special Needs Grants are paid under the Special Needs Grants Programme, saved by clause 21 of Schedule 1 of the Social Security Act 2018 as if it were a special assistance programme approved and established under section 101 of the Social Security Act 2018	The Special Needs Grant Programme assists people with an immediate, essential, emergency or otherwise qualifying need where they have no other means of paying for it. Grants include the Rural Sector Assistance Programme, which assists farmers who are unable to meet living expenses because of adverse events (such as flooding). Special Need Grants are income and cash asset-tested. The Grants are generally one-off recoverable or non-recoverable, non-taxable financial assistance, although grants can be made on a continuing basis for living expenses to some persons (for example, under the rural assistance provisions).
Temporary Additional Support is paid under section 96 of the Social Security Act 2018 and the Social Security Regulations 2018 made pursuant to section 428 of the Social Security Act 2018	Temporary Additional Support (TAS) provides financial assistance as a last resort to alleviate financial hardship for people whose essential costs cannot be met from their chargeable income and other resources. This support became available from 1 April 2006. This non-taxable payment is made to help meet essential living costs while clients reduce their commitments and live within their usual income. The standard period for each TAS granted is 13 weeks.

Jobseeker Support and Emergency Benefit (M63) (A25)

Scope of Appropriation

This appropriation is limited to means-tested income support for people who are eligible for Jobseeker Support or an Emergency Benefit, paid in accordance with criteria set out in, or in delegated legislation made under, the Social Security Act 2018.

Expenses

	2023/24		2024/25	2025/26	2026/27	2027/28
	Final Budgeted \$000	Estimated Actual \$000	Budget \$000	Estimated \$000	Estimated \$000	Estimated \$000
Total Appropriation	4,102,614	4,048,214	4,435,022	4,452,527	4,434,792	4,481,002

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve employment and social outcomes by providing means-tested income support to people not in employment but seeking it, temporarily unable to work, or who are in hardship and not eligible for another main benefit.

How Performance will be Assessed and End of Year Reporting Requirements

An exemption was granted, as the appropriation is one from which resources will be provided to a person or an entity other than a department, a functional chief executive, an Office of Parliament, or a Crown Entity; and, under s15D(2)(b)(ii) of the PFA, as additional performance information is unlikely to be informative because this appropriation is solely for payments of Jobseeker Support and Emergency Benefit under the Social Security Act 2018. Performance information relating to the administration of the payments is provided under the Improved Employment and Social Outcomes Support MCA.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Current Government						
Personal Income Tax and Independent Earner Tax Credit threshold changes	2024/25	-	(27,144)	(29,346)	(28,889)	(28,746)
Main Benefit Indexation to CPI Rather than Wages from 1 April 2024	2023/24	8,707	15,382	(68,624)	(143,935)	(201,500)
Previous Government						
Passing on Child Support Payments to Sole Parent Beneficiaries: Policy Decisions and Pre-commitment Funding	2023/24	(3,822)	(4,039)	(4,039)	(4,039)	(4,039)
Updating and Reopening the Parent Category Resident Visa	2023/24	739	1,912	3,174	4,674	4,674
Addressing Issues with the Fair Residency Bill	2022/23	322	686	686	686	686
Changes to the Fair Residency Bill	2022/23	(322)	(514)	(719)	(965)	(1,232)

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Welfare Assistance Package to Help Low-income People meet the Increasing Cost of Living	2022/23	42,612	47,402	47,259	47,915	47,915
Improving the Subsequent Work Capacity Medical Certificate Process for Jobseeker Support Health Condition and Disability	2021/22	14,693	14,899	14,899	14,899	14,899
Main Benefit Increase and Other Changes - 1 April 2022	2021/22	415,228	394,656	394,656	394,656	394,656
Main Benefit Increase and Other Changes - 1 July 2021	2021/22	299,048	286,788	286,788	286,788	286,788
Reinstating the Training Incentive Allowance for levels 4 to 7 on the New Zealand Qualifications Framework	2021/22	11,547	6,988	-	-	-
Welfare Overhaul: Removing the Subsequent Child policy	2021/22	(104,695)	(104,695)	(104,695)	(104,695)	(104,695)
Benefits for Recent Migrants - Continuing Current Residency Requirements	2020/21	10,552	10,552	10,552	10,552	10,552
Delaying the Implementation of the NZ Superannuation and Veteran's Pension Legislation Amendment Bill	2020/21	(1,211)	(1,211)	(1,211)	(1,211)	(1,211)
Increasing Main Benefit Abatement Thresholds on 1 April 2021 and Adjustment to the Minimum Family Tax Credit	2020/21	44,855	44,855	44,855	44,855	44,855
Superannuation and Veteran's Pension - Modernising and Simplifying	2020/21	13,183	13,183	13,183	13,183	13,183

Reasons for Change in Appropriation

The increase in this appropriation for 2024/25 is mainly due to:

- \$222 million for an expected increase in the number of people
- \$206 million for inflation adjustments to the payment rates
- \$24 million for an expected increase in the average payment per person (before inflation adjustments),
- \$7 million for the impact of policy adjustments relating to the change in indexation from wage growth to

The above is partially offset by:

- \$54 million as no Supplementary Estimates add-on is required for 2024/25
- \$32 million for an expected increase in the amount of debt establishments, and
- \$27 million for the impact of policy adjustments relating to the changes to the personal income tax thresholds.

Conditions on Use of Appropriation

Reference

Jobseeker support is covered by sections 20-28 of the Social Security Act 2018 as set out in the Emergency Benefit and Benefits on Ground of Hardship Ministerial Direction saved by clause 2 of Schedule 1 of the Social Security Act 2018 as if it were a Ministerial direction given under section 7 the Social Security Act 2018

Conditions

Jobseeker Support is available for people who are not in full-time employment but are either:

- looking for and available for work
- would be looking for and available for work but for circumstances that would qualify the person for an exemption under section 105, or
- willing to undertake work but limited in their capacity to work due to sickness, injury or disability.

It is also payable to people who are in employment but losing earnings because, through sickness, injury, or disability, they are not working at all or working only at a reduced level. It is also available from the 27th week of pregnancy (or earlier if there are complications). It is a work-tested benefit, though some are expected to prepare for work if they have a deferral from work obligations. Net weekly rates depend on age and family status. The sole parent rate is the same as for Sole Parent Support. This Benefit is taxable and is after deductions for debt establishments and overseas pension recoveries. Jobseeker Support on the grounds of hardship may be paid to an applicant who meets the job seeking or sickness criteria for Jobseeker Support, but not the residency requirements and is in hardship, or to full-time students between the end of one academic year and the start of the next.

Jobseeker Support is a temporary benefit paid for up to 52 weeks. If clients still require Jobseeker Support after 52 weeks they must complete the 52 week reapplication process.

Jobseeker Support is sometimes payable on grounds of hardship, as set out in the Emergency Benefit and Benefits on Ground of Hardship Ministerial Direction pursuant to section 5 of the Social Security Act 1964 saved by clause 2 of Schedule 1 of the Social Security Act 2018 as if it were a Ministerial direction given under section 7 the Social Security Act 2018.

Emergency Benefit is paid under section 63 and 64 of the Social Security Act 2018 and the Direction in relation to Emergency Benefit and Benefits on Ground of Hardship saved by clause 2(1) of Schedule 1 of the Social Security Act 2018 as if it were a direction given to MSD under section 7 of the Social Security Act 2018

Emergency Benefit is payable on the grounds of hardship to people who are unable to earn a sufficient livelihood and are not eligible to receive any other main benefit. Emergency Benefit can also be paid instead of, or in substitution for, specified main benefits under the Act the person is otherwise eligible to receive. Rates of payment can vary but cannot exceed the rate of the analogous benefit that would be otherwise payable. This appropriation is inclusive of tax and is after deductions for debt establishments and overseas pension recoveries.

New Zealand Superannuation (M63) (A25)

Scope of Appropriation

This appropriation is limited to an income for people who have reached the qualifying age of 65 years and fulfil the residency requirements, as provided for in the New Zealand Superannuation and Retirement Income Act 2001.

Expenses

	2023/24		2024/25	2025/26	2026/27	2027/28
	Final Budgeted \$000	Estimated Actual \$000	Budget \$000	Estimated \$000	Estimated \$000	Estimated \$000
Total Appropriation	21,596,861	21,566,861	23,193,922	24,701,397	26,224,752	27,882,784

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve social participation and independence for superannuitants by providing them with financial support.

How Performance will be Assessed and End of Year Reporting Requirements

An exemption was granted, as the appropriation is one from which resources will be provided to a person or an entity other than a department, a functional chief executive, an Office of Parliament, or a Crown Entity; and, under s15D(2)(b)(ii) of the PFA, as additional performance information is unlikely to be informative because this appropriation is solely for payments of New Zealand Superannuation under the New Zealand Superannuation and Retirement Income Act 2001. Performance information relating to the administration of the payments is provided under the Income Support and Assistance to Seniors appropriation.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Current Government						
Personal Income Tax and Independent Earner Tax Credit threshold changes	2024/25	-	34,349	179,763	304,798	318,681
Previous Government						
Passing on Child Support Payments to Sole Parent Beneficiaries: Policy Decisions and Pre-Commitment Funding	2023/24	(21)	(24)	(24)	(24)	(24
Addressing Issues with the Fair Residency Bill	2022/23	(1,972)	(4,231)	(4,231)	(4,231)	(4,231)
Changes to the Fair Residency Bill	2022/23	1972	3,167	4,493	6,033	7,706
Delaying the Implementation of the NZ Superannuation and Veteran's Pension Legislation Amendment Bill	2020/21	10,123	10,123	10,123	10,123	10,123
Increasing Main Benefit Abatement Thresholds on 1 April 2021 and Adjustment to the Minimum Family Tax Credit	2020/21	3,297	3,297	3,297	3,297	3,297
Superannuation and Veteran's Pension - Modernising and Simplifying	2020/21	(102,718)	(102,718)	(102,718)	(102,718)	(102,718)

Reasons for Change in Appropriation

The increase in this appropriation for 2024/25 is mainly due to:

- \$983 million for inflation and wage growth adjustments to the payment rates
- \$637 million for an expected increase in the number of people, and
- \$34 million for the impact of policy adjustments relating to changes to the personal income tax thresholds.

The above is partially offset by:

\$30 million as no Supplementary Estimates add-on is required for 2024/25.

Reference	Conditions
New Zealand Superannuation is paid under the New Zealand Superannuation and Retirement Income Act 2001	New Zealand Superannuation provides income for people who have reached the qualifying age of 65 and fulfilled the residency requirements. It includes different rates for a person who lives alone, shares accommodation or is married or in a civil union or de facto relationship. This appropriation is inclusive of tax and is after deductions for debt establishments and overseas pension recoveries.

Orphan's/Unsupported Child's Benefit (M63) (A25)

Scope of Appropriation

This appropriation is limited to the Orphan's/Unsupported Child's Benefit and additional assistance to provide income support for people charged with the responsibility for a child whose parents are dead or cannot be located, suffer a serious long-term disablement, or where there has been a breakdown in the child's family, paid in accordance with criteria set out in, or in delegated legislation made under, the Social Security Act 2018.

Expenses

	2023/24		2024/25	2025/26	2026/27	2027/28
	Final Budgeted \$000	Estimated Actual \$000	Budget \$000	Estimated \$000	Estimated \$000	Estimated \$000
Total Appropriation	387,011	383,211	404,711	416,955	426,198	434,415

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve social outcomes by providing income support to the principal caregivers of orphans and unsupported children.

How Performance will be Assessed and End of Year Reporting Requirements

An exemption was granted, as the appropriation is one from which resources will be provided to a person or an entity other than a department, a functional chief executive, an Office of Parliament, or a Crown Entity; and, under s15D(2)(b)(ii) of the PFA, as additional performance information is unlikely to be informative because this appropriation is solely for payments of Orphan's/Unsupported Child's Benefit under the Social Security Act 2018. Performance information relating to the administration of the payments is provided under the Improved Employment and Social Outcomes Support MCA.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Previous Government						
Improving Financial Assistance for Caregivers	2021/22	17,130	17,979	17,979	17,979	17,979
Initial Working for Families Changes to Support Low- income Families	2021/22	6,593	6,923	7,293	7,293	7,293
Emergency Financial Assistance for Caregivers in Response to COVID-19: Base Rate Increase	2020/21	31,111	31,111	31,111	31,111	31,111
Emergency Financial Assistance for Caregivers in Response to COVID-19: Supporting Stability and Care	2020/21	24,180	24,180	24,180	24,180	24,180

Reasons for Change in Appropriation

The increase in this appropriation for 2024/25 is mainly due to:

- \$15 million for inflation adjustments to the payment rates
- \$4 million for an expected increase in the number of children, and
- \$2 million for an expected increase in the average payment per child (before inflation adjustments).

The above is partially offset by:

• \$4 million as no Supplementary Estimates add-on is required for 2024/25.

Conditions on Use of Appropriation

Reference	Conditions
The Orphan's and Unsupported Child's Benefits are paid under sections 43-48 of the Social Security Act 2018 and additional assistance is paid under the Orphan's and Unsupported Child's Benefit (Additional Assistance) Programme which is saved by clause 21 of Schedule 1 of the Social Security Act 2018 as if it were a special assistance programme approved and established under section 101 of the Social Security Act 2018. The Establishment Grant and School and Year Start-up payments are included in this Orphan's and Unsupported Child's Benefit (Additional Assistance) Programme.	or care for them because the parents are dead, cannot be located, suffer a serious long-term disablement or there has been a breakdown in the child's family. Both Benefits are not income-tested on the

Sole Parent Support (M63) (A25)

Scope of Appropriation

This appropriation is limited to means-tested income support for people who are eligible for Sole Parent Support, paid in accordance with criteria set out in, or in delegated legislation made under, the Social Security Act 2018.

Expenses

	2023/24		2024/25	2025/26	2026/27	2027/28
	Final Budgeted \$000	Estimated Actual \$000	Budget \$000	Estimated \$000	Estimated \$000	Estimated \$000
Total Appropriation	2,109,996	2,093,896	2,244,548	2,248,758	2,233,350	2,240,504

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve employment and social outcomes by providing means-tested income support to sole parents while they are caring for dependent children.

How Performance will be Assessed and End of Year Reporting Requirements

An exemption was granted, as the appropriation is one from which resources will be provided to a person or an entity other than a department, a functional chief executive, an Office of Parliament, or a Crown Entity; and, under s15D(2)(b)(ii) of the PFA, as additional performance information is unlikely to be informative because this appropriation is solely for payments of Sole Parent Support under the Social Security Act 2018. Performance information relating to the administration of the payments is provided under the Improved Employment and Social Outcomes Support MCA.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Current Government						
Personal Income Tax and Independent Earner Tax Credit threshold changes	2024/25	-	(9,657)	(10,307)	(10,055)	(9,972)
Main Benefit Indexation to CPI Rather than Wages from 1 April 2024	2023/24	4,622	7,911	(35,639)	(75,446)	(106,325)
Previous Government						
Passing on Child Support Payments to Sole Parent Beneficiaries: Policy Decisions and Pre-commitment Funding	2023/24	(21,297)	(21,989)	(21,989)	(21,989)	(21,989)
Welfare Assistance Package to Help Low-income People meet the Increasing Cost of Living	2022/23	21,429	22,896	23,462	23,366	23,366
Improving the Subsequent Work Capacity Medical Certificate Process for Jobseeker Support Health Condition and Disability	2021/22	3	3	3	3	3
Main Benefit Increase and Other Changes - 1 April 2022	2021/22	72,822	72,927	72,927	72,927	72,927
Main Benefit Increase and Other changes - 1 July 2021	2021/22	100,169	100,308	100,308	100,308	100,308
Reinstating the Training Incentive Allowance for Levels 4 to 7 on the New Zealand Qualifications Framework	2021/22	31,852	18,107	-	-	
Welfare Overhaul: Removing the Subsequent Child Policy	2021/22	104,695	104,695	104,695	104,695	104,695
Benefits for Recent Migrants - Continuing Current Residency Requirements	2020/21	179	179	179	179	179
Increasing Main Benefit Abatement Thresholds on 1 April 2021 and Adjustment to the Minimum Family Tax Credit	2020/21	9,277	9,277	9,277	9,277	9,277

Reasons for Change in Appropriation

The increase in this appropriation for 2024/25 is mainly due to:

- \$102 million for inflation adjustments to the payment rates
- \$61 million for an expected increase in the number of people, and
- \$3 million for the impact of policy adjustments relating to the change in indexation from wage growth to inflation.

The above is partially offset by:

- \$16 million as no Supplementary Estimates add-on is required for 2024/25, and
- \$10 million for the impact of policy adjustments relating to the changes to the personal income tax thresholds.

Conditions on Use of Appropriation

Reference	Conditions
Sections 29 to 33 of the Social Security Act 2018	Sole Parent Support provides income support for sole parents with a dependent child younger than 14 years of age. Work preparation obligations usually apply to Sole Parent Support recipients with a child younger than three years of age. Part-time work obligations usually apply to Sole Parent Support recipients whose youngest child is aged three and less than 14. The weekly amounts quoted are before Family Tax Credit payments. The benefit is income tested. The appropriation is inclusive of tax and is after deductions for debt establishments and overseas pension recoveries.

Special Circumstance Assistance (M63) (A25)

Scope of Appropriation

This appropriation is limited to financial assistance to people in special circumstances and comprises the Clothing Allowance, and providing assistance for community costs, domestic violence and witness protection relocation, home help, social rehabilitation assistance, telephone costs, paid in accordance with criteria set out in, or in delegated legislation made under, the Social Security Act 2018; and Civilian Amputees Assistance, paid in accordance with criteria set out in the Disabled Persons Community Welfare Act 1975.

Expenses

	2023/24		2024/25	2025/26	2026/27	2027/28
	Final Budgeted \$000	Estimated Actual \$000	Budget \$000	Estimated \$000	Estimated \$000	Estimated \$000
Total Appropriation	11,590	10,690	11,602	12,136	12,456	12,995

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve social outcomes by providing financial support to people to meet costs arising from special circumstances as described in the Conditions on Use of Appropriation table.

How Performance will be Assessed and End of Year Reporting Requirements

An exemption was granted, as the appropriation is one from which resources will be provided to a person or an entity other than a department, a functional chief executive, an Office of Parliament, or a Crown Entity; and, under s15D(2)(b)(ii) of the PFA, as additional performance information is unlikely to be informative because this appropriation is solely for payments of Special Circumstance Assistance under the Social Security Act 2018. Performance information relating to the administration of the payments is provided under the Improved Employment and Social Outcomes Support MCA.

Conditions on Use of Appropriation

Reference	Conditions
Civilian Amputee Assistance is paid under a Ministerial arrangement under section 30 of the Disabled Persons Community Welfare Act 1975	The Civilian Amputees Assistance payment is made to assist people with travel, accommodation and other costs incurred when attending a limb centre.
Clothing Allowance is paid under section 71 of the Residential Care and Disability Support Services Act 2018 and the Residential Care and Disability Support Services Regulations 2018 (made pursuant to section 74 of the Residential Care and Disability Support Services Act 2018)	The Clothing Allowance is available to all recipients of a Residential Care Subsidy or Residential Care Loan. It is payable annually. This assistance is non-taxable.
Home Help is paid under the Home Help Programme, saved by clause 21 of Schedule 1 of the Social Security Act 2018 as if it were a special assistance programme approved and established under section 101 of the Social Security Act 2018	Home Help is available to families who require temporary part-time domestic help (such as housework, laundry and food preparation) because of a domestic emergency, multiple births or other reason (other than for age, ill health or disability-related reasons). This assistance is subject to a means test except in multiple birth cases. This assistance is non-taxable.
Social Rehabilitation Assistance is paid under the Social Rehabilitation Assistance Programme, saved by clause 21 of Schedule 1 of the Social Security Act 2018 as if it were a special assistance programme approved and established under section 101 of the Social Security Act 2018	Social Rehabilitation Assistance provides financial assistance to help people in approved residential social rehabilitation programmes to pay the cost of their treatment or care in those programmes. Payment is made direct to the social rehabilitation provider. To be eligible a resident must receive an income-tested benefit, New Zealand Superannuation or Veteran's Pension and cannot receive Accommodation Supplement, Disability Allowance, Special Benefit or Temporary Additional Support at the same time. This assistance is non-taxable.
Telephone Costs Payment is paid under the Telephone Costs Payment Programme, saved by clause 21 of Schedule 1 of the Social Security Act 2018 as if it were a special assistance programme approved and established under section 101 of the Social Security Act 2018	The Telephone Costs Payment provides assistance with telephone rental costs to those people that received a Disability Allowance for telephone rental costs as at 31 March 1999. The rate of payment is adjusted so the Telephone Costs Payment plus any Disability Allowance payable does not exceed the maximum payment rate for Disability Allowance. These payments are non-taxable.
Community Costs payments are paid under the Community Costs Programme, saved by clause 21 of Schedule 1 of the Social Security Act 2018 as if it were a special assistance programme approved and established under section 101 of the Social Security Act 2018	The Community Costs payment assists people in certain short-term residential treatment programmes to help them to re-integrate into the community at the end of their treatment programme. This assistance helps clients to meet essential costs in the community that they are not able to meet from their personal allowances or other resources. This assistance is non-taxable and income and cash asset-tested.

Student Allowances (M63) (A25)

Scope of Appropriation

This appropriation is limited to means-tested allowances for students on an approved study programme, paid in accordance with criteria set out in the Student Allowance Regulations 1998; and payment of Student Allowance Transfer Grants to students with dependants, paid in accordance with criteria set out in, or in delegated legislation made under, the Social Security Act 2018.

Expenses

	2023/24		2024/25	2025/26	2026/27	2027/28
	Final Budgeted \$000	Estimated Actual \$000	Budget \$000	Estimated \$000	Estimated \$000	Estimated \$000
Total Appropriation	550,163	529,163	578,649	610,211	612,202	615,734

Components of the Appropriation

	2023/24		2024/25	2025/26	2026/27	2027/28
	Budgeted \$000	Estimated Actual \$000	Budget \$000	Estimated \$000		Estimated \$000
Student Allowances	528,686	528,686	578,156	609,674	611,664	615,198
Student Allowance Transfer Grant	477	477	493	537	538	536
Supplementary Estimates Add-on	21,000	-	-	-	-	-

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve employment and social outcomes by providing financial support to eligible students to undertake tertiary study.

How Performance will be Assessed and End of Year Reporting Requirements

An exemption was granted, as the appropriation is one from which resources will be provided to a person or an entity other than a department, a functional chief executive, an Office of Parliament, or a Crown Entity; and, under s15D(2)(b)(ii) of the PFA, as additional performance information is unlikely to be informative because this appropriation is solely for payments of Student Allowances under the Social Security Act 2018. Performance information relating to the administration of the payments is provided under the Management of Student Support appropriation.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Current Government						
Personal Income Tax and Independent Earner Tax Credit threshold changes	2024/25	-	28	122	209	300
Training 25 more Doctors	2024/25	-	23	63	103	195
Previous Government						
Increasing Medical School Enrolments for the 2024 Intake	2026/27	-	-	-	160	361
Waiving Student Support Residency Rules for Families of those directly affected by the Christchurch Mosques Attack	2023/24	132	335	137	(122)	(70)
Main Benefit Increase and Other Changes - 1 April 2022	2021/22	55,805	56,190	56,190	56,190	56,190
Reinstating the Training Incentive Allowance for Levels 4 to 7 on the New Zealand Qualifications Framework	2021/22	(44,551)	(25,228)	-	-	-

Reasons for Change in Appropriation

The increase in this appropriation for 2024/25 is mainly due to:

\$24 million for inflation adjustments to the payment rates

- \$18 million for an expected increase in the number of people, and
- \$7 million for an expected increase in the average payment per person (before inflation adjustments).

The above is partially offset by:

• \$21 million as no Supplementary Estimates add-on is required for 2024/25.

Conditions on Use of Appropriation

Reference	Conditions
Student Allowances are paid under the Student Allowances Regulations 1998	Student Allowances are paid to assist eligible students with their living expenses while they undertake full-time study. This appropriation also includes an accommodation benefit payable to Student Allowance recipients meeting certain criteria under Regulation 9 of the Student Allowances Regulations 1998. A student may be eligible for a Student Allowance if he or she is:
	a New Zealand citizen, or is ordinarily resident and has lived in New Zealand for at least three years and entitled to reside indefinitely in New Zealand, or meets the criteria in regulation 12 of the Student Allowances Regulations 1998
	enrolled in a full-time course/programme at a tertiary provider or a secondary school, is approved to study overseas, or is approved to study in a part-time course, and
	aged 18 to 65 if undertaking secondary or tertiary study (under certain circumstances 16-17 year-old students may be eligible) and meets certain income tests.
	The range of Student Allowance rates that students are paid vary according to living circumstances. The rate of allowances payable to students aged under 24 years (previously 25 years) who do not have supported children is dependent on the taxable income of both parents and include an "at home" or "away from home" rate depending on the student's living circumstances. Allowances payable to single students aged 24 years or over are not dependent on parental income and also include an "at home" or "away from home" rate depending on the student's living circumstances. Rates of allowances can also vary depending on the student's relationship status and whether or not they have dependent children. This Allowance is inclusive of taxation and is after deductions for debt establishments.
Student Allowance Transfer Grant is paid under the Student Allowance Transfer Grant Programme, saved by clause 21 of Schedule 1 of the Social Security Act 2018 as if it were a special assistance programme approved and established under section 101 of the Social Security Act 2018	The Student Allowance Transfer Grant Programme pays a non-taxable amount to students with a dependant (spouse or child) who would otherwise suffer hardship during the stand-down period while transferring from a student allowance to a working-age benefit. The amount payable is equal to one week of the net benefit amount (after abatement) and after deducting any other payment made.

Study Scholarships and Awards (M63) (A25)

Scope of Appropriation

This appropriation is limited to scholarships and awards to tertiary students awarded in accordance with Cabinet decisions; and Teach NZ Scholarships awarded in accordance with the Education Act 1989.

Expenses

	2023/24		2024/25	2025/26	2026/27	2027/28
	Final Budgeted \$000	Estimated Actual \$000	Budget \$000	Estimated \$000	Estimated \$000	Estimated \$000
Total Appropriation	26,834	26,834	22,546	20,426	20,426	20,426

Components of the Appropriation

	2023/24		2024/25	2025/26	2026/27	2027/28
	Budgeted \$000	Estimated Actual \$000	Budget \$000	Estimated \$000		Estimated \$000
Scholarship and NQF/NCEA Awards	4,639	4,639	4,639	4,639	4,639	4,639
TeachNZ Scholarships	22,195	22,195	17,907	15,787	15,787	15,787

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve employment and social outcomes by providing financial support to eligible students to undertake tertiary study.

How Performance will be Assessed and End of Year Reporting Requirements

An exemption was granted, as the appropriation is one from which resources will be provided to a person or an entity other than a department, a functional chief executive, an Office of Parliament, or a Crown Entity; and, under s15D(2)(b)(ii) of the PFA, as additional performance information is unlikely to be informative because this appropriation is solely for payments of Study Scholarships and Awards under the Education Act 1989. Performance information relating to the administration of the payments is provided under the Management of Student Support appropriation.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Previous Government						
Repurposing Projected Underspends to Address Ongoing COVID-19 Related Pressures in the Education Sector	2022/23	3,840	2,120	-	-	-
Teacher Supply Initiatives - Cost Pressure	2023/24	2,568	-	-	-	-

Reasons for Change in Appropriation

The decrease in this appropriation for 2024/25 is because funding from previous policy decisions to increase the number of TeachNZ scholarships offered in 2023/24 reduces from 2024/25.

Reference	Conditions
Scholarship and NQF/NCEA Awards are paid under Cabinet decisions	Scholarship and NQF/NCEA Awards are paid under Cabinet decisions.
TeachNZ Scholarships are awarded under section 616 of the Education and Training Act 2020	TeachNZ Scholarships assist with study to become an early childhood education teacher, a Māori medium teacher or a teacher of specific secondary school subjects. Scholarship recipients have fees paid, and full-time students receive an additional non-taxable allowance for costs. Scholarship recipients are bonded to teach in New Zealand for a period equivalent to the period of assistance, and may have all or part of their scholarship payments recovered as a Student Loan under Schedule 9, Clause 11 of the Education and Training Act 2020 if the bond is breached.

Supported Living Payment (M63) (A25)

Scope of Appropriation

This appropriation is limited to means-tested income support for people who are eligible for the Supported Living Payment, paid in accordance with criteria set out in, or in delegated legislation made under, the Social Security Act 2018.

Expenses

	2023/24		2024/25	2025/26	2026/27	2027/28
	Final Budgeted \$000	Estimated Actual \$000	Budget \$000	Estimated \$000	Estimated \$000	Estimated \$000
Total Appropriation	2,546,102	2,528,102	2,661,128	2,749,700	2,819,187	2,884,354

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve employment and social outcomes by providing income support to people who are permanently and severely restricted in their capacity to work, or who are giving full-time care at home to a person who would otherwise require hospital or similar care.

How Performance will be Assessed and End of Year Reporting Requirements

An exemption was granted, as the appropriation is one from which resources will be provided to a person or an entity other than a department, a functional chief executive, an Office of Parliament, or a Crown Entity; and, under s15D(2)(b)(ii) of the PFA, as additional performance information is unlikely to be informative because this appropriation is solely for payments of Supported Living Payment under the Social Security Act 2018. Performance information relating to the administration of the payments is provided under the Improved Employment and Social Outcomes Support MCA.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Current Government						
Personal Income Tax and Independent Earner Tax Credit threshold changes	2024/25	-	(13,461)	(14,751)	(14,722)	(14,706)
Main Benefit Indexation to CPI Rather than Wages from 1 April 2024	2023/24	5,232	8,790	(40,171)	(85,714)	(121,920)
Previous Government						
Updating and Reopening the Parent Category Resident Visa	2025/26	-	-	60	153	153
Passing on Child Support Payments to Sole Parent Beneficiaries: Policy Decisions and Pre-commitment Funding	2023/24	(2,709)	(2,938)	(2,938)	(2,938)	(2,938)
Addressing Issues with the Fair Residency Bill	2022/23	399	850	850	850	850
Changes to the Fair Residency Bill	2022/23	(399)	(636)	(892)	(1,197)	(1,529)
Welfare Assistance Package to Help Low-income People meet the Increasing Cost of Living	2022/23	24,628	25,675	26,628	27,431	27,431

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Improving the Subsequent Work Capacity Medical Certificate Process for Jobseeker Support Health Condition and Disability	2021/22	23	23	23	23	23
Main Benefit Increase and Other Changes - 1 April 2022	2021/22	95,639	98,388	98,388	98,388	98,388
Main Benefit Increase and Other changes - 1 July 2021	2021/22	144,920	149,095	149,095	149,095	149,095
Delaying the Implementation of the NZ Superannuation and Veteran's Pension Legislation Amendment Bill	2020/21	(1,514)	(1,514)	(1,514)	(1,514)	(1,514)
Increasing Main Benefit Abatement Thresholds on 1 April 2021 and Adjustment to the Minimum Family Tax Credit	2020/21	3,561	3,561	3,561	3,561	3,561
Superannuation and Veteran's Pension - Modernising and Simplifying	2020/21	15,927	15,927	15,927	15,927	15,927
Benefits for Recent Migrants - Continuing Current Residency Requirements	2020/21	1,348	1,348	1,348	1,348	1,348

Reasons for Change in Appropriation

The increase in this appropriation for 2024/25 is mainly due to:

- \$119 million for inflation adjustments to the payment rates
- \$39 million for an expected increase in the number of people, and
- \$4 million for the impact of policy adjustments relating to the change in indexation from wage growth to inflation.

The above is partially offset by:

- \$18 million as no Supplementary Estimates add-on is required for 2024/25, and
- \$13 million for the impact of policy adjustments relating to the changes to the personal income tax thresholds.

Reference	Conditions
Sections 34-42 of the Social Security Act 2018 covers the Supported Living Payment and the Supported Living Payment on ground of caring for another person	The Supported Living Payment is paid to people on medical or caring grounds. The Supported Living Payment is paid on medical grounds to people aged 16 years or older who are assessed as being permanently and severely restricted in their capacity for work because of a health condition, injury or disability (ie, one that will last for not less than two years, or is expected to be terminal within that period) that prevents them from regularly working 15 hours or more a week in open employment. They also qualify if they are totally blind. Includes payment of an additional subsidy on earnings to recipients of Supported Living Payment in respect of their total blindness if they are employed in any occupation provided the person's total income from all sources does not exceed a specified amount. The Supported Living Payment is paid on caring grounds to people who are caring full-time for someone other than their partner who would need hospital or similar care if not in this care. This is paid to people 20 years or older, or 18 if the applicant does not have a dependent child. The benefit is income-tested and subject to income abatement but all earnings from efforts of a totally blind person are excluded. Net weekly rates depend on age marital and family status. The weekly amounts quoted are before Family Tax Credit payments. This appropriation is inclusive of tax and is after deductions for debt establishments and overseas pension recoveries. The Social Security Agreement between New Zealand and Australia allows New Zealand to make direct payments to recipients of Supported Living Payment for applications made after 1 July 2002. These payments are a function of the amount of time the recipient has lived in New Zealand and Australia.

Training Incentive Allowance (M63) (A25)

Scope of Appropriation

This appropriation is limited to the Training Incentive Allowance, paid in accordance with delegated legislation made under the Social Security Act 2018.

Expenses

	2023/24		2024/25	2025/26	2026/27	2027/28
	Final Budgeted \$000	Estimated Actual \$000		Estimated \$000	Estimated \$000	Estimated \$000
Total Appropriation	19,465	16,465	20,636	20,636	20,636	20,636

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve employment and work readiness outcomes by providing financial support to people to assist with training or study related costs.

How Performance will be Assessed and End of Year Reporting Requirements

An exemption was granted, as the appropriation is one from which resources will be provided to a person or an entity other than a department, a functional chief executive, an Office of Parliament, or a Crown Entity; and, under s15D(2)(b)(ii) of the Public Finance Act 1989, as additional performance information is unlikely to be informative as this appropriation is solely for the payment of the Training Incentive Allowance under the Social Security Act 2018. Performance information relating to the administration of the payments is provided under the Improved Employment and Social Outcomes Support MCA.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Previous Government						
Training Incentive Allowance - Supporting Eligible People to Study	2024/25	-	10,187	19,676	19,676	19,676
Reinstating the Training Incentive Allowance for Levels 4 to 7 on the New Zealand Qualifications Framework	2021/22	36,699	12,606	-	-	-
Transfer of funding for the Training Incentive Allowance up to Level 3 on the New Zealand Qualifications Framework	2021/22	960	960	960	960	960

Reference	Conditions
Training Incentive Allowance is paid under a Ministerial welfare programme authorised under section 101 of the Social Security Act 2018	Provision of assistance with costs of undertaking approved study toward qualifications at levels 7 (degree level) and below under the NZQCF. Eligible recipients are sole parents with dependent children in receipt of an eligible benefit under the Social Security Act 2018 and disabled people and carers in receipt of a Supported Living Payment. It contributes towards actual costs the clients incur from attending study, including tuition fees, books, transport and childcare up to a maximum.

Transitional Assistance (M63) (A25)

Scope of Appropriation

This appropriation is limited to supplementary financial assistance to people who are adversely affected by changes in policy or legislation, so they will not be financially worse off at the point of change, paid in accordance with criteria set out in, or in delegated legislation made under, the Social Security Act 2018.

Expenses

	2023/24		2024/25	2025/26	2026/27	2027/28
	Final Budgeted \$000	Estimated Actual \$000	Budget \$000	Estimated \$000	Estimated \$000	Estimated \$000
Total Appropriation	126	126	500	500	500	500

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve employment and social outcomes by providing supplementary financial assistance to people who are adversely affected by changes in policy or legislation.

How Performance will be Assessed and End of Year Reporting Requirements

An exemption was granted, as the appropriation is one from which resources will be provided to a person or an entity other than a department, a functional chief executive, an Office of Parliament, or a Crown Entity; and, under s15D(2)(b)(ii) of the PFA, as additional performance information is unlikely to be informative because this appropriation is solely for payments of Transitional Assistance under the Social Security Act 2018. Performance information relating to the administration of the payments is provided under the Improved Employment and Social Outcomes Support MCA.

Reasons for Change in Appropriation

The increase in this appropriation for 2024/25 is due to the cumulative impact of previous policy decisions, such as the Families Package.

Reference	Conditions
Transitional Assistance is paid through the Families Package (Transitional Assistance) Programme, saved by clause 21 of Schedule 1 of the Social Security Act 2018 as if it were a special assistance programme approved and established under section 101 of the Social Security Act 2018	The delegated legislation provides for financial assistance to people who are financially disadvantaged as an unintended consequence of the net effects of certain policy packages such as the Children Living in Material Hardship Package, or the Families Package.

Veterans' Pension (M75) (A25)

Scope of Appropriation

This appropriation is limited to the provision of the Veterans' Pension, and lump sum payments upon the death of a qualifying veteran or a veteran's qualifying spouse or partner, to eligible veterans and their spouses, partners and dependent children, as set out in the Veterans' Support Act 2014 and delegated legislation made under that Act.

Expenses

	2023/24		2024/25	2025/26	2026/27	2027/28
	Final Budgeted \$000	Estimated Actual \$000	Budget	Estimated \$000	Estimated \$000	Estimated \$000
Total Appropriation	132,263	130,763	128,044	122,884	117,380	112,530

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve social participation and independence for veterans by providing financial support.

How Performance will be Assessed and End of Year Reporting Requirements

An exemption was granted, as the appropriation is one from which resources will be provided to a person or an entity other than a department, a functional chief executive, an Office of Parliament, or a Crown Entity; and, under s15D(2)(b)(ii) of the PFA, as additional performance information is unlikely to be informative because this appropriation is solely for payments of Veterans' Pension under the War Pensions Act 1954 and the Veterans' Support Act 2014. Performance information relating to the administration of the payments is provided under the Processing of Veterans' Pensions appropriation.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Current Government						
Personal Income Tax and Independent Earner Tax Credit threshold changes	2024/25	-	189	909	1,416	1,352
Previous Government						
Addressing Issues with the Fair Residency Bill	2022/23	(11)	(22)	(22)	22)	22)
Changes to the Fair Residency Bill	2022/23	11	17	21	25	29
Delaying the Implementation of the NZ Superannuation and Veteran's Pension Legislation Amendment Bill	2020/21	57	57	57	57	57
Increasing Main Benefit Abatement Thresholds on 1 April 2021 and Adjustment to the Minimum Family Tax Credit	2020/21	17	17	17	17	17
Superannuation and Veteran's Pension - Modernising and Simplifying	2020/21	(593)	(593)	(593)	(593)	(593)

Conditions on Use of Appropriation

Reference	Conditions
Veterans' Pension paid in accordance with the criteria set out in the Veterans' Support Act 2014	The Veterans' Pension is payable in the circumstances set out in the Veterans' Support Act 2014. This includes payment to ex-service personnel who served in the armed forces in a declared war or emergency and have either: reached the qualifying age for New Zealand Superannuation and qualify Superannuation or who were entitled to receive a veterans' pension under the War Pensions Act 1954. A veteran can also be entitled to a pension if he or she was receiving a veterans' pension under the War Pensions Act 1954 by reason of infirmity and has not reached the New Zealand Superannuation qualification age, or if he or she were receiving a war disablement pension immediately before the commencement of Part 3 of Veterans' Support Act 2014. The rates of payment are the same as for New Zealand Superannuation. The spouses of deceased Veterans' Pension recipients continue to receive it if entitled under the Veterans' Support Act 2014.

Winter Energy Payment (M63) (A25)

Scope of Appropriation

This appropriation is limited to the Winter Energy Payment, paid to eligible people in accordance with criteria set out in, or in delegated legislation made under, the Social Security Act 2018.

Expenses

	2023/24		2024/25	2025/26	2026/27	2027/28
	Final Budgeted \$000	Estimated Actual \$000	Budget \$000	Estimated \$000	Estimated \$000	Estimated \$000
Total Appropriation	553,499	535,499	554,810	564,653	572,919	582,325

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve positive social outcomes by providing financial support to meet heating related costs during winter.

How Performance will be Assessed and End of Year Reporting Requirements

An exemption was granted, as the appropriation is one from which resources will be provided to a person or an entity other than a department, a functional chief executive, an Office of Parliament, or a Crown Entity; and, under s15D(2)(b)(ii) of the PFA, as additional performance information is unlikely to be informative because this appropriation is solely for payments of the Winter Energy Payment under the Social Security Act 2018. Performance information relating to the administration of the payments is provided under the Improved Employment and Social Outcomes Support MCA.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	
Current Government						
Main Benefit Indexation to CPI Rather than Wages from 1 April 2024	2024/25	-	(8)	(41)	(86)	(118)

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Previous Government						
Passing on Child Support Payments to Sole Parent Beneficiaries: Policy Decisions and Pre-commitment Funding	2023/24	(91)	(97)	(97)	(97)	(97)
Reinstating the Training Incentive Allowance for Levels 4 to 7 on the New Zealand Qualifications Framework	2021/22	1,501	1,315	-	-	-
Increasing Main Benefit Abatement Thresholds on 1 April 2021 and Adjustment to the Minimum Family Tax Credit	2020/21	3,620	3,620	3,620	3,620	3,620

Conditions on Use of Appropriation

Reference	Conditions
The Winter Energy Payment is paid under section 72 of the Social Security Act 2018	The Winter Energy Payment is payable to recipients of a qualifying benefit (a main benefit, New Zealand superannuation or a veteran's pension) by weekly or fortnightly instalments during the winter period of 22 weeks starting on 1 May. If a couple are both receiving a qualifying benefit, only one of them is eligible for the Winter Energy Payment. It is not generally payable to people receiving funded long-term residential care or residential care services or to people who have elected not to receive it. The payment is payable for up to a maximum of 28 days for any one or more absences of the beneficiary from New Zealand during the winter period. The rate of the payment depends on family status.

Work Assistance (M63) (A25)

Scope of Appropriation

This appropriation is limited to payments to beneficiaries, low income earners, students and ex beneficiaries to assist them to obtain and maintain employment, paid in accordance with criteria set out in, or in delegated legislation made under, the Social Security Act 2018.

Expenses

	2023/24		2024/25	2025/26	2026/27	2027/28
	Final Budgeted \$000	Estimated Actual \$000	Budget \$000	Estimated \$000	Estimated \$000	Estimated \$000
Total Appropriation	4,379	3,479	4,494	4,602	4,697	4,808

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve employment and social outcomes by providing financial support to people who are transitioning or have recently transitioned into employment to sustain their employment.

How Performance will be Assessed and End of Year Reporting Requirements

An exemption was granted, as the appropriation is one from which resources will be provided to a person or an entity other than a department, a functional chief executive, an Office of Parliament, or a Crown Entity; and, under s15D(2)(b)(ii) of the PFA, as additional performance information is unlikely to be

informative because this appropriation is solely for payments of Work Assistance under the Social Security Act 2018. Performance information relating to the administration of the payments is provided under the Improved Employment and Social Outcomes Support MCA.

Conditions on Use of Appropriation

Reference	Conditions
New Employment Transition Grants are paid under the New Employment Transition Grant Programme, saved by clause 21 of Schedule 1 of the Social Security Act 2018 as if it were a special assistance programme approved and established under section 101 of the Social Security Act 2018	New Employment Transition Grants provide payments to clients with a dependent child or children during the first six months that their benefit is stopped due to gaining employment. A payment can be made when the client is unable to work because they, their partner or dependent children become sick or because of a breakdown in childcare arrangements. Payments are non-taxable and non-recoverable.
Employment Transition Assistance is paid under the Employment Transition Programme, saved by clause 21 of Schedule 1 of the Social Security Act 2018 as if it were a special assistance programme approved and established under section 101 of the Social Security Act 2018	The Employment Transition Assistance pays assistance to former Supported Living Payment - sickness, injury, or disability recipients who have completed an Employment Trial (this is when a person on Supported Living Payment can work 15 hours or more in open employment for an agreed period of up to six months without losing eligibility to Supported Living Payment) and who would otherwise experience a drop in income when they lose eligibility to Supported Living Payment at the end of the trial. The Assistance is non-taxable.
Seasonal Work Assistance is paid under the Seasonal Work Assistance Programme, saved by clause 21 of Schedule 1 of the Social Security Act 2018 as if it were a special assistance programme approved and established under section 101 of the Social Security Act 2018	Seasonal Work Assistance provides assistance to people who left benefit to take up seasonal horticultural and viticulture work and who cannot work and lose income due to adverse weather conditions. It pays a non-taxable weekly amount up to the net income lost for the week, subject to a maximum that depends on the client's family circumstances. The Assistance is non-recoverable.
Work Bonus is paid under the Work Bonus Programme, saved by clause 21 of Schedule 1 of the Social Security Act 2018 as if it were a special assistance programme approved and established under section 101 of the Social Security Act 2018	Work Bonus provides a non-recoverable financial incentive to people who leave benefit for paid employment. It is an entitlement available to qualifying recipients of Sole Parent Support who do not have work-test obligations and Supported Living Payment on grounds of sickness, injury, disability or total blindness, and Emergency Benefit analogous to either of these two benefits. The Work Bonus incentive is non-taxable.

Youth Payment and Young Parent Payment (M63) (A25)

Scope of Appropriation

This appropriation is limited to income support and incentive payments for people who are eligible for the Youth Payment or Young Parent Payment, paid in accordance with criteria set out in, or in delegated legislation made under, the Social Security Act 2018.

Expenses

	2023/24		2024/25	2025/26	2026/27	2027/28
	Final Budgeted \$000	Estimated Actual \$000	Budget	Estimated \$000	Estimated \$000	Estimated \$000
Total Appropriation	72,428	70,628	76,946	80,605	84,261	87,624

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve employment and social outcomes by providing income support and incentive payments to young people and young parents.

How Performance will be Assessed and End of Year Reporting Requirements

An exemption was granted, as the appropriation is one from which resources will be provided to a person or an entity other than a department, a functional chief executive, an Office of Parliament, or a Crown Entity; and, under s15D(2)(b)(ii) of the PFA, as additional performance information is unlikely to be informative because this appropriation is solely for payments of Youth Payment and Young Parent Payment under the Social Security Act 2018. Performance information relating to the administration of the payments is provided under the Improved Employment and Social Outcomes Support MCA.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Current Government						
Personal Income Tax and Independent Earner Tax Credit threshold changes	2024/25	-	(424)	(473)	(483)	(491)
Main Benefit Indexation to CPI Rather than Wages from 1 April 2024	2023/24	142	260	(1,162)	(2,558)	(3,716)
Previous Government						
Passing on Child Support Payments to Sole Parent Beneficiaries: Policy Decisions and Pre-commitment Funding	2024/25	-	(7)	(7)	(7)	(7)
Welfare Assistance Package to Help Low-income People meet the Increasing Cost of Living	2022/23	695	740	783	822	822
Improving the Subsequent Work Capacity Medical Certificate Process for Jobseeker Support Health Condition and Disability	2021/22	2	2	2	2	2
Main Benefit Increase and Other Changes - 1 April 2022	2021/22	5,495	5,809	5,809	5,809	5,809
Main Benefit Increase and Other Changes - 1 July 2021	2021/22	4,759	5,081	5,081	5,081	5,081
Benefits for Recent Migrants - Continuing Current Residency Requirements	2020/21	53	53	53	53	53

Reference	Conditions
Youth Payment and Young Parent Payment are paid under sections 49-62 of the Social Security Act 2018	Youth Payment provides support to 16-17 year-olds with nil or minimum income who are in or available for full-time education, training or work-based learning, where it is inappropriate for them to obtain financial support from their parents or guardians or any other person. Youth Payment can continue after the young person turns 18 in some circumstances. Young Parent Payment provides support to 18 and 19 year-old parents with nil or minimum income who are in or available for full-time education, training or work-based learning, and 16 and 17 year old parents who are in or available for full-time education, training or work-based learning, where it is inappropriate for them to obtain financial support from their parents or guardians or any other person. In addition to the obligation to be in or available for full-time education, training or work-based learning, Youth Payment and Young Parent Payment recipients have an obligation to participate in budgeting activities. Young Parent Payment recipients have an additional obligation to participate in a parenting programme, to enrol their children with a Primary Healthcare Organisation, to keep their children under five up to date with Well Child checks and to use suitable childcare while they participate in education, training, work-based learning or part-time work. The Young Parent Payment can continue after the young parent turns 20 in some circumstances. These Payments are taxable and are after deductions for debt establishments. The Young Parent and Youth Payments can include the payment of additional incentive payments for meeting education and training, budgeting and parenting obligations. The incentive payments are non-taxable.

3.4 - Non-Departmental Other Expenses

Apprentice Support (M63) (A25)

Scope of Appropriation

This appropriation is limited to supporting employers of existing and incoming apprentices through the Apprenticeship Boost Initiative in accordance with criteria established by Cabinet.

Expenses

	202	2024/25	
	Final Budgeted \$000	Estimated Actual \$000	
Total Appropriation	111,523	111,523	31,947

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve continued employment and training for first and second year apprentices by providing financial support to employers, ensuring New Zealand grows its skilled workforces.

How Performance will be Assessed and End of Year Reporting Requirements

An exemption was granted, as the appropriation is one from which resources will be provided to a person or an entity other than a department, a functional chief executive, an Office of Parliament, or a Crown Entity; and, under s15D(2)(b)(ii) of the PFA, as additional performance information is unlikely to be informative because this appropriation is solely for payments through the Apprenticeship Boost Initiative. Performance information relating to the administration of the payments is provided under the Improved Employment and Social Outcomes Support MCA.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Current Government						
Apprenticeship Boost Scheme Continuation	2024/25	-	(22,771)	25,729	25,729	25,729
Previous Government						
Continuing Support for Apprenticeships	2022/23	20,047	56,475	-	-	-
Apprenticeship Boost Initiative - Extending the programme	2021/22	92,923	-	-	-	-

Reasons for Change in Appropriation

The decrease in this appropriation for 2024/25 is mainly due to:

- \$92.923 million to extend the end date of the initiative to 31 December 2023 for existing and additional apprentices in Budget 2022, and
- \$22.771 million for the Apprentice Boost Scheme Continuation initiative in Budget 2024, resulting in a decrease to the appropriation in 2024/25.

The above is partially offset by \$36.428 million increase to further extend Apprentice Boost to the end of 2025 as part of Budget 2023.

Debt Write-downs (M63) (A25)

Scope of Appropriation

This appropriation is limited to the provision for write-downs of Crown debt administered by the Ministry of Social Development due to debt write offs or debt provisions resulting from the need to value debt in accordance with generally accepted accounting practice.

Expenses

	202	2024/25	
	Final Budgeted \$000		Budget \$000
Total Appropriation	144,119	124,119	127,517

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve accurate valuations of outstanding debt in accordance with generally accepted accounting practice.

How Performance will be Assessed and End of Year Reporting Requirements

An exemption was granted, as the appropriation is one from which resources will be provided to a person or an entity other than a department, a functional chief executive, an Office of Parliament, or a Crown Entity; and, under s15D(2)(b)(ii) of the PFA, as additional performance information is unlikely to be informative because this is a technical accounting appropriation solely to record the amount of debt writedowns and provisions for debt write-down resulting from the need to value the amount of outstanding debt in accordance with generally accepted accounting practice.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Current Government						
Return of Funding - Financial relief for Clients unable to receive their Russian overseas pensions	2023/24	(714)	(898)	(234)	-	-
Previous Government						
Financial relief for Clients unable to receive their Russian overseas pensions	2023/24	714	898	234	-	-
Hardship Assistance - Permanently Increasing Hardship Assistance Income Limits	2022/23	3,273	3,384	3,469	3,469	3,469
Housing-Related Hardship Assistance - Improving Support for Housing insecure and Low-income New Zealanders	2022/23	12,161	12,729	13,111	13,111	13,111

Reasons for Change in Appropriation

The decrease in this appropriation for 2024/25 is mainly due to \$20 million for a one-off increase to the appropriation in 2023/24 for Supplementary Estimates add-on.

Disability-related Legal Expenses (M23) (A25)

Scope of Appropriation

This appropriation is limited to funding the defence and settlement of disability-related legal claims against the Crown.

Expenses

	202	2024/25	
	Final Budgeted \$000	Estimated Actual \$000	Budget \$000
Total Appropriation	3,194	3,194	1,000

What is Intended to be Achieved with this Appropriation

This appropriation is intended to enable action to be taken regarding legal claims against Whaikaha - Ministry of Disabled People, so that it can fund its legal costs and, where appropriate, make settlements.

How Performance will be Assessed and End of Year Reporting Requirements

An exemption was granted, as the appropriation is one from which resources will be provided to a person or an entity other than a department, a functional chief executive, an Office of Parliament, or a Crown Entity; and, under s15D(2)(b)(iii) of the PFA, the amount of this annual appropriation for a Non-Departmental Other Expense is less than \$5 million.

Reasons for Change in Appropriation

The decrease in this appropriation for 2024/25 is due to:

- \$3.194 million due to a transfer from 2022/23 to 2023/24, and
- \$1 million due to an expense transfer of unspent funding to continue legal work from 1 July 2023.

The above is partially offset by \$2 million transfer of unspent funding from 2023/24 to 2024/25, to ensure that appropriated funding continues to be available from 1 July 2024 and to allow the continuation of any legal work from that date.

Emergency Housing Support Package (M37) (A25)

Scope of Appropriation

This appropriation is limited to the provision of products and services to help families with children who are living in emergency housing accommodation and who have received, and remain eligible to receive Emergency Housing Special Needs Grants, paid in accordance with criteria set out in, or in delegated legislation made under, the Social Security Act 2018.

Expenses

	202	2024/25	
	Final Budgeted \$000	Estimated Actual \$000	Budget \$000
Total Appropriation	3,000	3,000	1,450

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve support for the children of families receiving Emergency Housing Special Needs Grants living in an emergency housing environment, to support meeting the education, early childhood and wellbeing needs that are associated with the stresses of living in an emergency housing environment and where these needs/costs cannot be met through existing policies, services and initiatives or funding.

How Performance will be Assessed and End of Year Reporting Requirements

An exemption was granted, as the appropriation is one from which resources will be provided to a person or an entity other than a department, a functional chief executive, an Office of Parliament, or a Crown Entity; and, under s15D(2)(b)(iii) of the PFA, the amount of this annual appropriation for a Non-Departmental Other Expense is less than \$5 million.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Current Government						
Emergency Housing - Tightening Gateway Settings and Continuing Support Services	2024/25	-	1,450	750	-	-
Previous Government						
Implementing the Reset and Redesign of the Emergency Housing System	2023/24	3,000	-	-	-	-
Approval to appropriate funding to extend pay equity settlement for Social Workers in community and iwi organisations	2023/24	779	997	1,181	1,361	1,361

Reasons for Change in Appropriation

The decrease in this appropriation for 2024/25 is due to \$3 million for Implementing the Reset and Redesign of the Emergency Housing System.

The above is offset by \$1.450 million for the Emergency Housing: Tightening the Gateway Settings and Continuing Support Services.

Extraordinary Care Fund (M63) (A25)

Scope of Appropriation

This appropriation is limited to providing financial assistance to carers receiving the Orphan's Benefit or Unsupported Child's Benefit to assist with costs for children in their care who are either experiencing difficulties that significantly impact on their development, or who are showing promise.

Expenses

	202	2024/25	
	Final Budgeted \$000		Budget \$000
Total Appropriation	2,308	2,308	2,308

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve more children in care reaching their full potential.

How Performance will be Assessed and End of Year Reporting Requirements

An exemption was granted, as the appropriation is one from which resources will be provided to a person or an entity other than a department, a functional chief executive, an Office of Parliament, or a Crown Entity; and, under s15D(2)(b)(iii) of the PFA, the amount of this annual appropriation for a Non-Departmental Other Expense is less than \$5 million.

Out of School Care and Recreation Programmes (M63) (A25)

Scope of Appropriation

This appropriation is limited to the provision of assistance to Out of School Care and Recreation programmes approved in accordance with regulations made under the Social Security Act 2018, to assist with the establishment and/or operating costs of OSCAR programmes.

Expenses

	202	2024/25	
	Final Budgeted \$000		
Total Appropriation	23,901	23,901	23,901

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve increased opportunities for parents and caregivers to gain and sustain employment.

How Performance will be Assessed and End of Year Reporting Requirements

	2023/24	2024/25	
Assessment of Performance	Final Budgeted Standard	Estimated Actual	Budget Standard
Percentage of identified service gaps filled a year (see Note 1)	100%	100%	100%
Percentage of providers that successfully meet attendance record quality sampling (see Note 2)	90%	90%	90%
Percentage of Out of School Care and Recreation (OSCAR) programmes that successfully meet monitoring requirements (see Note 3)	90%	90%	90%

- Note 1 'Service gap' is defined as an area where service coverage is non-existent or limited and funding is required to support delivery.
- Note 2 Each year MSD undertakes a sample of provider attendance reports to ensure that attendance matches or exceeds funded places.
- Note 3 Requirements include viewing the attendance records for the day, ensuring the correct funded venue, assessing the general quality of delivery, and observing child engagement. Together with the above measure, this demonstrates that service quality and reporting requirements are being met, helping to ensure service continuity.

End of Year Performance Reporting

Performance information for this appropriation will be reported by the Ministry for Social Development in the Vote Social Development Non-Departmental Appropriations Report.

Service Providers

Provider	2023/24 Final Budgeted \$000	2023/24 Estimated Actual \$000	•	Expiry of Resourcing Commitment
SKIDS Programme Management Limited	1,033	1,033	-	30/06/2024
YMCA Central Incorporated	466	466	-	30/06/2024
YMCA North Incorporated	457	457	498	30/06/2026
Schools Out Limited	436	436	429	30/06/2025
Auckland Council	353	353	353	30/06/2026
There are a further 480 providers with contracts that range from \$1,200 to \$348,000	21,156	21,156	-	
Yet to be determined with contract negotiations	-	-	22,621	
Total	23,901	23,901	23,901	

The table above presents the top five service providers who have funding arrangements with the Ministry of Social Development under this output as at 20 March 2024.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Previous Government						
Increasing Places Available within Out of School Care and Recreation Service (OSCAR) Providers for Lowincome Families	2021/22	2,250	2,250	2,250	2,250	2,250
Continued Viability of Out of School Care and Recreation Service Providers	2020/21	2,400	2,400	2,400	2,400	2,400

Reimbursement of Income Related Rent Overpayments (M37) (A25)

Scope of Appropriation

This appropriation is limited to reimbursing overpayments resulting from the reassessment of the Income Related Rent.

Expenses

	202	2024/25	
	Final Budgeted \$000		
Total Appropriation	6,197	6,197	6,811

What is Intended to be Achieved with this Appropriation

This appropriation is intended to ensure that the Ministry can reimburse a tenant that has been assessed as overpaying their income-related rent, following any review of their entitlement.

How Performance will be Assessed and End of Year Reporting Requirements

An exemption was granted, as the appropriation is one from which resources will be provided to a person or an entity other than a department, a functional chief executive, an Office of Parliament, or a Crown Entity; and, under s15D(2)(b)(ii) of the PFA, as additional performance information is unlikely to be informative as this appropriation is solely for the reimbursement to tenants that have been assessed as overpaying their income-related rent. Also, this is a demand-driven transactional based appropriation impacted by changes in market rent conditions for tenants. Performance information relating to the administration of the payments is provided under the Services to Support People to Access Accommodation appropriation.

3.5 - Non-Departmental Capital Expenditure

Recoverable Assistance (M63) (A25)

Scope of Appropriation

This appropriation is limited to recoverable assistance payments, as a facility for low-income earners and beneficiaries to access means-tested assistance to help them to meet essential and immediate needs, or costs in specific circumstances, and to meet costs of pre-employment drug tests, paid in accordance with criteria set out in, or in delegated legislation made under, the Social Security Act 2018.

Capital Expenditure

	2023/24		2024/25	2025/26	2026/27	2027/28
	Final Budgeted \$000	Estimated Actual \$000	Budget \$000	Estimated \$000	Estimated \$000	Estimated \$000
Total Appropriation	334,543	307,543	344,931	364,544	369,016	378,455

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve employment and social outcomes by providing recoverable financial support to, or in respect of, people in financial hardship in specific circumstances.

How Performance will be Assessed and End of Year Reporting Requirements

An exemption was granted, as the appropriation is one from which resources will be provided to a person or an entity other than a department, a functional chief executive, an Office of Parliament, or a Crown Entity; and, under s15D(2)(b)(ii) of the PFA, as additional performance information is unlikely to be informative because this appropriation is solely for recoverable assistance payments as a facility for low-income earners and beneficiaries to access means-tested assistance in accordance with criteria set out in the Social Security Act 2018. Performance information relating to the administration of the payments is provided under the Improved Employment and Social Outcomes Support MCA and the Investigation of Overpayments and Fraudulent Payments and Collection of Overpayments appropriation.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Current Government						
Return of Funding - Financial relief for Clients unable to receive their Russian overseas pensions	2023/24	(1,428)	(1,795)	(467)	-	-
Previous Government						
Financial relief for Clients unable to receive their Russian overseas pensions	2023/24	1,428	1,795	467	-	-
Hardship Assistance - Permanently Increasing Hardship Assistance Income Limits	2022/23	10,911	11,281	11,563	11,563	11,563
Housing-Related Hardship Assistance - Improving Support for Housing Insecure and Low-income New Zealanders	2022/23	(96,177)	(95,551)	(96,141)	(96,141)	(96,141)
Special Needs Grants for Dental Treatment - Improving Adequacy and Accessibility	2022/23	(17,197)	(18,223)	(19,281)	(19,281)	(19,281)
Reinstating the Training Incentive Allowance for Levels 4 to 7 on the New Zealand Qualifications Framework	2021/22	(41)	(34)	(34)	(34)	(34)

Reasons for Change in Appropriation

The increase in this appropriation for 2024/25 is due to:

- \$19 million for an expected increase in the number of grants, and
- \$18 million for an expected increase in the average payment per grant.

The above is partially offset by:

• \$27 million as no Supplementary Estimates add-on is required for 2024/25.

Conditions on Use of Appropriation

Reference	Conditions
Payments are made under the Recoverable Assistance Programme for non-beneficiaries, and relevant parts of the Special Needs Grants Programme- both saved by clause 21 of Schedule 1 of the Social Security Act 2018 as they were a special assistance programme approved and established under section 101 of the Social Security Act 2018. Payments are also made under section 347 of the Social Security Act 2018 and in accordance with the Direction on Advance Payments of Instalments of Benefits. The direction on Advance Payments of Instalments of Benefit is saved by clause 2(1) of Schedule 1 of the Social Security Act 2018 as if it were a direction given to MSD under to section 7 of the Social Security Act 2018. The Sole Parent Study Assistance Programme is saved by clause 21 of Schedule 1 of the Social Security Act 2018 as if it were approved and established under section 101 of the Social Security Act 2018	 The Recoverable Assistance Programme provides non-taxable, interest free, recoverable financial assistance to non-beneficiaries to meet essential immediate needs for specific items or services. All clients getting a main benefit, Orphans Benefit, Unsupported Childs Benefit, New Zealand Superannuation or Veteran's Pension who need assistance to meet a particular immediate need for an essential item or service, may get an advance of up to six weeks of their benefit. Special Needs Grants provides non-taxable, one-off recoverable or non-recoverable financial assistance to clients to meet immediate needs. The Sole Parent Study Assistance Loan provides non-taxable, interest-free recoverable assistance to help with study costs for courses at level 4 or above on the National Qualifications Framework.
The provisions of the Social Security Act 2018 that cover preemployment or pre-training drug tests are sections 257-266	Work-tested beneficiaries are required to pass pre-employment or pre- training drug tests required by a prospective employer or training course. Third parties can be reimbursed for drug-tests.

Student Loans (M57) (A25)

Scope of Appropriation

This appropriation is limited to loans to tertiary students undertaking studies at approved tertiary institutions in accordance with Cabinet decisions.

Capital Expenditure

	2023/24		2024/25	2025/26	2026/27	2027/28
	Final Budgeted \$000	Estimated Actual \$000	Budget \$000	Estimated \$000	Estimated \$000	Estimated \$000
Total Appropriation	1,474,980	1,429,980	1,728,803	1,829,834	1,881,392	1,939,799

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve employment and social outcomes by providing financial support to eligible students to undertake tertiary study.

How Performance will be Assessed and End of Year Reporting Requirements

An exemption was granted, as the appropriation is one from which resources will be provided to a person or an entity other than a department, a functional chief executive, an Office of Parliament, or a Crown Entity; and, under s15D(2)(b)(ii) of the PFA, as additional performance information is unlikely to be informative because this appropriation is solely for payments of student loans under the Student Loans Scheme Act 2011. Performance information relating to the administration of the Loans is provided under the Management of Student Loans appropriation.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Current Government						
Fees Free - Replacing First-Year with Final-Year Fees Free	2024/25	-	195,000	233,000	233,000	233,000
Managing Tertiary Education and Training System Pressures: Increased Fees	2024/25	-	27,109	31,744	32,166	32,555
Training 25 more Doctors	2024/25	-	277	563	857	1,453
Previous Government						
Training Incentive Allowance - Supporting Eligible People to Study	2024/25	-	4,774	5,791	5,890	5,890
Waiving Student Support Residency Rules for Families of those directly affected by the Christchurch Mosques Attack	2024/25	-	149	(14)	(37)	(12)
Increasing Medical School Enrolments for the 2024 Intake	2023/24	587	1,229	1,892	3,142	3,142
Main Benefit Increase and Other Changes - 1 April 2022	2021/22	51,960	52,208	54,082	54,082	54,082
Reinstating the Training Incentive Allowance for Levels 4 to 7 on the New Zealand Qualifications Framework	2021/22	4,391	1,596	200	-	-
COVID-19: Ensuring Continuity and Adequacy of Student Support	2020/21	406	412	418	418	424

Reasons for Change in Appropriation

The increase in this appropriation for 2024/25 is due to:

- \$222 million for the impact of policy adjustments, mainly relating to changing the fees free policy from the first year to the last year
- \$43 million for an expected increase in the number of loan recipients
- \$20 million for an expected increase in the average payment per loan (before inflation adjustments), and
- \$14 million for inflation adjustments to the living cost payments.

The above is partially offset by:

\$45 million as no Supplementary Estimates add-on is required for 2024/25.

Conditions on Use of Appropriation

Reference	Conditions
Student Loans Scheme Act 2011	The Student Loan Scheme Act 2011 provides for the collection of Student Loan repayment and Bonded Scholarships.

Part 4 - Details of Multi-Category Expenses and Capital Expenditure

4 - Multi-Category Expenses and Capital Expenditure

Community Support Services (M63) (A25)

Overarching Purpose Statement

The single overarching purpose of this appropriation is to prevent and reduce vulnerability and harm for individuals, families and communities.

Scope of Appropriation

Departmental Output Expenses

Developing and Managing Community Services

This category is limited to approving, monitoring, contracting and managing the relationships with community-based service providers; engaging with communities and developing services.

Regional System Leadership Framework

This category is limited to co-ordinating and delivering public services at a regional level.

Non-Departmental Output Expenses

Community Connectors

This category is limited to Community Connection services to provide targeted advice and support for vulnerable individuals, whānau and communities.

Community Support and Advice

This category is limited to services that build financial capability, develop community and provider capability and provide targeted advice and support for vulnerable individuals and families.

Improving Children's Participation in Education

This category is limited to programmes and services that enable children to better engage and participate in education.

Participation and Support Services for Seniors

This category is limited to services that address isolation, abuse and neglect of older people, and support participation in communities.

Place-Based Approaches

This category is limited to the delivery of services and operational support of collective initiatives following a place-based approach.

Supporting Victims and Perpetrators of Family and Sexual Violence

This category is limited to services that support victims of family and sexual violence and address perpetrator behaviour.

Non-Departmental Other Expenses

Community Response to Adverse or Emergency Events

This category is limited to financial support for communities that have been impacted by an adverse or emergency event.

Expenses, Revenue and Capital Expenditure

	2023/24	1	2024/25
	Final Budgeted \$000	Estimated Actual \$000	Budget \$000
Total Appropriation	421,005	421,005	334,743
Departmental Output Expenses			
Developing and Managing Community Services	47,907	47,907	38,134
Regional System Leadership Framework	8,060	8,060	5,400
Non-Departmental Output Expenses			
Community Connectors	39,437	39,437	9,096
Community Support and Advice	68,639	68,639	58,083
Improving Children's Participation in Education	1,643	1,643	1,643
Participation and Support Services for Seniors	13,996	13,996	14,132
Place-Based Approaches	6,691	6,691	6,691
Supporting Victims and Perpetrators of Family and Sexual Violence	193,212	193,212	190,564
Non-Departmental Other Expenses			
Community Response to Adverse or Emergency Events	41,420	41,420	11,000
Funding for Departmental Output Expenses			
Revenue from the Crown	54,042	54,042	42,134
Developing and Managing Community Services	47,907	47,907	38,134
Regional System Leadership Framework	6,135	6,135	4,000
Revenue from Others	1,925	1,925	1,400
Regional System Leadership Framework	1,925	1,925	1,400

What is Intended to be Achieved with this Appropriation

This appropriation is intended to improve access for families and whānau to services which address hardship and adverse life outcomes.

How Performance will be Assessed for this Appropriation

	202	2023/24		
Assessment of Performance	Final Budgeted Standard		Budget Standard	
The number of people accessing Community Support services will be no less than	84,100	84,100	84,100	

What is Intended to be Achieved with each Category and How Performance will be Assessed

	2023	3/24	2024/25	
Assessment of Performance	Final Budgeted Standard	Estimated Actual	Budge Standard	
Departmental Output Expenses				
Developing and Managing Community Services				
This category is intended to achieve effective and efficient community services that meet community needs and reduce vulnerability.				
Te Kāhui Kāhu (formerly Social Services Accreditation):				
The percentage of providers who rate their accreditation assessment (see Notes 1 and 2) as a fair and professional service will be no less than	80%	80%	80%	
The percentage of accreditation assessments completed within the specified timeframe (see Notes 1 and 3) will be no less than	80%	80%	80%	
Result Measurement Framework:				
The percentage of all contracted services which achieved or exceeded the target for their primary contracted measure will be no less than (see Note 4)	75%	75%	75%	
Regional System Leadership Framework				
This category is intended to achieve strengthened regional system leadership by supporting Regional Public Service Commissioners in working to coordinate and align central government decision makers.				
The score for the Minister for Social Development and Employment's satisfaction with the Regional Public Service Commissioners' leadership and coordination across the public service in the regions which contributes to improving outcomes for people, families and communities, will be no less than (see Note 5)	3.5	3.5	3.5	
Non-Departmental Output Expenses				
Community Connectors				
This category is intended to enable Community Connectors to provide short-term support to individuals and whānau to prevent and reduce the impacts of hardship through supporting and advocating for those they work with until they are connected with appropriate services.				
The number of households supported through Community Connectors (see Note 6)	50,000	55,000	20,000	
Community Support and Advice				
This category is intended to achieve increased financial capability and improved wellbeing of vulnerable individuals and families.				
Building Financial Capability:				
The percentage of clients who report progress towards achieving their financial capability goals will be no less than (see Note 7)	80%	80%	80%	
Sector Umbrella Groups:				
The percentage of member agencies who report that they are better able to deliver their services as a result of the support offered by the umbrella organisation will be no less than (see Note 8)	90%	90%	90%	

	2023	/24	2024/25	
Assessment of Performance	Final Budgeted Standard	Estimated Actual	Budget Standard	
Microfinance Partnership:				
The percentage of completed loan applications approved will be no less than (see Note 1)	60%	65%	60%	
Improving Children's Participation in Education				
This category is intended to achieve an improvement in children's engagement and participation in education.				
An exemption was granted, as the category is one from which resources will be provided to a person or an entity other than a department, a functional chief executive, an Office of Parliament, or a Crown Entity; and, under s15D(2)(b)(iii) of the PFA, the amount of this annual category for a Non-Departmental Output Expense is less than \$5 million	Exempted	Exempted	Exempted	
Participation and Support Services for Seniors				
This category is intended to achieve a reduction in the number of abused and neglected older people.				
The percentage of clients who indicate they have greater control over their lives after receiving the Elder Abuse Response service will be no less than (see Note 9)	80%	80%	80%	
Place-Based Approaches				
This category is intended to achieve the successful implementation and functioning of place-based initiatives to improve outcomes for at-risk children, young people and their families.				
By 30 June 2024 the Place-Based Initiative's system-focused work, including the Ka Awatea family harm system project, has delivered evidence-based systemic change recommendations that are being considered by the Manaaki Tairāwhiti Governance Group and/or to leaders with appropriate delegations to take action (see Note 10)	Achieved	Achieved	Measure expired	
By 30 June 2024, the PBI has, in collaboration with the Social Sector Commissioning and Māori, Communities and Partnerships teams, developed a workable and sustainable model for the future funding and contracting of specialist NGO participation in the Multi-Disciplinary Cross Agency Teams approach to family harm (see Note 10)	Achieved	Achieved	Measure expired	
The number of demonstrable examples of whānau-centred system improvement insights produced by the Place-Based Initiatives will be no less than (see Notes 10, 11 and 12)	New measure	New measure	8	
Supporting Victims and Perpetrators of Family and Sexual Violence				
This category is intended to achieve a reduction in the number of victims and perpetrators of family and sexual violence.				
The number of people accessing family and sexual violence services will be no less than	30,500	42,000	30,500	
The percentage of victims of family violence who reported they are satisfied or very satisfied with the family violence response services will be no less than	80%	90%	80%	
The percentage of victims of sexual violence who reported they received the support they needed, when they needed it will be no less than	80%	90%	80%	
The percentage of non-mandated harmful sexual behaviour clients who show a decrease in risk factors will be no less than (see Note 13)	80%	90%	80%	

	2023/2	24	2024/25	
Assessment of Performance	Final Budgeted Standard	Estimated Actual	Budget Standard	
Non-Departmental Other Expenses				
Community Response to Adverse or Emergency Events				
This category is intended to achieve increased local resilience through the use of community grants or essential community-led solutions.				
The number of providers supported to participate in building food secure communities will be no less than (see Note 14)	85	240	Measure removed	
The number of organisations engaged to provide infrastructure support to the community food sector will be no less than (see Note 14)	New measure	New measure	42	

- Note 1 The wording of these measures has been adjusted for clarity.
- Note 2 Te Kāhui Kāhu assess social service providers against the social service accreditation standards to ensure they can safely deliver social services to their community.
- Note 3 The specified timeframe is 30 working days following a site visit for single site providers, and 50 working days following the last site visit for multi-site providers.
- Note 4 Contracts between MSD and service providers outline the primary measures for that contract depending on what services are being procured. These can include measures of the number of staff funded, projects undertaken, services provided or outcomes achieved.
- Note 5 The Minister's satisfaction is calculated through the quality rating received on advice provided to the Minister through reporting provided by the Regional Public Service Office hosted by MSD and the Minister's engagement with the Regional Public Service Commissioners. The satisfaction score is measured on a scale from 1 to 5, where 1 means never met expectations and 5 means always exceeded expectations.
- Note 6 The standard has been reduced to reflect the reduction in the services funded. In 2023/24 timelimited funding was provided to temporarily increase the number of Community Connectors to provide targeted support for individuals and whānau in regions affected by North Island Weather Events. This was time-limited funding for the 2023/24 financial year and the standard has been adjusted to reflect this for 2024/25.
- Note 7 Progress is measured as a positive shift in at least one of a client's goals, as measured via a survey at the end of their use of a service using a scale of 1-10. Provider-administered client surveys are undertaken every quarter (results are aggregated by the provider and reported to the Ministry as per contractual requirements). The year-end result is an average of total surveys within the financial year.
- Note 8 Provider-administered client surveys are undertaken annually (results are aggregated by the provider and reported to the Ministry as per contractual requirements).
- Note 9 Provider-administered client surveys are undertaken every six months (results are aggregated by the provider and reported to the Ministry as per contractual requirements). The year-end result is an average of total surveys within the financial year.
- Note 10 The new measure has been introduced to replace the two previous measures which were timelimited to 30 June 2024.

Note 11 - The Place-Based Initiatives (PBIs) are funded by MSD to enable collaboration and collective action across government agencies by working with them and local leaders, including iwi Māori, to identify opportunities for operational and system changes to improve outcomes for whānau.

Note 12 - The PBIs included in this measure are the South Auckland Social Wellbeing Board and Manaaki Tairāwhiti. The demonstrable examples, provided through reporting, are assessed against standardised quality specifications that align with the purpose of the PBIs' funding.

Note 13 - This service is only for non-mandated clients. Non-mandated means that they are not required by law to attend. Mandated clients will be supported through other parts of the system including Corrections and Justice.

Note 14 - The existing measure is being replaced to reflect a shift in the investment focus. Infrastructure support includes storage and distribution of large quantities of food through key partners or food hubs such as New Zealand Food Network.

Service Providers for the Multi-Category Appropriation

Provider	2023/24 Final Budgeted \$000	2023/24 Estimated Actual \$000	2024/25 Budget \$000	Expiry of Resourcing Commitment
Community Connectors				
South Seas Healthcare Trust	1,171	1,171	444	30/06/2025
VisionWest Community Trust	701	701	359	30/06/2025
New Settlers Family and Community Trust	580	580	-	30/06/2024
Affirming Works Limited	481	481	296	30/06/2025
The Fono Trust	473	473	464	30/06/2025
There are a further 238 providers with contracts that range from \$15,000 to \$452,400.	36,031	36,031	7,533	
Total Community Connectors	39,437	39,437	9,096	
Community Support and Advice				
Good Shepherd New Zealand Limited	2,262	2,262	-	30/06/2024
National Building Financial Capability Charitable Trust	1,891	1,891	1,891	30/06/2027
National Collective of Independent Women's Refuges Nga Whare Whakaruruhau O Aotearoa Incorporated	1,765	1,765	1,765	30/06/2028
The Salvation Army New Zealand Trust	1,286	1,286	-	31/12/2024
Emerge Aotearoa Limited	1,080	1,080	-	30/04/2024
There are a further 193 providers with contracts that range from \$5,500 to \$887,000.	60,355	60,355	54,427	
Total Community Support and Advice	68,639	68,639	58,083	
Improving Children's Participation in Education				
Fonterra Co-Operative Group Limited	966	966	966	30/06/2025
KidsCan Charitable Trust	376	376	376	30/06/2025
New Zealand Health Association Limited	300	300	300	30/06/2025
There are no other providers with contracts for this service.	1	1	1	
Total Improving Children's Participation in Education	1,643	1,643	1,643	

	2023/24 Final Budgeted	2023/24 Estimated Actual	2024/25 Budget	Expiry of Resourcing
Provider	\$000	\$000	\$000	Commitment
Participation and Support for Seniors				
Age Concern Auckland Incorporated	1,227	1,227	1,247	30/06/2026
Age Concern Canterbury Incorporated	716	716	723	30/06/2026
Kaitaia and District Age Concern Regional Council Incorporated	711	711	711	30/06/2026
Wesley Wellington Mission Incorporated	701	701	718	30/06/2026
Age Concern Hamilton Incorporated	585	585	585	30/06/2026
There are a further 35 providers with contracts that range from \$20,000 to \$569,000.	10,056	10,056	10,148	
Total Participation and Support for Seniors	13,996	13,996	14,132	
Place Based Approaches				
Health New Zealand	3,161	3,161	3,161	30/06/2025
Te Runanga-O-Turanganui-A-Kiwa	2,203	2,203	2,203	30/06/2025
Whanganui District Health Board	400	400	-	30/06/2024
Rongo Mauri Trust	325	325	-	30/06/2024
North Shore Women's Centre	275	275	275	30/06/2025
There are no other providers with contracts for this service.	327	327	1,052	
Total Place Based Approaches	6,691	6,691	6,691	
Supporting Victims and Perpetrators of Family and Sexual Violence				
National Collective of Independent Women's Refuges Nga Whare Whakaruruhau O Aotearoa Incorporated	29,833	29,833	25,332	30/06/2028
Whakarongorau Aotearoa New Zealand Telehealth Services (GP) Limited	4,119	4,119	-	28/02/2025
Auckland Sexual Abuse HELP Foundation Charitable Trust	3,610	3,610	3,616	30/06/2025
Te Whakaruruhau 2013 Incorporated	3,522	3,522	2,624	30/06/2028
He Waka Tapu Limited	3,109	3,109	3,010	30/06/2026
There are a further 306 providers with contracts that range from \$2,200 to \$3.105 million.	149,019	149,019	155,982	
Total Supporting Victims and Perpetrators of Family and Sexual Violence	193,212	193,212	190,564	
Community Responses Adverse or Emergency Events				
New Zealand Food Network Limited	6,200	6,200	5,200	30/06/2025
Auckland Council	3,797	3,797	-	30/06/2024
Te Runanga-O-Turanganui-A-Kiwa	2,794	2,794	25	30/06/2025
Ngati Kahungunu (Wairoa Taiwhenua) Incorporated	958	958	-	30/06/2024
Te Taiwhenua o Te Whanganui a Orotu Incorporated	798	798	-	30/06/2024
There are a further 238 providers with contracts that range from \$3,500 to \$760,000.	26,873	26,873	5,775	
Total Community Responses Adverse or Emergency Events	41,420	41,420	11,000	

End of Year Performance Reporting

Performance information for this appropriation will be reported by the Ministry of Social Development in the Ministry of Social Development Annual Report.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Current Government						
Departmental Output Expenses						
Developing and Managing Community Services						
Reduction in Contractors and Consultants - Ministry of Social Development	2024/25	-	(498)	(618)	(618)	(618)
Reduction in Operating funding - Ministry of Social Development	2024/25	-	(118)	(118)	(118)	(118)
Reduction in Workforce - Ministry of Social Development	2024/25	-	(173)	(173)	(173)	(173)
Non-Departmental Output Expenses						
Community Connectors						
Return of Funding - Community Connectors - Social Sector Commissioning in Action	2024/25	-	(7,400)	-	-	-
Community Support and Advice						
Return of Funding for Community Innovation Fund	2024/25	-	(1,000)	(1,000)	(1,000)	(1,000)
Return of Funding - Growing a Diverse and Resilient Social Sector	2023/24	(4,400)	(900)	-	-	-
Return of Funding - Growing Sector, Community and Provider Capability - Provider and Community Capability	2023/24	(5,800)	-	-	-	-
Previous Government						
Departmental Output Expenses						
Developing and Managing Community Services						
Building Financial Capability - Cost Pressure	2023/24	297	297	297	297	297
Food Secure Communities cost pressure	2023/24	500	-	-	-	-
Inquiry into Christchurch Terrorist Attack Response - Continued Funding for Recommendations	2023/24	851	-	-	-	-
Maintaining Momentum Across Te Aorerekura - Accessible Family Violence and Sexual Violence Services for Disabled People	2023/24	446	438	-	-	-
Maintaining Momentum Across Te Aorerekura - Child Advocates to Support Children in Women's Refuge	2023/24	374	371	146	146	146
Maintaining Momentum Across Te Aorerekura - Family Violence Help Portal	2023/24	149	147	147	147	147
Maintaining Momentum Across Te Aorerekura - Kaupapa Māori Specialist Sexual Violence Services for Whānau	2023/24	946	938	569	-	-
Ministry of Social Development Departmental Price Pressures	2023/24	870	1,045	1,095	1,151	1,151
Ministry of Social Development - Collective Bargaining Commitments	2023/24	432	985	1,544	1,544	1,544

	Year of First	2023/24 Final Budgeted	2024/25 Budget	2025/26 Estimated	2026/27 Estimated	2027/28 Estimated
Policy Initiative	Impact	\$000	\$000	\$000	\$000	\$000
A Social Sector Recovery Plan to ensure a coordinated approach to Social Sector Recovery over the medium term	2023/24	500	-	-	-	-
Public Sector Pay adjustment - Ministry of Social Development Remuneration cost Pressure	2023/24	2,635	2,911	2,911	2,911	2,911
Building Financial Capability Services -Continuing support to improve financial outcomes of individuals and whānau	2022/23	200	-	-	-	-
Preventing Family Violence and Sexual Violence: Actioning Te Aorerekura's Prevention Shift	2022/23	6,664	5,799	-	-	-
Social Sector Commissioning - Hub to Monitor and Support Implementation of Work Programme	2022/23	1,000	-	-	-	-
Enabling the Separation of the Ministry of Social Development and Oranga Tamariki Corporate Services Functions	2021/22	184	184	184	184	184
Investing in the Ministry of Social Development's Corporate Services to Continue Delivering Services to New Zealanders	2021/22	377	377	377	377	377
Preventing Family Violence and Sexual Violence: Extending Early Wrap-Around Support to Help People Stop Using Violence	2021/22	147	147	147	147	147
Remuneration Increases for the Ministry of Social Development's Staff as a Result of Collective Bargaining	2021/22	1,410	1,410	1,410	1,410	1,410
Supporting and Strengthening Site Safety and Security at the Ministry of Social Development	2021/22	230	205	205	205	205
Community Services: Ensuring Continued Access to Response Services for Victims of Elder Abuse	2020/21	708	708	708	708	708
Community Services: Ensuring Continued Access to Specialist Services for Victims of Family Violence	2020/21	993	993	993	993	993
Community Services: Improving Access to Support Services for Communities in Regional New Zealand	2020/21	350	350	350	350	350
Extending the Pilot of The Community Organisation Refugee Sponsorship (CORS) Category	2020/21	150	-	-	-	-
Place-Based Initiatives: Evaluation Findings and Long- Term Funding	2020/21	200	200	200	200	200
Regional System Leadership Framework						
Regional System Framework	2023/24	8,760	-	-	-	-
Non-Departmental Other Expenses						
Community Responses Adverse or Emergency Events						
Food Secure Communities cost pressure	2023/24	6,000	-	-	-	-
A Social Sector Recovery Plan to ensure a coordinated approach to Social Sector Recovery over the medium term	2023/24	13,500	-	-	-	-
Food Secure Communities	2022/23	4,000	-	-	-	
Food Secure Communities - Cost Pressure	2022/23	13,800	11,000	-	-	
Regional System Leadership Framework	2022/23	4,120	-	-	-	

	Year of First	2023/24 Final Budgeted	2024/25 Budget	2025/26 Estimated	2026/27 Estimated	2027/28 Estimated
Policy Initiative	Impact	\$000	\$000	\$000	\$000	\$000
Non-Departmental Output Expenses						
Community Connectors						
Community Connectors	2023/24	13,067	-	-	-	-
Community Connectors	2022/23	25,801	15,901	-	-	-
Community Support and Advice						
Building Financial Capability - Cost Pressure	2023/24	7,000	7,000	7,000	7,000	7,000
Continuing to Grow a Diverse and Resilient Social Sector	2023/24	4,400	900	-	-	-
Approval to appropriate funding to extend pay equity settlement for Social Workers in community and iwi organisations	2023/24	15,718	17,961	19,662	21,154	21,154
Approval to Draw Down Funding to Settle a Pay Equity Claim for Social Work in the Funded Sector	2023/24	31	34	37	38	38
Youth Crime Cost Pressure	2023/24	1,906	-	-	-	-
Building Financial Capability Services - Continuing Support to Improve Financial Outcomes of Individuals and Whānau	2022/23	6,800	-	-	-	-
Relational Approach and Building Partnership with Māori - Implementation of Iwi Relationship Agreements	2022/23	500	-	-	-	-
Relational Approach and Building Partnership with Māori - Te Hiku O Te Ika Social Accord	2022/23	1,500	1,500	1,500	1,500	1,500
Relational Approach and Building Partnership with Māori -He Tapuae: Tuhoe Service Management Plan	2022/23	1,000	1,000	-	-	-
Social Sector Commissioning - Growing the Capability of the Social Sector	2022/23	2,000	-	-	-	-
Community Services: Addressing Cost Pressures for Building Financial Capability	2020/21	2,425	2,425	2,425	2,425	2,425
Community Services: Improving Access to Support Services for Communities in Regional New Zealand	2020/21	6,722	6,722	6,722	6,722	6,722
Community Services: Strengthening Capability of Social Sector Providers	2020/21	480	480	480	480	480
Improving Children's Participation in Education						
Continued funding for KickStart Breakfasts for School Children to Support Families in Need	2021/22	1,266	1,266	-	-	-
Working in Partnership with KidsCan to Support Families in Need	2021/22	350	350	-	-	-
Participation and Support Services for Seniors						
Community Services: Ensuring Continued Access to Response Services for Victims of Elder Abuse	2020/21	9,292	9,292	9,292	9,292	9,292
Place-Based Approaches						
Maintaining Momentum Across Te Aorerekura - Enabling a Multi-disciplinary Family Harm Approach in Counties Manukau	2023/24	960	960	-	-	-
Place-Based Initiatives - Final Drawdown of Budget 2019 Early Years Violence Prevention Sites Contingency	2021/22	1,891	1,891	1,891	1,891	1,891
Place-Based Initiatives: Evaluation Findings and Long- Term Funding	2020/21	4,800	4,800	4,800	4,800	4,800

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Supporting Victims and Perpetrators of Family and Sexual Violence						
Maintaining Momentum Across Te Aorerekura - Accessible Family Violence and Sexual Violence Services for Disabled People	2023/24	1,270	1,265	-	-	-
Maintaining Momentum Across Te Aorerekura - Child Advocates to Support Children in Women's Refuge	2023/24	1,240	1,240	1,240	1,240	1,240
Maintaining Momentum Across Te Aorerekura - Family Violence Help Portal	2023/24	2,060	2,270	2,480	2,655	2,655
Maintaining Momentum Across Te Aorerekura - Kaupapa Māori Specialist Sexual Violence Services for Whānau	2023/24	2,050	2,050	2,050	-	-
Approval to Draw Down Funding to Settle a Pay Equity Claim for Social Work in the Funded Sector	2023/24	368	402	437	459	459
Preventing Family Violence and Sexual Violence: Actioning Te Aorerekura's prevention shift	2022/23	6,481	5,746	-	-	-
Family Violence Response Coordination - Continuing services	2022/23	3,000	-	-	-	-
Preventing Family Violence and Sexual Violence: Extending Early Wrap-Around Support to Help People Stop Using Violence	2021/22	3,060	3,060	3,060	3,060	3,060
Community Services: Ensuring Continued Access to Specialist Services for Perpetrators of Family Violence	2020/21	5,000	5,000	5,000	5,000	5,000
Community Services: Ensuring Continued Access to Specialist Services for Victims of Family Violence	2020/21	48,007	48,007	48,007	48,007	48,007
Request for Drawdown of Budget 2019 Contingency: Family Violence Capability and Regional Support	2020/21	8,866	8,866	8,866	8,866	8,866

Reasons for Change in Appropriation

The decrease in this appropriation for 2024/25 is mainly due to:

- \$30.367 million to provide for Community Connectors Social Sector Commissioning in Action
- \$14 million to provide for a Social Sector Recovery Plan
- \$13.300 million for Food Secure Communities
- \$7 million for Sustainable Funding for Community Services Building Financial Capability
- \$6.780 million for Regional System Leadership Framework
- \$4.600 million for Preventing Family Violence and Sexual Violence
- \$3.800 million for Sector Capability Fund
- \$2.300 million for Ethnic Communities Family Violence and Sexual Violence Prevention, and
- \$1.906 million for Youth Crime Cost Pressure.

Housing Support Assistance (M37) (A25)

Overarching Purpose Statement

The single overarching purpose of this appropriation is to support people to access or retain housing.

Scope of Appropriation

Non-Departmental Output Expenses

Provision to better prepare people to access and sustain private rentals

This category is limited to the provision of programmes to help prepare people to obtain and sustain private rental accommodation.

Non-Departmental Other Expenses

Non-Recoverable Housing Support Assistance

This category is limited to non-recoverable Housing Support Assistance, to help people obtain and/or retain housing, paid in accordance with criteria set out in delegated legislation made under the Social Security Act 2018.

Non-Departmental Capital Expenditure

Recoverable Housing Support Assistance

This category is limited to recoverable Housing Support Assistance, to help people obtain and/or retain housing, paid in accordance with criteria set out in delegated legislation made under the Social Security Act 2018.

Expenses, Revenue and Capital Expenditure

	2023/24	4	2024/25
	Final Budgeted \$000	Estimated Actual \$000	Budget \$000
Total Appropriation	127,572	118,527	147,486
Non-Departmental Output Expenses			
Provision to better prepare people to access and sustain private rentals	2,063	2,063	2,063
Non-Departmental Other Expenses			
Non-Recoverable Housing Support Assistance	3,678	3,633	6,441
Non-Departmental Capital Expenditure			
Recoverable Housing Support Assistance	121,831	112,831	138,982

What is Intended to be Achieved with this Appropriation

This appropriation is intended to support people into a non-public housing solution. This includes people who are on the Housing Register, in public housing or have otherwise contacted us for support.

How Performance will be Assessed for this Appropriation

	202	2024/25	
Assessment of Performance	Final Budgeted Standard		Budget Standard
The percentage of people who are not on the Housing Register or have not received an Emergency Housing Special Needs Grant, 90 calendar days after receipt of a Housing Support Product (HSP) will be no less than (see Notes 1, 2 and 3)	70%	85%	70%

Note 1 - To avoid double counting, people who may have gone onto the Housing Register and moved into public housing (or emergency housing) in the 90 calendar days after receipt of an HSP will be counted only as being in public housing or emergency housing.

Note 2 - The Housing Register is a record of New Zealanders who are not currently in public housing and who have been assessed as being eligible. The Emergency Housing Special Needs Grant helps individuals and families with the cost of staying in short-term accommodation if they are unable to access a contracted transitional housing place.

Note 3 - Housing Support Products are individual products that provide financial assistance for clients needing help to obtain and retain rental housing. Most HSPs are recoverable grants which include moving costs, bond and rent in advance. Some HSPs are non-recoverable grants, including transitions to alternative housing, which is an incentive payment for clients who are ready and able to move out of social housing and into alternative housing.

What is Intended to be Achieved with each Category and How Performance will be Assessed

	2023/2	24	2024/25
Assessment of Performance	Final Budgeted Standard	Estimated Actual	Budget Standard
Non-Departmental Output Expenses			
Provision to better prepare people to access and sustain private rentals			
This category is intended to better prepare people for private rental accommodation, providing education and support to enable people to access and/or retain a housing tenancy.			
An exemption was granted, as the category is one from which resources will be provided to a person or an entity other than a department, a functional chief executive, an Office of Parliament, or a Crown Entity; and, under s15D(2)(b)(iii) of the PFA, the amount of this annual category for a Non-Departmental Output Expense is less than \$5 million	Exempted	Exempted	Exempted
Non-Departmental Other Expenses			
Non-Recoverable Housing Support Assistance			
This category is intended to better prepare people for private rental accommodation, providing non-recoverable support that can reduce barriers that people may face in accessing and/or retaining a housing tenancy.			
The percentage of people who are not on the Housing Register, or have not received an Emergency Housing Special Needs Grant, 90 calendar days after receipt of a non-recoverable Housing Support product (HSP) will be no less than (see Notes 1, 2 and 3)	70%	80%	70%

	2023	2023/24		
Assessment of Performance	Final Budgeted Standard	Estimated Actual	Budget Standard	
Non-Departmental Capital Expenditure				
Recoverable Housing Support Assistance				
This category is intended to better prepare people for private rental accommodation, providing recoverable support that can reduce barriers that people may face in accessing and/or retaining a housing tenancy.				
An exemption was granted, as the category is one from which resources will be provided to a person or an entity other than a department, a functional chief executive, an Office of Parliament, or a Crown Entity; and, under s15D(2)(b)(ii) of the PFA, as additional performance information is unlikely to be informative as this category is solely for the payment of recoverable housing support to eligible applicants. Also, this is a demand-driven transactional based category with payments to support clients that qualify for assistance. Performance information relating to the administration of the payments is provided under the Services to Support People to Access Accommodation appropriation	Exempted	Exempted	Exempted	

Note 1 - To avoid double counting, people who may have gone onto the Housing Register and moved into public housing (or emergency housing) in the 90 calendar days after receipt of an HSP will be counted only as being in public housing or emergency housing.

Note 2 - The Housing Register is a record of New Zealanders who are not currently in public housing and who have been assessed as being eligible. The Emergency Housing Special Needs Grant helps individuals and families with the cost of staying in short-term accommodation if they are unable to access a contracted transitional housing place.

Note 3 - Housing Support Products are individual products that provide financial assistance for clients needing help to obtain and retain rental housing. Most HSPs are recoverable grants which include moving costs, bond and rent in advance. Some HSPs are non-recoverable grants, including transitions to alternative housing, which is an incentive payment for clients who are ready and able to move out of social housing and into alternative housing.

End of Year Performance Reporting

Performance information for this appropriation will be reported by the Ministry of Social Development in the Ministry of Social Development Annual Report.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Current Government						
Non-Departmental Output Expenses						
Provision to better prepare people to access and sustain private rentals						
Emergency Housing - Tightening Gateway Settings and Continuing Support Services	2024/25	-	1,500	1,050	-	-
Non-Departmental Other Expenses						
Non-Recoverable Housing Support Assistances						
Emergency Housing - Tightening Gateway Settings and Continuing Support Services	2023/24	(6,489)	-	-	-	-
Previous Government						
Non-Departmental Output Expenses						
Provision to Better Prepare People to Access and Sustain Private rentals						
Implementing the Reset and Redesign of the Emergency Housing System	2023/24	1,500	-	-	-	-
Non-Departmental Other Expenses						
Non-Recoverable Housing Support Assistances						
Housing-related hardship assistance - Improving Support for Housing Insecure and Low-income New Zealanders	2022/23	6,733	241	244	244	244
Non-Departmental Capital Expenditure						
Recoverable Housing Support Assistances						
Housing-related Hardship Assistance - Improving Support for Housing Insecure and Low-income New Zealanders	2022/23	136,714	137,982	139,846	139,846	139,846

Reasons for Change in Appropriation

The increase in this appropriation for 2024/25 is due to:

- \$16 million for an expected increase in the average payment per grant, and
- \$13 million for an expected increase in the number of grants.

The above is partially offset by:

• \$9 million as no Supplementary Estimates add-on is required for 2024/25.

Improved Employment and Social Outcomes Support (M63) (A25)

Overarching Purpose Statement

The single overarching purpose of this appropriation is to operate the benefit system and associated interventions in such a way as to improve client outcomes (employment and social) by moving them closer to independence, with a focus on those at risk of long term benefit receipt.

Scope of Appropriation

Departmental Output Expenses

Administering Income Support

This category is limited to assessing, paying, reviewing entitlements and collecting balances owed by clients for income support, supplementary assistance, grants and allowances, and administering international social security agreements relating to disabled people, sole parents, and widows and widowers.

Improving Employment Outcomes

This category is limited to providing assistance, services and other interventions, including associated administrative expenses, either in accordance with delegated legislation made under the Social Security Act 2018, or as approved by Cabinet or the appropriation Minister, or consistent with strategic direction set by Cabinet or the appropriation Minister, to eligible people to help them move into and retain employment.

Improving Employment Outcomes to Support People Impacted by Extreme Weather Events This category is limited to providing assistance, services and other interventions, including associated administrative expenses, either in accordance with delegated legislation made under the Social Security Act 2018, or as approved by Cabinet or the appropriation Minister, or consistent with strategic direction set by Cabinet or the appropriation Minister, to eligible people impacted by extreme weather events to help them move into and retain employment.

Improving Work Readiness Outcomes

This category is limited to providing assistance, services and other interventions, including associated administrative expenses, either in accordance with delegated legislation made under the Social Security Act 2018, or as approved by Cabinet or the appropriation Minister, or consistent with strategic direction set by Cabinet or the appropriation Minister, to eligible people to address barriers to employment to help them become work ready.

Jobs and Skills Hubs

This category is limited to expenses incurred in establishing, operating and administrating jobs and skills hubs to work with employers to facilitate job brokerage and training.

Non-Departmental Output Expenses

He Poutama Rangatahi

This category is limited to supporting training and employment programmes for young people not in education, employment or training and at risk of poor labour market outcomes in the long-term.

Māori Trades and Training Programmes

This category is limited to expenses incurred on programmes that support Māori through Trades and Training.

Pacific employment and training programmes

This category is limited to expenses incurred on employment and training programmes that support Pacific Peoples.

Non-Departmental Other Expenses

Flexi-Wage Employment Assistance

This category is limited to providing Flexi-wage employment assistance, for eligible people to help them move into and retain sustainable employment, in accordance with criteria set out by Cabinet or approved by the Minister or in delegated legislation made under the Social Security Act 2018.

Expenses, Revenue and Capital Expenditure

	2023/	/24	2024/25
	Final Budgeted \$000	Estimated Actual \$000	Budget \$000
Total Appropriation	1,298,294	1,298,294	1,140,045
Departmental Output Expenses			
Administering Income Support	513,816	513,816	447,218
Improving Employment Outcomes	528,962	528,962	475,536
Improving Employment Outcomes to Support People Impacted by Extreme Weather Events	23,212	23,212	10,212
Improving Work Readiness Outcomes	126,368	126,368	109,269
Jobs and Skills Hubs	5,522	5,522	8,755
Non-Departmental Output Expenses			
He Poutama Rangatahi	41,957	41,957	39,177
Māori Trades and Training Programmes	31,106	31,106	20,911
Pacific employment and training programmes	2,208	2,208	2,396
Non-Departmental Other Expenses			
Flexi-Wage Employment Assistance	25,143	25,143	26,571
Funding for Departmental Output Expenses			
Revenue from the Crown	1,194,280	1,194,280	1,047,390
Administering Income Support	510,216	510,216	443,618
Improving Employment Outcomes	528,962	528,962	475,536
Improving Employment Outcomes to Support People Impacted by Extreme Weather Events	23,212	23,212	10,212
Improving Work Readiness Outcomes	126,368	126,368	109,269
Jobs and Skills Hubs	5,522	5,522	8,755
Revenue from Others	3,600	3,600	3,600
Administering Income Support	3,600	3,600	3,600

What is Intended to be Achieved with this Appropriation

This appropriation is intended to achieve improved employment and social outcomes.

How Performance will be Assessed for this Appropriation

	202	2024/25	
Assessment of Performance	Final Budgeted Standard	Estimated Actual	Budget Standard
The number of exits from a main benefit during the calendar year for reason of employment following an employment intervention will be no less than (see Notes 1, 2, 3 and 4)	20,000	17,500	18,000
Of those clients who have exited a main benefit during the calendar year for reason of employment, following an employment intervention, the proportion that did not access a main benefit again in the following six months will be no less than (see Notes 1, 3 and 4)	55%	55%	55%
The percentage of Employment Assistance programmes rated 'effective' or 'promising' will be no less than (see Notes 5 and 6)	90%	95%	90%

Note 1 - The wording of these measures has been adjusted for clarity.

Note 2 - The standard for this measure was raised for 2023/24 as MSD responded to the record years of exits into work post the COVID-19 pandemic and a strong resurgent labour market. We have now started to return to historical levels of exits and the standard has been reduced to realistic but challenging levels to reflect this.

Note 3 - MSD offers several main benefits such as Jobseeker Support, Supported Living Payment and Sole Parent Support.

Note 4 - Clients will appear multiple times if they exit the main benefit multiple times and have been assessed for pre-exit activity each time. As the measurement of clients not accessing a main benefit again is taken 6 months after each exit, the clients included in this count have exited a main benefit within the calendar year rather than the financial year.

Note 5 - Employment Assistance programmes have the objective of helping people prepare for, find and stay in work. Examples of these programmes funded through this MCA include Flexi-wage and the Māori Trades and Training Fund. Of the programmes that MSD is able to evaluate, 'Effective' indicates that the intervention has significant positive overall impacts on one or more outcome domains specified in the report, and no negative impacts for any other domain. 'Promising' indicates that the trend in impacts across outcome domains indicate the intervention is expected to have a significant positive overall impact over the medium to long term. Effectiveness of both work-readiness and employment intervention are measured against up to five outcome domains: net income earned, time in employment, highest qualification gained, time in corrections services, and income support expenditure.

Note 6 - MSD implements changes to improve the outcomes of Employment Assistance Programmes that are not rated as effective and then re-assess the impact of these changes. It takes at least 24 months after the changes are made to produce robust result of the improvements on the effectiveness ratings. This is the length of time needed to track outcomes for participants in these programmes.

What is Intended to be Achieved with each Category and How Performance will be Assessed

	202	3/24	2024/25
Assessment of Performance	Final Budgeted Standard	Estimated Actual	Budget Standard
Departmental Output Expenses			
Administering Income Support			
This category is intended to achieve accurate and efficient operation of the benefit system so that the correct amount is paid to the correct people on time.			
The proportion of benefit entitlement assessments completed accurately will be no less than (see Notes 1 and 2)	95%	80%	95%
The proportion of benefit entitlement assessments completed within five working days will be no less than (see Notes 1 and 3)	90%	90%	90%
Improving Employment Outcomes			
This category is intended to achieve an increase in the number of people (from those who are currently receiving or are likely to receive working-age benefits and are work ready) moving into sustainable employment.			
The number of exits from a main benefit during the calendar year for reason of employment, following an employment outcomes intervention will be no less than (see Notes 4, 5, 6, 7, 8 and 9)	19,000	16,000	17,000
Of those clients who have exited a main benefit during the calendar year for reason of employment, following an employment outcomes intervention, the proportion that did not access a main benefit again in the following six months will be no less than (see Notes 4, 6, 7 and 9)	55%	55%	55%
The number of people supported through the Direct Career Service will be no less than (see Note 10)	13,500	13,500	13,500
The number of disabled people placed or supported to remain in open paid employment will be no fewer than (see Notes 11 and 12)	5,800	5,800	5,800
Early response redeployment support and rapid return to work			
The number of businesses supported through the Early Response Redeployment Support (see Note 13)	800	800	Measure removed
The number of people actively participating in the Rapid Return to Work service will be no less than (see Note 13)	4,560	6,000	Measure removed
Improving Employment Outcomes to Support People Impacted by Extreme Weather Events			
This category is intended to reduce long-term impacts on employment and income on individuals affected by the North Island Extreme Weather Events as well as support the recovery of affected regions.			
The number of training and employment programmes and services created or bolstered by the funding will be no less than (see Notes 14 and 15)	45	45	15

	2023	3/24	2024/25
Assessment of Performance	Final Budgeted Standard	Estimated Actual	Budget Standard
Improving Work Readiness Outcomes			
This category is intended to improve the skills and capabilities of people who are receiving or are likely to receive working-age benefits and reduce barriers to employment, to assist them to become work ready and increase their chances of entering into sustainable work.			
The number of exits from a main benefit during the calendar year for reason of employment, following a work-readiness intervention will be no less than (see Notes 4, 6, 8, 9 and 16)	2,500	2,800	2,500
Of those clients who have exited a main benefit during the calendar year for reason of employment, following a work-readiness intervention, the proportion that did not access a main benefit again in the following six months will be no less than (see Notes 4, 6, 9 and 16)	60%	60%	60%
Employment Programmes - Vocational Rehabilitation Services for Musculoskeletal Pain			
Complete the procurement for Vocational Rehabilitation Services provider(s) by 30 June 2024 (see Note 17)	Achieved	Achieved	Measure expired
An evaluation report for the Taranaki Vocational Rehabilitation service to be completed by (see Note 17)	June 2024	Achieved	Measure expired
Conduct a Rapid Appraisal of the two new test Vocational Rehabilitation Services by 30 June 2025 (see Note 17)	New measure	New measure	Achieved
Jobs and Skills Hubs			
This category is intended to support large-scale construction and infrastructure projects by building community workforce capability and capacity (see Note 18).			
The number of training interventions completed to support industry and major projects will be no less than (see Notes 4 and 19)	2,500	2,600	2,500
The number of project vacancies filled will be no less than (see Note 20)	800	800	850
The number of apprenticeship placements will be no less than (see Note 20)	100	100	Measure removed
Non-Departmental Output Expenses			
He Poutama Rangatahi			
This category is intended to achieve support for communities to link rangatahi directly to employers and support those employers willing to invest in employing them.			
The number of young people supported onto education, training or employment pathways by programmes funded through the appropriation will be no less than (see Note 21)	2,500	3,000	2,500
Māori Trades and Training Programmes			
This category is intended to achieve the selection and funding of programmes that support Māori through Trades and Training.			
The number of people supported onto trades and training pathways by programmes funded through the appropriation will be no less than (see Note 22)	1,000	1,000	1,000

	2023/24		2024/25
Assessment of Performance	Final Budgeted Standard	Estimated Actual	Budget Standard
Pacific employment and training programmes			
This category is intended to achieve an improvement in employment outcomes for Pacific Peoples through their participation in training and upskilling programmes delivered by Pacific organisations.			
Complete the procurement of provider(s) of Pacific employment and training programmes by 30 June 2024 (see Note 23)	Achieved	Achieved	Measure expired
The percentage of participants who achieve an improvement in their employment outcome, and have retained or improved that outcome for at least 90 days, will be no less than (see Notes 23, 24 and 25)	New measure	New measure	70%
Non-Departmental Other Expenses			
Flexi-Wage Employment Assistance			
This category is intended to achieve an increase in the number of people achieving a sustainable employment outcome, through the use of Flexi-wage.			
The percentage of clients who exited a main benefit during the calendar year for reason of employment, following the completion of a Flexi-wage contract, and who did not access a main benefit again in the following six months will be no less than (see Notes 4, 5, 6, 9 and 26)	65%	60%	60%

- Note 1 'Benefit' refers to the main benefits that MSD offers, such as Jobseeker Support, Supported Living Payment and Sole Parent Support.
- Note 2 Accuracy measures the percentage of client assessments that are processed correctly. This is based on a representative sample of completed applications.
- Note 3 The timeframe is calculated from the day when all information required to complete an assessment is received to the day the client is advised of the outcome. This is based on a representative sample of completed applications.
- Note 4 The wording of these measures has been adjusted for clarity.
- Note 5 The standards for these measures were raised for 2023/24 as MSD responded to the record years of exits into work post the COVID-19 pandemic and a strong resurgent labour market. We have now started to return to historical levels of exits and the standards have been reduced to realistic but challenging levels to reflect this.
- Note 6 MSD offers several main benefits such as Jobseeker Support, Supported Living Payment and Sole Parent Support.
- Note 7 'Employment outcomes intervention' is a subset of the broader 'Employment interventions' included in the overarching measure for this MCA, and it specifically refers to vacancy placements and employment products and programmes.
- Note 8 Clients will appear multiple times if they exit a main benefit multiple times and have been assessed for pre-exit activity each time.
- Note 9 As the measurement of clients not accessing a main benefit again is taken 6 months after each exit, the clients included in this count have exited a main benefit within the calendar year rather than the financial year (ie, 6 months prior to the relevant financial year starting) in order to show a full financial year result of the measure.

- Note 10 The Direct Career Service provides personalised career advice from qualified, professional career practitioners and is available to all New Zealanders who want to transition into new or different work.
- Note 11 This measure was moved from the Community Participation Services appropriation in the 2023/24 financial year in line with funding for the services included.
- Note 12 Open employment is where people with and without disability work together in the same workplace in roles that are open to everyone in the workforce. This compares with supported or sheltered employment which provides specific employment for disabled people.
- Note 13 These measures have been removed for the 2024/25 financial year as the funding was timelimited and has now expired.
- Note 14 The funding is designed to be flexible to be able to meet emerging needs as part of bespoke regional recovery. Regions are working in collaboration with communities, businesses, other government agencies and local councils, and are investing in existing and delivering new employment products and programmes to help respond to immediate and emerging needs. Training and employment programmes and services includes any contracted services, MSD products and services as well as additional FTE to support training and employment outcomes.
- Note 15 The budget standard has been decreased to reflect the funding allocated for the 2024/25 financial year. The standard for this measure will be reconsidered through the 2024/25 Supplementary Estimates process once regional planning has been further developed.
- Note 16 Work readiness intervention refers to an external service that helps remove barriers to a client or partner to become ready for work. Examples of work readiness interventions are Limited Service Volunteer and He Poutama Taitamariki for Youth.
- Note 17 The new measure has been introduced to replace the two previous measures which were timelimited to 30 June 2024. Rapid Appraisals use evaluation techniques, like interviews and mini surveys, to collect data quickly and systematically from users of the services.
- Note 18 Jobs and Skills Hubs are a recruitment and training facilitation service to support Aotearoa's construction and infrastructure sectors. They support major projects which improve employment and skills outcomes for communities through close collaboration between government agencies, employers and industry partners.
- Note 19 Training interventions refer to any activity undertaken with a candidate that results in learning, upskilling, gaining a certification or micro credentials, achieving a new skill or refreshing skill levels to increase the chance of employment.
- Note 20 The apprenticeship-related measure has been removed due to the shift in the Hubs' focus further towards supporting employment opportunities, and the standard for the project vacancy-related measure has been increased to reflect this.
- Note 21 This measure counts the number of young people who joined a He Poutama Rangatahi programme.
- Note 22 This measure counts the number of people who joined a Māori Trades and Training Programme.
- Note 23 The new measure has been introduced to replace the previous measure which was time-limited to 30 June 2024.
- Note 24 An improvement in a participant's employment outcome can include obtaining more secure employment or leadership roles and moving into a high-growth or sustainable sector.

Note 25 - The intent of the programmes is to work with participants over time to improve the sustainability of their improved outcomes. The period for measurement and the standard will be reviewed for the 2025/26 financial year when the programmes will be more established.

Note 26 - Flexi-wage contracts are available to support New Zealanders to secure employment through incentivising employers to take on candidates who are disadvantaged in the labour market or at risk of long-term benefit receipt, or to assist people who are interested in starting a new business.

Service Providers for the Multi-Category Appropriation

	2023/24	2023/24	2024/25	Expiry of
Provider	Final Budgeted \$000	Estimated Actual \$000	Budget \$000	Resourcing Commitment
He Poutama Rangatahi				
Rotorua Community Youth Centre Trust	1,287	1,287	640	30/06/2026
Te Puna Oranga o Otaki Charitable Trust	816	816	500	30/06/2026
Bay of Plenty Youth Development Trust	744	744	498	03/03/2025
Te Kahui Maru Trust: Te lwi o Maruwharanui	741	741	400	30/06/2026
Korowai Youth Well-Being Trust	654	654	661	30/06/2025
There are a further 78 providers with contracts that range from \$28,000 to \$640,000	37,715	37,715	36,478	
Total He Poutama Rangatahi	41,957	41,957	39,177	
Māori Trades and Training Programmes				
Whanau Ora Commissioning Agency Limited	2,800	2,800	2,800	30/06/2025
Te Runanga O Toa Rangatira Incorporated	2,430	2,430	1,062	30/06/2025
Te Runanga-O-Turanganui-A-Kiwa	1,064	1,064	356	30/06/2025
Te Puna Ora O Mataatua Charitable Trust	880	880	880	30/06/2025
Social Labour Supply	860	860	669	30/06/2025
There are a further 55 providers with contracts that range from \$66,000 to \$859,000	23,072	23,072	15,144	
Total Māori Trades and Training Programmes	31,106	31,106	20,911	
Pacific employment and training programmes				
Funding yet to be allocated	2,208	2,208	2,396	Proposals are being finalised and contracts are in development.
Total Pacific employment and training programmes	2,208	2,208	2,396	
Flexi-Wage Employment Assistance				
Te Matau a Maui	842	842	-	
Rongomaiwahine lwi Charitable Trust	616	616	-	
Conservation Volunteers New Zealand	586	586	-	
MCNZ Group Limited	383	383	-	
The Labour Exchange Limited	329	329	-	
There are further providers with contracts that range from \$75 to \$328,899	22,387	22,387	26,571	Flexiwage is allocated on receipt of successful application. Intentions at the provider level is not available.
Total Flexi-Wage Employment Assistance	25,143	25,143	26,571	

End of Year Performance Reporting

Performance information for this appropriation will be reported by the Ministry of Social Development in the Ministry of Social Development Annual Report.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2023/24 Final Budgeted	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Policy Initiative Current Government		\$000				
Departmental Output Expenses						
Administering Income Support						
Return of Funding - Employment and Financial Support Response to COVID-19	2025/26	-	-	(20,000)	(20,000)	(20,000)
Reduction in Contractors and Consultants - Ministry of Social Development	2024/25	-	(4,458)	(5,537)	(5,537)	(5,537)
Reduction in Operating funding - Ministry of Social Development	2024/25	-	(2,089)	(2,089)	(2,089)	(2,089)
Reduction in Workforce - Ministry of Social Development	2024/25	-	(5,379)	(5,379)	(5,379)	(5,379)
Return of Funding - Extending and Enhancing the Early Learning 20 Hours Free Programme	2023/24	(1,079)	-	-	-	-
Return of Funding - Financial relief for Clients unable to receive their Russian overseas pensions	2023/24	(207)	(264)	(81)	-	-
Minimum Wage Exemption - discontinuation of the wage supplement	2023/24	(1,747)	-	-	-	-
Personal income Tax Policy	2023/24	132	695	313	313	313
Progressing the FamilyBoost Tax Credit	2023/24	242	1,604	1,322	1,322	1,322
Improving Employment Outcomes						
Apprenticeship Boost Scheme Continuation	2025/26	-	-	2,894	2,894	2,894
Reduction in Contractors and Consultants - Ministry of Social Development	2024/25	-	(3,340)	(4,147)	(4,147)	(4,147)
Reduction in Operating funding - Ministry of Social Development	2024/25	-	(1,856)	(1,856)	(1,856)	(1,856)
Reduction in Workforce - Ministry of Social Development	2024/25	-	(5,141)	(5,141)	(5,141)	(5,141)
Minimum Wage Exemption - discontinuation of the wage supplement	2023/24	(608)	(939)	(1,254)	(3,290)	(3,290)
Improving Work Readiness Outcomes						
Reduction in Contractors and Consultants - Ministry of Social Development	2024/25	-	(236)	(293)	(293)	(293)
Reduction in Operating funding - Ministry of Social Development	2024/25	-	(435)	(435)	(435)	(435)
Reduction in Workforce - Ministry of Social Development	2024/25	-	(1,505)	(1,505)	(1,505)	(1,505)
Jobs and Skills Hubs						
Reduction in Contractors and Consultants - Ministry of Social Development	2024/25	-	(65)	(80)	(80)	(80)
Reduction in Operating funding - Ministry of Social Development	2024/25	-	(15)	(15)	(15)	(15)
Reduction in Workforce - Ministry of Social Development	2024/25	-	(22)	(22)	(22)	(22)

	Year of First Impact	2023/24 Final Budgeted	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Policy Initiative	I	\$000		·	·	·
Previous Government						
Departmental Output Expenses						
Administering Income Support						
Training Incentive Allowance - Supporting Eligible People to Study	2024/25	-	565	1,114	1,114	1,114
Childcare Assistance - Improving Accessibility and Supporting Take-Up	2023/24	836	2,500	3,270	3,270	3,270
Child Support Pass-on	2023/24	4,326	-	-	-	-
Extending and Enhancing the Early Learning 20 Hours Free Programme	2023/24	1,629	-	-	-	-
Financial relief for Clients unable to receive their Russian overseas pensions	2023/24	688	264	81	-	-
Ministry of Social Development Departmental Price Pressures	2023/24	7,771	9,327	9,771	10,274	10,274
Ministry of Social Development - Collective Bargaining Commitments	2023/24	3,862	8,798	13,789	13,789	13,789
Ministry of Social Development - Departmental Savings from 2023/24 Onwards	2023/24	(15,523)	(15,523)	(27,830)	(28,124)	-
Ministry of Social Development - Frontline Staff to Maintain Service Levels	2023/24	16,705	22,319	5,568	-	-
Ministry of Social Development - Service Delivery Cost Pressures	2023/24	13,698	13,698	3,898	-	-
North Island Weather Events: Interim Support for Displaced Homeowners with Private Rental Arrangements	2023/24	1,113	-	-	-	-
Public Sector Pay adjustment - Ministry of Social Development Remuneration cost Pressure	2023/24	20,162	23,090	23,090	23,090	23,090
Wage Supplement to Replace Minimum Wage Exemption	2023/24	1,747	-	-	-	-
Special Needs Grants for Dental Treatment - Improving Adequacy and Accessibility	2022/23	706	714	724	724	724
Supporting Child Wellbeing by Enhancing Social and Emotional Learning	2022/23	5,241	5,366	5,357	5,339	5,339
Te Haoroa: Ministry of Social Development Data Warehouse Replacement	2022/23	2,626	5,024	2,296	2,296	2,296
Continued Investment to Address At-Risk Ministry of Social Development Service Delivery Systems	2021/22	2,195	2,195	2,195	2,195	2,195
Continuing the Investment in the Ministry of Social Development's Financial Management and Payroll System Replacements	2021/22	13,187	12,537	12,537	12,537	12,537
Enabling the separation of Ministry of Social Development and Oranga Tamariki Corporate Services Functions	2021/22	2,455	2,455	2,455	2,455	2,455
Improving Childcare Assistance for Low and Middle-income Families	2021/22	100	100	100	100	100
Improving the Subsequent Work Capacity Medical Certificate Process for Jobseeker Support Health Condition and Disability	2021/22	624	624	624	624	624

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Investing in the Ministry of Social Development's Corporate Services to Continue Delivering Services to New Zealanders	2021/22	5,041	5,041	5,041	5,041	5,041
Passing on Child Support Payments to Sole Parent Beneficiaries: Policy Decisions and Pre-commitment Funding	2021/22	8,711	8,470	8,366	8,366	8,366
Paying a Living Wage Rate to Security Guards Working at the Ministry of Social Development	2021/22	273	262	262	262	262
Reinstating the Training Incentive Allowance for Levels 4 to 7 on the New Zealand Qualifications Framework	2021/22	985	2,315	-	-	-
Remuneration Increases for the Ministry of Social Development's Staff as a result of Collective Bargaining	2021/22	18,843	18,843	18,843	18,843	18,843
Supporting and Strengthening Site Safety and Security at the Ministry of Social Development	2021/22	3,077	2,742	2,742	2,742	2,742
Third Draw-down from the "Reducing Risk in Critical Systems and Implementing Legislative Change" Contingencies	2021/22	10,206	10,206	10,206	10,206	10,206
Welfare Overhaul: Removing the Subsequent Child policy	2021/22	(12)	(12)	(12)	(12)	(12)
Completing Interior Security Fit-Out Programme for The Safety of Clients and Staff	2020/21	3,475	3,475	3,475	3,475	3,475
Draw-down from the "Reducing Risk of Critical Systems - Critical Service Delivery Systems"	2020/21	2,850	2,850	2,850	2,850	2,850
Draw-down of contingency for "Reducing Risk of Critical Systems - FMIS and Payroll"	2020/21	811	811	811	811	811
Employment and Financial Support Response to COVID-19	2020/21	20,000	20,000	20,000	20,000	20,000
Refugee Quota Increase: Report back to draw down tagged contingency funding for increased settlement services	2020/21	326	326	326	326	326
Second Draw-down from the Reducing Risk in Critical Systems and Implementing Legislative Change Contingency	2020/21	7,205	7,205	7,205	7,205	7,205
Improving Employment Outcomes						
\$5K to Work Employment Programme - Return of Funding	2024/25	-	(9,146)	(9,147)	(9,147)	(9,147)
Employment Programmes - Addressing Time-Limited Funding	2023/24	9,215	8,000	2,500	2,500	2,500
Employment Programmes - Direct Career Guidance Service	2023/24	850	850	-	-	-
Employment Programmes - Early Response Redeployment Support and Rapid Return to Work	2023/24	7,300	-	-	-	-
Employment Programmes - Mayors Taskforce for Jobs and Nga Puna Pukenga	2023/24	14,000	14,000	-	-	-
Employment Programmes - Oranga Mahi	2023/24	17,785	17,677	-	-	-
Ministry of Social Development Departmental Price Pressures	2023/24	5,646	6,776	7,099	7,466	7,466
Ministry of Social Development - Collective Bargaining Commitments	2023/24	2,805	6,393	10,018	10,018	10,018

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Ministry of Social Development - Frontline Staff to Maintain Service Levels	2023/24	10,983	14,674	3,661	-	-
Ministry of Social Development - Service Delivery Cost Pressures	2023/24	9,006	9,006	2,564	-	-
Approval to appropriate funding to extend pay equity settlement for Social Workers in community and iwi organisations	2023/24	28	28	28	27	27
Public Sector Pay adjustment - Ministry of Social Development Remuneration cost Pressure	2023/24	15,008	16,420	17,276	17,276	17,276
Wage Supplement to Replace Minimum Wage Exemption	2023/24	608	939	1,254	3,290	3,290
Apprenticeship Boost initiative - Extending the programme	2022/23	1,692	-	-	-	-
Driver Licence Support - Better Access to Licences for Disadvantaged Groups to Improve Employment and Safety Outcomes	2022/23	1,061	986	986	986	986
Mana in Mahi - Continuing Employment Support Linked to Industry Training for At-risk Jobseekers	2022/23	3,553	-	-	-	-
Māori Trades and Training Fund - Continuing to Support Māori Entities Delivering Training and Employment for Māori	2022/23	1,502	1,335	1,335	-	
Continued Investment to Address At-Risk Ministry of Social Development Service Delivery Systems	2021/22	2,380	2,380	2,380	2,380	2,380
Enabling the Separation of Ministry of Social Development and Oranga Tamariki Corporate Services Functions	2021/22	2,663	2,663	2,663	2,663	2,663
Investing in the Ministry of Social Development's Corporate Services to Continue Delivering Services to New Zealanders	2021/22	5,468	5,468	5,468	5,468	5,468
Paying a Living Wage Rate to Security Guards Working at the Ministry of Social Development	2021/22	296	284	284	284	284
Remuneration Increases for the Ministry of Social Development's Staff as a Result of Collective Bargaining	2021/22	20,435	20,435	20,435	20,435	20,435
Supporting and Strengthening Site Safety and Security at the Ministry of Social Development	2021/22	3,338	2,972	2,972	2,972	2,972
Completing Interior Security Fit-Out Programme for the Safety of Clients and Staff	2020/21	3,560	3,560	3,560	3,560	3,560
Continuing He Poutama Taitamariki for Young People	2020/21	2,869	2,869	2,869	2,869	2,869
Improving Employment Outcomes to Support People Impacted by Extreme Weather Events						
Employment Recovery Response	2023/24	22,600	9,600	-	-	-
Improving Work Readiness Outcomes						
Childcare Assistance - Improving Accessibility and Supporting Take-Up	2023/24	419	2,837	3,930	4,004	4,004
Employment Programmes - Addressing Time-Limited Funding	2023/24	3,900	3,900	-	-	-
Employment Programmes - Vocational Rehabilitation Services for Musculoskeletal Pain	2023/24	1,433	1,511	-	-	-
Ministry of Social Development Departmental Price Pressures	2023/24	381	457	479	504	504

	Year of First Impact	2023/24 Final Budgeted	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Policy Initiative		\$000				
Ministry of Social Development - Collective Bargaining Commitments	2023/24	189	431	676	676	676
Ministry of Social Development - Frontline Staff to Maintain Service Levels	2023/24	735	982	245	-	-
Ministry of Social Development - Service Delivery Cost Pressures	2023/24	603	603	173	-	-
Approval to Draw Down Funding to Settle a Pay Equity Claim for Social Work in the Funded Sector	2023/24	156	170	185	194	194
Public Sector Pay adjustment - Ministry of Social Development Remuneration cost Pressure	2023/24	911	1,006	1,006	1,006	1,006
Enabling the separation of Ministry of Social Development and Oranga Tamariki Corporate Services Functions	2021/22	662	662	662	662	662
Enabling the Transfer of Three MBIE Skills and Employment Initiatives to MSD	2021/22	1,500	1,500	1,500	1,500	1,500
Investing in the Ministry of Social Development's Corporate Services to Continue Delivering Services to New Zealanders	2021/22	1,360	1,360	1,360	1,360	1,360
Paying a Living Wage Rate to Security Guards Working at the Ministry of Social Development	2021/22	74	71	71	71	71
Remuneration Increases for the Ministry of Social Development's Staff as a Result of Collective Bargaining	2021/22	5,084	5,084	5,084	5,084	5,084
Supporting and Strengthening Site Safety and Security at the Ministry of Social Development	2021/22	830	740	740	740	740
Transfer of Funding for the Training Incentive Allowance up to Level 3 on the New Zealand Qualifications Framework	2021/22	(960)	(960)	(960)	(960)	(960)
Welfare Overhaul: Removing the Subsequent Child Policy	2021/22	12	12	12	12	12
Completing Interior Security Fit-Out Programme for The Safety of Clients and Staff	2020/21	963	963	963	963	963
Reprioritisation of Funding - Discontinuing Compulsory Work for You Seminars	2020/21	(1,900)	(1,900)	(1,900)	(1,900)	(1,900)
Jobs and Skills Hubs						
Employment Recovery Response	2023/24	1,500	1,500	-	-	-
Ministry of Social Development Departmental Price Pressures	2023/24	79	95	99	104	104
Ministry of Social Development - Collective Bargaining Commitments	2023/24	39	89	140	140	140
Ministry of Social Development - Frontline Staff to Maintain Service Levels	2023/24	152	203	51	-	-
Ministry of Social Development - Service Delivery Cost Pressures	2023/24	125	125	36	-	-
Public Sector Pay adjustment - Ministry of Social Development Remuneration cost Pressure	2023/24	177	195	195	195	195
Enabling the Transfer of Three MBIE Skills and Employment Initiatives to MSD	2021/22	6,250	6,250	6,250	6,250	6,250

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Non-Departmental Output Expenses						
He Poutama Rangatahi						
Approval to appropriate funding to extend pay equity settlement for Social Workers in community and iwi organisations	2023/24	227	311	368	417	417
Enabling the Transfer of three MBIE Skills and Employment Initiatives to MSD	2021/22	33,000	33,000	33,000	33,000	33,000
Māori Trades and Training Programmes						
Māori Trades and Training Fund - Continuing to Support Māori Entities Delivering Training and Employment for Māori	2022/23	20,000	20,000	-	-	-
Supporting Government Partnerships with Māori through Multi-Year Māori Trades and Training Contracts	2021/22	11,106	911	-	-	-

Reasons for Change in Appropriation

The decrease in this appropriation for 2024/25 is mainly due to:

- \$33.392 million to provide funding for the Corporate Platform upgrade
- \$31.776 million for a one-off increase to the appropriation in 2023/24 to provide for changes in cost drivers in that financial year
- \$23.895 million for Software as a Service funding changes
- \$21.330 million for time-limited Employment programmes
- \$10.362 million to continue supporting multi-year contracts for Māori Trades and Training Fund providers
- \$12.047 million for the Reduction in Workforce Ministry of Social Development initiative as part of Budget 2024 baseline savings
- \$9.146 million for \$5K to Work Employment programme Return of Funding
- \$8.970 million for reprioritised funding for Te Pae Tawhiti Transformation
- \$8.099 million for the Reduction in Contractors and Consultants Ministry of Social Development initiative in Budget 2024
- \$4.395 million for Reduction in Operating Funding Ministry of Social Development initiative as part of Budget 2024 baseline savings, and
- \$4.506 million for the Child Support Pass-on initiative.

Partnering for Youth Development (M77) (A25)

Overarching Purpose Statement

The single overarching purpose of this appropriation is to improve outcomes for young people through youth development.

Scope of Appropriation

Departmental Output Expenses

Administering Youth Development

This category is limited to developing, promoting and funding a positive youth development approach in partnership with businesses, iwi and the philanthropic and youth sectors.

Non-Departmental Output Expenses

Delivering Youth Development

This category is limited to purchasing youth development outcomes.

Expenses, Revenue and Capital Expenditure

	2023/2	24	2024/25
	Final Budgeted \$000	Estimated Actual \$000	Budget \$000
Total Appropriation	22,795	22,795	22,504
Departmental Output Expenses			
Administering Youth Development	5,238	5,238	4,534
Non-Departmental Output Expenses			
Delivering Youth Development	17,557	17,557	17,970
Funding for Departmental Output Expenses			
Revenue from the Crown	5,238	5,238	4,534
Administering Youth Development	5,238	5,238	4,534

What is Intended to be Achieved with this Appropriation

This appropriation is intended to promote the use of a positive youth development approach to help support an increase in the wellbeing of rangatahi across Aotearoa New Zealand so that they are better able to succeed in, contribute to and enjoy life.

How Performance will be Assessed for this Appropriation

	202	2024/25	
Assessment of Performance	Final Budgeted Standard		Budget Standard
The percentage of participants who report they have seen an improvement in their outcomes through participation in a Ministry of Youth Development (MYD) funded programme or service will be no less than (see Notes 1 and 2)	85%	82%	85%

Note 1 - Data for this measure is collected through participant feedback surveys completed by young people who have participated in MYD funded initiatives, such as youth development opportunities and youth enterprise programmes. Questions are designed to explore which outcomes young people believe they have achieved through taking part in the programme or service. These can include:

- social connections with their peers, whānau and/or communities
- a sense of identity and belonging
- personal development (eg, confidence, resilience, leadership skills)
- entrepreneurial skills
- · future pathways.

Note 2 - The wording of this measure has been adjusted for clarity.

What is Intended to be Achieved with each Category and How Performance will be Assessed

	2023/24	4	2024/25
Assessment of Performance	Final Budgeted Standard	Estimated Actual	Budge Standard
Departmental Output Expenses			
Administering Youth Development			
This category is intended to champion positive youth development as an approach to support rangatahi across Aotearoa New Zealand to improve their wellbeing and to increase the accessibility of quality positive youth development services, particularly for those from the identified priority cohorts (see Note 1).			
The percentage of total funding for youth development opportunities targeted at young people from the priority cohorts will be no less than (see Notes 2 and 3)	50%	65%	60%
The percentage of providers reporting that interacting with MYD was a 'good' or 'very good' experience will be no less than (see Notes 4 and 7)	80%	80%	80%
The percentage of partners involved in funding services through the Partnership Fund reporting that partnering with MYD was a 'good' or 'very good' experience will be no less than (see Notes 5 and 7)	80%	80%	80%
Non-Departmental Output Expenses			
Delivering Youth Development			
This category is intended to achieve an improvement in the wellbeing of young people through their participation in quality positive youth development (including through partnerships with businesses, iwi, the philanthropic, youth sectors and other government organisations), an improvement in young people's preparedness for the future work environment through enterprise education and skills development.			
The percentage of participants who report they have seen an improvement in their wellbeing through participation in MYD funded youth development programmes or services will be no less than (see Notes 6 and 7)	85%	82%	85%
The percentage of participants who report they have improved their preparedness for the future work environment through participation in MYD funded youth enterprise programmes or services will be no less than (see Notes 7 and 8)	85%	85%	85%

- Note 1 The identified priority cohorts are rangatahi Māori, Pacific young people, young women, Rainbow young people, disabled young people, young people from ethnic communities (in particular, former refugees and recent migrants) and young people living in the regions (the regions are defined as the nonurban, more rural and often isolated regions across New Zealand).
- Note 2 Data for this measure is collected through the outcome agreements and grant letters with MYD funded providers.
- Note 3 The standard has been raised to reflect the progress MYD is making to increase access to services.
- Note 4 Data for this measure is collected through quarterly provider reporting. The ratings are: 'very bad', 'bad', 'neither bad nor good', 'good' or 'very good'.
- Note 5 'Partners' are those who are contributing funds and resources (either in cash or in-kind) alongside MYD to support the youth development initiatives. Providers (those actually delivering the youth development projects) are not considered partners in respect to this measure. Data for this measure is collected through annual surveying of Partnership Fund partners. The ratings are: 'very bad', 'bad', 'neither bad nor good', 'good' or 'very good'.
- Note 6 Data for this measure is collected through participant feedback surveys completed by young people who have participated in MYD funded youth development opportunities. Questions are designed to explore which wellbeing outcomes young people believe they have achieved through taking part in the programme or service. These can include:
- social connections with their peers, whanau and/or communities
- a sense of identity and belonging, and
- personal development (eg, confidence, resilience, leadership skills).
- Note 7 The wording of these measures has been adjusted for clarity.
- Note 8 Data for this measure is collected through participant feedback surveys completed by young people who have participated in MYD funded youth enterprise programmes. Questions are designed to explore which outcomes young people believe they have achieved through taking part in the programme. These can include wellbeing outcomes, entrepreneurial skills, and future pathways (eg. starting a business, getting a job, volunteering or social enterprise).

Service Providers for the Multi-Category Appropriation

Provider	2023/24 Final Budgeted \$000	2023/24 Estimated Actual \$000	2024/25 Budget \$000	Expiry of Resourcing Commitment
Graeme Dingle Foundation	583	583	430	30/06/2025
Youthline Auckland Charitable Trust	566	566	732	31/12/2025
Curative NZ Limited	550	550	550	30/06/2025
Zeal Education Trust	529	529	351	31/12/2025
Te Ora Hou Otautahi Incorporated	482	482	490	31/12/2025
There are a further 106 providers with contracts that range from \$473K to \$3K	14,847	14,847	15,417	
Total	17,557	17,557	17,970	

The table above presents the top five service providers who have funding arrangements with the Ministry of Social Development under Non-departmental Output Expenses: Delivering Youth Development Opportunities in year 2023/24 as at 20 March 2024.

End of Year Performance Reporting

Performance information for this appropriation will be reported by the Ministry of Social Development in the Ministry of Social Development Annual Report.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Current Government						
Departmental Output Expenses						
Administering Youth Development						
Reduction in Contractors and Consultants - Ministry of Social Development	2024/25	-	(27)	(34)	(34)	(34)
Reduction in Operating funding - Ministry of Social Development	2024/25	-	(6)	(6)	(6)	(6)
Reduction in Workforce - Ministry of Social Development	2024/25	-	(9)	(9)	(9)	(9)
Previous Government						
Departmental Output Expenses						
Administering Youth Development						
Akonga Youth Development Community Fund - Strengthening Akonga Resilience to Achieve Better Pathways for Success	2023/24	755	755	-	-	-
Ministry of Social Development - Collective Bargaining Commitments	2023/24	20	46	71	71	71
Public Sector Pay adjustment - Ministry of Social Development Remuneration cost Pressure	2023/24	113	125	125	125	125
Ministry of Youth Development - Increasing Equitable Access to youth development services	2022/23	250	250	250	250	250
Non-Departmental Output Expenses						
Delivering Youth Development						
Akonga Youth Development Community Fund - Strengthening Akonga Resilience to Achieve Better Pathways for Success	2023/24	5,345	5,345	-	-	-
Approval to appropriate funding to extend pay equity settlement for Social Workers in community and iwi organisations	2023/24	500	563	617	649	649
Ministry of Youth Development - Increasing Equitable Access to Youth Development Services	2022/23	3,500	3,500	3,500	3,500	3,500
Youth Engagement: Transfer of Funds to Extend the Akonga Fund	2022/23	1,940	-	-	-	-

Supporting Tangata Whaikaha Māori and Disabled People (M23) (A25)

Overarching Purpose Statement

The single overarching purpose of this appropriation is to support tangata whaikaha Maori and disabled people and their families to create good lives for themselves.

Scope of Appropriation

Departmental Output Expenses

Connecting people with supports and communities

This category is limited to the provision, purchase, and support of services connect disabled people and their whānau to supports, information, and their communities.

Stewardship of the Disability System

This category is limited to stewardship of the cross-government disability system and to provide advice and support to Ministers to discharge their portfolio responsibilities.

Non-Departmental Output Expenses

Community-based support services

This category is limited to the provision, purchase, and support of services for disabled people living in a community-based setting.

Connecting and strengthening disability communities

This category is limited to the provision, purchase, and support of services that connect disabled people and their whānau to supports and information and strengthen their communities.

Early intervention support services

This category is limited to the provision, purchase, and support of services for disabled people who are early in life, in life transitions, or in vulnerable situations.

Environmental support services

This category is limited to the provision, purchase, and support of environmental support services for disabled people.

Residential-based support services

This category is limited to the provision, purchase, and support of services for disabled people living in a residential-based setting.

Non-Departmental Other Expenses

Community Capacity and Support

This category is limited to providing financial assistance towards building capacity and support within disabled communities.

Expenses, Revenue and Capital Expenditure

	2023/24	4	2024/25
	Final Budgeted \$000	Estimated Actual \$000	Budget \$000
Total Appropriation	2,361,058	2,361,058	2,594,377
Departmental Output Expenses			
Connecting people with supports and communities	12,385	12,385	15,774
Stewardship of the Disability System	59,017	59,017	52,905
Non-Departmental Output Expenses			
Community-based support services	824,739	824,739	934,163
Connecting and strengthening disability communities	72,462	72,462	75,171
Early intervention support services	55,628	55,628	58,227
Environmental support services	236,701	236,701	253,501
Residential-based support services	1,096,680	1,096,680	1,200,690
Non-Departmental Other Expenses			
Community Capacity and Support	3,446	3,446	3,946
Funding for Departmental Output Expenses			
Revenue from the Crown	71,402	71,402	68,679
Connecting people with supports and communities	12,385	12,385	15,774
Stewardship of the Disability System	59,017	59,017	52,905

Components of the Appropriation

	2023/24	1	2024/25
	Final Budgeted \$000	Estimated Actual \$000	Budget \$000
Residential-based support services			
Community Residential Care in a disabled person specific setting	931,140	931,140	Not yet known
High and Complex and Compulsory Care	68,682	68,682	Not yet known
Community Residential Care in an Aged Residential Care setting	74,696	74,696	Not yet known
Community Residential Care for Children and Young People	10,934	10,934	Not yet known
Contract Board and Foster Care	3,157	3,157	Not yet known
Other components	8,071	8,071	Not yet known
Community-based support services			
Flexible funding	521,814	521,814	Not yet known
Household Management and Personal Care	118,086	118,086	Not yet known
In Between Travel	39,060	39,060	Not yet known
Supported Living	72,775	72,775	Not yet known
Facility Based Respite Care	23,489	23,489	Not yet known
Respite	14,689	14,689	Not yet known
Hosting Services	18,891	18,891	Not yet known
Other components	15,935	15,935	Not yet known

	2023/24	4	2024/25
	Final Budgeted \$000	Estimated Actual \$000	Budget \$000
Environmental support services			
Equipment and Modification Services	204,883	204,883	Not yet known
Specialist Sensory Services	26,231	26,231	Not yet known
Other components	5,587	5,587	Not yet known
Connecting and strengthening disability communities			
Needs assessment and service coordination	49,039	49,039	Not yet known
Disability Information and Advisory Services	11,025	11,025	Not yet known
Other components	12,398	12,398	Not yet known
Early intervention support services			
Child Development	30,932	30,932	Not yet known
Specialist Support	23,465	23,465	Not yet known
Other components	1,231	1,231	Not yet known
Stewardship of the Disability System			
Whaikaha - Ministry of Disabled People	59,017	59,017	52,905
Connecting people with supports and communities			
Enabling Good Lives demonstration sites	12,385	12,385	15,774
Community Capacity and Support			
Community grants	3,446	3,446	3,946

What is Intended to be Achieved with this Appropriation

The intention of this appropriation is to support tangata whaikaha Māori and disabled people and their families to create good lives for themselves. That support should be delivered in ways that align with the Enabling Good Lives principles: self-determination, beginning early, person-centred, ordinary life outcomes, mainstream first, mana enhancing, easy to use, and relationship building. Support in this context is broad and includes work to support the networks that disabled people and their whānau belong to.

What is Intended to be Achieved with each Category and How Performance will be Assessed

	2023/24		2024/25
Assessment of Performance	Final Budgeted Standard	Estimated Actual	Budget Standard
Departmental Output Expenses			
Connecting people with supports and communities			
This category is intended to support tangata whaikaha Maori and disabled people, and their whanau, to be connected to supports and information, and with their communities through connecting services.			
Enabling Good Lives (EGL) Christchurch Demonstration			
The EGL approach (access to an EGL connector and a flexible, personalised budget) is made available to 98 percent of eligible Ongoing Resourcing Scheme (ORS) verified students in Christchurch. Note: currently ORS verified students aged 14+ are eligible for the EGL approach in the Christchurch demonstration	Achieved	Achieved	Achieved

	202	3/24	2024/25
Assessment of Performance	Final Budgeted Standard	Estimated Actual	Budget Standard
Mana Whaikaha			
Access to Enabling Good Lives budgets (Personal Budget, Early Investment and Immediate Resourcing) and support are made available to 99% of eligible disabled people who submit an Enabling Good Lives Proposal to Mana Whaik	99%	99%	99%
Stewardship of the Disability System			
This category is intended to support the leadership of the cross-government disability system by providing insights and advice through partnership, and the governance and management of disability support services.			
The Ministry procurement process is in line with government standards	Achieved	Achieved	Achieved
The percentage of complaints in regards to Disability Support Services (DSS) that receive either a resolution notification or progress update within 20 days of DSS receiving the complaint	95%	95%	95%
Average score attained from a sample of the Ministry's written policy advice as assessed using the agreed Department of the Prime Minister and Cabinet Framework	Greater than 3.2 out of 5	Greater than 3.2 out of 5	Greater than 3.2 out of 5
Ministerial satisfaction with the policy advice service	Equal to or greater than 4 out of 5	Equal to or greater than 4 out of 5	Equal to or greater than 4 out of 5
Non-Departmental Output Expenses			
Community-based support services			
This category is intended to enable community-based tāngata whaikaha Māori and disabled people to live good lives through the payment and/ or provision of supports such as person directed budgets, supported independent living, personal care, household management, respite care, carer- support, and behavioural supports.			
The percentage of self-directed funding arrangements to improve the person's choice, control and flexibility, (eg, Choices in Community Living, Individualised Funding, Enhanced Individualised Funding, Flexible Disability Supports, Personal Budgets and Enabling Good Lives) within the total client population is greater than or equal to	10%	30%	10%
Connecting and strengthening disability communities			
This category is intended to support tangata whaikaha Maori and disabled, and their whanau people to access services and information by investing in provider and workforce capability, Needs Assessment and Service Coordination agencies (NASCs), and Disability Information and Advice Services (DIAS).			
All new eligible Disability Support Services clients are assessed within 20 days of referral is equal to or greater than	80%	70%	80%
All new clients assessed as being eligible for Ministry-funded support are provided with their support options within 20 days of assessment is equal to or greater than	85%	85%	85%
Early intervention support services			
This category is intended to achieve early intervention supports for tāngata whaikaha Māori and disabled people who are early in life, in life transitions, or in vulnerable situations, to enable them to live good lives.			
The percentage of those disabled people who were referred to a Behaviour Support Treatment Programme and completed it is greater than or equal to	75%	75%	75%

	2023/	24	2024/25
Assessment of Performance	Final Budgeted Standard	Estimated Actual	Budget Standard
Environmental support services			
This category is intended to enable tangata whaikaha Maori and disabled people to live good lives by providing supports to minimise the negative impacts of environmental barriers.			
The percentage of equipment available and supplied from the Ministry of Health's standardised equipment list to ensure value for money is greater than or equal to	75%	75%	75%
Residential-based support services			
This category is intended to enable residential-based tangata whaikaha Māori and disabled people to live good lives through the payment and/ or provision of accommodation costs, living costs, support costs (including Sleepovers), behavioural supports, and the cost of day services and vocational services.			
Percentage of Disability Support Service clients moving from mainstream residential service to community support services increases over time so that the percentage receiving community support services is greater than or equal to	77%	80%	77%
Non-Departmental Other Expenses			
Community Capacity and Support			
This category is intended to achieve increased participation and contribution by disabled people by supporting the networks that disabled people and their whānau belong to through the use of community grants and community-led solutions.			
An exemption was granted, as the category is one from which resources will be provided to a person or an entity other than a department, a functional chief executive, an Office of Parliament, or a Crown Entity; and, under s15D(2)(b)(iii) of the PFA, the amount of this annual category for a Non-Departmental Other Expense is less than \$5 million.	Exempted	Exempted	Exempted

Service Providers for the Multi-Category Appropriation

Provider	2023/24 Final Budgeted \$000	2023/24 Estimated Actual \$000	2024/25 Budget \$000	Expiry of Resourcing Commitment
Government Department				
Oranga Tamariki - Ministry for Children	8,780	8,780	Not yet known	Ongoing
Crown Entity				
Te Whatu Ora - Health New Zealand	329,790	329,790	Not yet known	Ongoing
Accident Compensation Corporation	6,844	6,844	Not yet known	Ongoing
Non-Government Organisations				
IDEA Services Limited	291,349	291,349	Not yet known	Ongoing
Manawanui Support Limited	274,964	274,964	Not yet known	Ongoing
NZ Community Living Limited	140,602	140,602	Not yet known	Ongoing
Spectrum Care Limited	78,773	78,773	Not yet known	Ongoing
Hohepa Services Limited	51,911	51,911	Not yet known	Ongoing
Environmental Health Management Services Limited	49,503	49,503	Not yet known	Ongoing
Presbyterian Support	46,354	46,354	Not yet known	Ongoing

	2023/24	2023/24	2024/25	Expiry of
	Final Budgeted	Estimated Actual	Budget	Resourcing
Provider	\$000	\$000	\$000	Commitment
Healthcare of New Zealand	44,050	44,050	Not yet known	Ongoing
Geneva Healthcare Limited	42,062	42,062	Not yet known	Ongoing
Community Living Limited	32,317	32,317	Not yet known	Ongoing
CCS Disability Action Incorporated	30,736	30,736	Not yet known	Ongoing
Te Roopu Taurima O Manukau Trust	26,455	26,455	Not yet known	Ongoing
PACT Group	26,293	26,293	Not yet known	Ongoing
The Lifewise Trust	25,710	25,710	Not yet known	Ongoing
Other providers	779,717	779,717	Not yet known	Ongoing
Total	2,286,210	2,286,210	2,521,752	

End of Year Performance Reporting

Performance information for this appropriation will be reported by the Ministry of Social Development in the Ministry of Social Development Annual Report.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Current Government						
Non-Departmental Output Expenses						
Community-based Support Services						
Disability Support Services Cost Pressures	2024/25	-	159,308	110,308	110,309	116,975
Approval of in-year funding for Whaikaha	2023/24	42,000	-	-	-	-
Connecting and Strengthening Disability Communities						
Disability Support Services Cost Pressures	2024/25	-	2,500	2,500	2,500	2,500
Early Intervention Support Services						
Disability Support Services Cost Pressures	2024/25	-	2,500	2,500	2,500	2,500
Environmental Support Services						
Disability Support Services Cost Pressures	2024/25	-	25,000	25,000	25,000	25,000
Approval of in-year funding for Whaikaha	2023/24	8,200	-	-	-	-
Residential-based Support Services						
Disability Support Services Cost Pressures	2024/25	-	133,000	90,000	90,000	90,000
Approval of in-year funding for Whaikaha	2023/24	29,800	-	-	-	-

	Year of First	2023/24 Final Budgeted	2024/25 Budget	2025/26 Estimated	2026/27 Estimated	2027/28 Estimated
Policy Initiative	Impact	\$000	\$000	\$000	\$000	\$000
Previous Government						
Departmental Output Expenses						
Connecting People with Supports and Communities						
Disability Transformation Tagged Contingency Drawdown	2023/24	1,660	2,770	4,500	6,470	7,480
Whaikaha - Continuing to Establish Whaikaha - Ministry of Disabled People	2023/24	1,400	1,400	1,400	1,400	1,400
Establishing the Appropriation to Fund Whaikaha - Ministry of Disabled People and Disability Supports	2022/23	5,098	5,098	5,098	5,098	5,098
Stewardship of the Disability System						
Disability Transformation Tagged Contingency Drawdown	2023/24	6,700	6,800	6,410	6,030	10,760
Public Sector Pay adjustment - Whaikaha Remuneration cost pressure	2023/24	1,824	1,692	1,692	1,692	1,692
Whaikaha - Continuing to Establish a Ministry of Disabled People	2023/24	3,776	3,908	3,908	3,908	3,908
Establishing the Appropriation to Fund Whaikaha - Ministry of Disabled People and Disability Supports	2022/23	13,502	14,802	14,802	14,802	14,802
Whaikaha - Ministry of Disabled People - Establishing a New Ministry	2022/23	27,228	23,418	23,694	23,694	23,694
Non-Departmental Other Expenses						
Community Capacity and Support						
Disability Transformation Tagged Contingency Drawdown	2023/24	1,500	2,000	2,000	2,000	2,500
Non-Departmental Output Expenses						
Community-based Support Services						
Approval to appropriate funding to extend pay equity settlement for Social Workers in community and iwi organisations	2023/24	147	173	196	211	211
Disability Transformation Tagged Contingency Drawdown	2023/24	740	1,830	4,200	7,120	10,190
Allowing Payment to Family Members for Support Services	2022/23	6,000	12,000	12,000	12,000	12,000
Disability Support Services Cost Pressures	2022/23	66,500	66,500	66,500	66,500	66,500
Draw down of the Improving pay relativities for funded sector health worker	2022/23	2,278	2,278	2,278	2,278	2,278
Establishing the Appropriation to Fund the Ministry of Disabled People and Disability Supports	2022/23	566,835	566,835	566,835	566,835	566,835
Health and Disability Sector Support Worker Wage Rates	2022/23	10,613	10,613	10,613	10,613	10,613
Whaikaha - Ministry of Disabled People - Supporting Tāngata Whaikaha Māori and Disabled People - Cost Pressures	2022/23	102,300	102,300	102,300	106,300	106,300

Policy Initiative	Year of First Impact	2023/24 Final Budgeted \$000	2024/25 Budget \$000	2025/26 Estimated \$000	2026/27 Estimated \$000	2027/28 Estimated \$000
Connecting and Strengthening Disability Communities						
Disability Transformation Tagged Contingency Drawdown	2024/25	-	2,200	3,000	4,100	6,700
Approval to appropriate funding to extend pay equity settlement for Social Workers in community and iwi organisations	2023/24	330	388	440	472	472
Whaikaha - Ministry of Disabled People - Supporting Tāngata Whaikaha Māori and Disabled People - Cost Pressures	2023/24	4,000	4,000	4,000	4,000	4,000
Disability Support Services Cost Pressures	2022/23	2,500	2,500	2,500	2,500	2,500
Establishing the Appropriation to Fund Whaikaha - Ministry of Disabled People and Disability Supports	2022/23	62,497	62,497	62,497	62,497	62,497
Early Intervention Support Services						
Disability Transformation Tagged Contingency Drawdown	2025/26	-	-	490	1,180	2,870
Approval to appropriate funding to extend pay equity settlement for Social Workers in community and iwi organisations	2023/24	276	325	368	396	396
Maintaining Momentum Across Te Aorerekura - Safeguarding Adults at Risk and Disabled People from Violence and Abuse	2023/24	1,575	1,625	1,455	1,455	1,455
Whaikaha - Ministry of Disabled People - Supporting Tāngata Whaikaha Māori and Disabled People - Cost Pressures	2023/24	16,200	16,200	16,200	16,200	16,200
Disability Support Services Cost Pressures	2022/23	2,000	2,000	2,000	2,000	2,000
Establishing the Appropriation to Fund Whaikaha - Ministry of Disabled People and Disability Supports	2022/23	39,294	39,294	39,294	39,294	39,294
Environmental Support Services						
Whaikaha - Ministry of Disabled People - Supporting Tāngata Whaikaha Māori and Disabled People - Cost Pressures	2023/24	17,000	17,000	17,000	17,000	17,000
Disability Support Services Cost Pressures	2022/23	13,000	13,000	13,000	13,000	3,000
Establishing the Appropriation to Fund the Ministry of Disabled People and Disability Supports	2022/23	185,307	185,307	185,307	185,307	185,307
Residential-based Support Services						
Approval to appropriate funding to extend pay equity settlement for Social Workers in community and iwi organisations	2023/24	54	64	72	78	78
Draw down of the tagged operating contingency for improving pay relativities for funded sector health workers - FY23/24	2023/24	6,554	6,554	6,554	6,554	6,554
Whaikaha - Ministry of Disabled People - Supporting Tāngata Whaikaha Māori and Disabled People - Cost Pressures	2023/24	65,100	65,100	65,100	65,100	65,100
Disability Support Services Cost Pressures	2022/23	92,000	92,000	92,000	92,000	92,000
Draw down of the Improving pay relativities for funded sector health worker	2022/23	3,271	3,271	3,271	3,271	3,271
Establishing the Appropriation to Fund Whaikaha - Ministry of Disabled People and Disability Supports	2022/23	920,836	920,836	920,836	920,836	920,836

Reasons for Change in Appropriation

The increase in this appropriation for 2024/25 is mainly due to:

- an increase due to new funding from Budget 2024 of \$322.308 million for cost pressures on disability support services
- a decrease due to one-off funding provided for 2023/24 cost pressures of \$80 million, which does not
- a decrease due to a carry forward of funding provided from 2022/23 to 2023/24 for cost pressures of \$12 million, which does not recur in 2024/25, and
- an increase due to new funding from the Budget 2023 contingency for Disability Transformation of \$5 million.

Conditions on Use of Appropriation

Reference	Conditions
Cabinet Decision, October 2022	The Cabinet Social Wellbeing Committee agreed to the use of Vote Social Development for "driving improved outcomes for disabled people across government." The decision authorised Whaikaha to use its inherent contractual powers to enter into agreements containing terms and conditions that may be agreed to achieve this outcome.
Disabled Persons Community Welfare Act 1975	Section 25A sets out the right of review for persons in residential care to assess the adequacy of the disability services or whether or not the person's needs are appropriately met.